

System Performance Network Agenda

March 6th, 2018

Our agenda is basic today:

- Presentation by Jesse Dirkman on LHC-level Measure 3 (Total Number of Clients Experiencing Homelessness) - Data to share for FY2017.
- Report back from Member who have present LHC reports since our last meeting.
- Other Business/ Agenda Items for the next Meeting

Notes from the Meeting:

Kelley Waddell – No longer with the Salvation Army, is now the Executive Director of the YWCA of La Crosse

Jesse – Sharing about system performance measure worksheets. This committee worked on this a lot last year. They give us a picture of the state of homelessness within our community and maybe where we should focus efforts to end homelessness.

Showed an example – measure 2 returns to homelessness and walked through the report

Question – how often should we do these worksheets? Last week we did them all, when we met in August, we thought about maybe doing fewer and that is something to decide today.

Question – how do we regularly get through all of those questions? Especially when the meetings are packed with so much other stuff.

Maybe they could be sent out ahead of time so that people have time to think about them before the meeting.

Question – were they released all at the same time or throughout the year? (Jesse) we released them about once a month starting in March.

Dave- I like the idea of having the questions come out ahead of time

Jeremy – I did present them at the CoC meetings and we had good discussions about them; very good feedback.

Jesse – It could be an option to just go through part of the questions instead of all of them.

We pulled together all the data, but didn't really do anything with it.

Melanie – what was the process? What were the expectations?

Jesse - There wasn't a mandate from the CoC that anyone had to complete these worksheets. If they did any element of the worksheets, it was considered a success.

Laurie – The first charge to make locals aware of these measures, and then what we could do to improve.

Dave – maybe we should pick four if a quarterly approach seems better. We could pick the four "hot spots" that we want our coalitions to focus on; and then Jesse could focus on those. If anyone wants to update the questions, we could have workgroup work on that.

Jesse -

Total Clients Served

Length of time people are experiencing homelessness

Returns to Homelessness

Percentage that exit to permanent housing

Volunteers to work with Dave on updating the questions? Maybe we can keep the questions the same?

Start with Length of time homeless - (no objections)

Dave – Jesse, are you pulling this from the submitted data to HUD? Yes, it's the same time period – the fiscal year is 10-1-2016 through 9-30-2017 and we need to submit those measures within the next two months. We won't get through all four before we start working on the next years data.

The worksheets from last year were from the previous year. Is there a way to add comparative information to the document? (Jesse – I'm glad you asked that.) Each worksheet had a tab and then it was interactive. When you hover over your community, it shows your data from the past several years.

The goal is to get as close to zero, but the places with the largest population have the larger numbers. Percentage of population might be a more accurate measure.

Jack – make a note to think about this issue of people per population. It might be helpful to get at that.

Jesse – there is a dashboard for the annual report that counts clients a little bit differently. Percentage of population vs total number of clients. Part of the goal of these worksheets is to present something actionable – is there something you get out of that, that is more actionable than this?

It's good to know where we are but hard to change.

Would it be hard to add a density top five? Jesse – yes, too much for this page.

Jesse - Work on Measure 1 – Length of time homeless first. Start there and see how it goes and then re-evaluate after that.

Melanie – where do we get the worksheets?

Jesse – Could we do like last year where I send it out to everyone or send it to Dave and then he sends it to everyone? A template for the measure

Dave - It might be easier if Amanda does that. Jesse – it worked last time so let's try that first. People seemed to think that what they did last year was fine.

Jesse – I can have that ready for you by next month.

Does anyone have any strong feelings on the order?

2. Total clients served – Jeremy

3. Returns to homelessness

4 . Permeant housing

Thanks Jesse for the awesome work!

Talk about feedback from taking the report that Jack did last time to their local coalitions.

Who has done that?

Melanie – not able to present it at the meeting, but she sent it out to people via email with explanation. And then sent it to the agencies that it effected; so no feedback on info but were able to get it out to Cooley

Jessica Locher – had a meeting and provided them information on things missing; continually doing annual updates and left it at that.

Veronica – on the agenda for tomorrow for Kenosha

Laurie – she presented information to local CoC and there are only 2 agencies that are using Servicepoint in our CoC; good awareness to let everyone know about that information - (NWISH)

Erin – agenda for Northeast Meeting this month

Jeremy – COC meeting in April

Was the information general received in the spirit we intended or was there push back?

The responses were that everyone seemed on the same page with the importance and why we are focusing on that; generally speaking it seemed to be well received

Rock and Walworth – well received

Does anyone have a sense that they will have trouble getting this on their agenda? No

Dave – Jesse, what's the plan to get this to the coalitions that don't have a representative? Is that on ICA staff to get on the agenda to present? For the system performance measure worksheets last year, Jesse completed those worksheets and then sent them out to the CoC lead. For annual assessment stuff, ICA does the data cleanup before the submission; ICA staff will probably reach out to agencies that have a lot of clean up to do before the deadline.

Anything for the agenda next time?

Nope