



HOUSING ACTION COALITION –Provider Collaborative

AGENDA

September 28, 2023

Meeting via ZOOM 9:00 AM

Present: 38 on the call - 37 signed in

Lead Agency/HAC staff: Patricia Fabian

Agenda Items	Discussion	Action
Call to Order 9:04 AM Approval Aug Minutes	Sandy H – move to approve the minutes Jim Burk – seconded	Unanimous approval
<p>New Business</p> <p>NEXT ZOOM MEETING:</p> <p>NOVEMBER 30, 2023</p> <p>REVIEW/update on ACTION PLAN 2.0</p> <p>Changes to ZOOM Invite will be sent out in October.</p>	<p>Guest Speaker:</p> <p>Thai Hua System Manager – Fare Revenue (414) 343-1710 thua@mcts.org Milwaukee County Transit System AND</p> <p>Kristen Elliot from Waukesha Metro Transit (unable to be on the Zoom)</p> <p>Kristin Elliott Operation Specialist Waukesha Metro Transit 262-524-3636 kelliott@waukesha.gov</p>	<p>Separate page attached with speaker notes. PP slides forwarded to the group with minutes.</p> <p>Thai will be sharing information about the Transit App; ways to purchase tickets and anticipated date of full implementation.</p> <p>Kristen will be available for any questions.</p>

<p>WI Balance of State Updates</p>	<p>Email sent dated: 9/26/23 regarding final COC FY23 Competition application.</p> <p>Noted that CACSCW and Hebron had awarded projects within the Waukesha Coalition</p> <p>Next Quarterly Meeting is November 17</p>	<p>COC Competition is Completed – Carrie Poser hit “Submit” at 12:01 AM today!</p>
<p>HAC Update</p>	<p>In process with RFP approval for EOS Winter Operations.</p> <p>Will be scheduling meetings with local providers re: MOUs, Referrals/date of opening/regular meeting schedule.</p> <p>Discharge Planning met on 9/7 and 9/26. Ideas gathered on improving this area.</p>	
<p>Local Coalition Committee Updates</p> <ul style="list-style-type: none"> • HAC/PIT • Coord Entry • HEART 	<p>CE: held first in-person meeting on September 12 – excellent attendance.</p> <ul style="list-style-type: none"> • Reviewed lists/challenges • Now all up to speed • Meetings will continue monthly and will be face to face <p>HEART: 9/12/23 reviewed after hours admission process draft; assisting</p>	<p>Jennifer Wick (SSO/CE Lead) introduced herself to the group. Shared that she is running the list every 2 weeks; working on follow ups....the lists are rapidly improving and we will be meeting face to face every month.</p>

	with Prep for 10/26 Project Homeless Connect	
Community/Provider Network Updates	<p>Winter Glow 10/24 – CACSCW EVENT</p> <p>Project Homeless Connect 10/26 Carroll University- SPONSORED BY: United Way of Milwaukee and Waukesha County</p> <p>Vaccine Clinic Flyer went out a couple weeks ago in English/Spanish - will be held at the Project Homeless Connect Event on 10/26 courtesy of CACSCW</p> <p>Catholic Charities has Backpacks with School Supplies – contact Nancy Munoz if you have a family in need</p>	<p>Flyer emailed today</p> <p>Flyer will be emailed with meeting minutes – waiting for Spanish version of the flyer</p>
Awareness/Education	Why More Baby Boomers Are Sliding Into Homelessness	
Adjourn 10:03 AM		Unanimous

WI Balance of State CoC Action Plan 2.0

The Action Plan 2.0 process is designed to provide guidance for the local coalitions, support the development of local strategic planning, and assist the CoC complete the CoC Application annually. Working on the goals and components selected in this form is the responsibility of the local homeless coalition, not just one person or one agency.

Over a 12-month period, each coalition will work on two goals. The first one will be “Promoting Diversity, Equity and Inclusion in Homeless Services.” The coalition must pick a component under the goal below to work on. The second goal is selected by the coalition along with a corresponding component. A coalition can choose to work on more than one goal of their choice and/or more than one component within those goal(s) of their choice. Progress will be reviewed every six months and scored annually. CoC Staff are available to provide support, guidance, and resources. The goal selection deadline is March 1, 2023. The progress report is due September 15, 2023. The annual report is due March 16, 2024.

NOTES from Presentation:

Thai Hua

System Manager – Fare Revenue

(414) 343-1710 | thua@mcts.org

Milwaukee County Transit System

- Type MCTS in your Search Bar and it will take you right to the site.
- UMO is the App that has been selected – being branded locally as WisGO
- This new system uses either an App on your phone OR
- You may purchase a WisGo card
- Either the App or the Card are able to be re-loaded via Credit Card or Cash
 - For Cash you will need to go to a MCTS operated Merchant/service site
- There are a number of pages on the MCTS website for:
 - FAQs
 - FARES
 - CARD
- App selected based on Equity:
 - You “pay as you go”
 - Ride Caps
 - Per day - \$4.00 – after that no cost
 - Per week - \$18.—after that no more cost
 - Per Month - \$50 – after that no more cost
 - You do not lose any money on your App or Card at the end of the month
 - If your phone breaks you can have funds transferred to a WisGo card
 - You may need to access a WCTS service point to do this
- Card Reader on the bus – May need to turn the “Brightness” up on your phone in bright sunlight to assist the QR Code in being read.
- Customer Service Number goes to a Phone Tree – and a person may select the correct number for Waukesha
- **M Cards will no longer be accepted in Milwaukee after OCTOBER 1 – you may transfer funds to a new WisGo Card.**

Waukesha Specific Questions for Kristin Elliot:

- What should providers do with the current tickets they have?
 - Day Pass/10 Ride Pass/etc
- What is the Waukesha deadline for the M-Card to no longer be accepted
- Where are the WisGo Card locations in and around the city?
- What options do providers have for issuing/funding a person’s WisGo Card or loading funds to an App?
 - Perhaps a smaller group of interested people meeting with Kristin to discuss