**Provider Survey 2017**

Gaps and Needs Committee

Balance of State Continuum of Care (BOSCOC)

Thank you so much for participating in this survey. Your participation is vital to the mission of the Balance of State Continuum of Care (BOSCOC) to end homelessness in Wisconsin. Individual responses will only be identifiable by CoC region. Your comments and answers will not be attributable to you or your agency. The Gaps and Needs Committee will present the cumulative results of this survey and the Committee’s recommendations to the BOSCOC membership in early 2018.

***The deadline for survey submission is Monday, December 11th.***

1. In which local CoC/coalition do you provide services?
   1. Brown
   2. Waupaca & Waushara
   3. Adams, Columbia, Dodge, Juneau, & Sauk
   4. Crawford, La Crosse, Monroe, & Vernon
   5. Buffalo, Eau Claire, Jackson, & Trempealeau
   6. Calumet & Outagamie
   7. Burnett, Clark, Rusk, Sawyer, Taylor & Washburn
   8. Jefferson
   9. Kenosha
   10. Door, Kewaunee, Manitowoc, Sheboygan
   11. Lincoln, Marathon, Wood
   12. Florence, Marinette, Menominee, Oconto, Shawano
   13. Ashland, Bayfield, Douglas, Iron, Price
   14. Forest, Langlade, Oneida, Vilas
   15. Ozaukee
   16. Rock & Walworth
   17. Grant, Green, Iowa, Lafayette, Richland
   18. Washington
   19. Waukesha
   20. Barron, Chippewa, Dunn, Pepin, Pierce, Polk, St. Croix
   21. Fond du Lac, Green Lake, Winnebago
2. I am a representative from the following profession:
   1. Education
   2. Health Care
   3. Private Business
   4. Media
   5. Appointed/elected official
   6. Legal
   7. Faith Based organization
   8. Human/Social Service
   9. Law Enforcement/Public Safety
   10. I do not represent an agency
   11. Other, explain\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. My agency most often works with people who are in need of:
   1. Emergency shelter (short term/temporary housing 0-3 months)
   2. Medium-term housing (for a limited term of 6-12 months)
   3. Transitional Living (long-term assistance 12-24 months)
   4. Permanent Supportive Housing (24 months - permanent housing)
   5. Domestic abuse services or other victim services
   6. Income-based housing
   7. Eviction Prevention
   8. Case Management/Stabilization Services
   9. Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. As a provider how would you rank the following list of housing specific needs in your community, with 1 being the most significant need and 7 being the least.
   1. lack of affordable housing options
   2. Emergency shelter (short term/temporary housing 0-3 months)
   3. Rapid re housing (medium term assistance 6-12 months)
   4. Transitional Living (long term assistance 12-24 months)
   5. Permanent Supportive Housing (24 months - permanent housing)
   6. security deposit / first month rent
   7. eviction prevention (1-3 months of rental assistance)
5. From a provider’s perspective what (if any) non housing services do you see lacking in your local CoC that may be contributing to homelessness in the communities you serve?
   1. Employment
   2. Transportation
   3. Dental services
   4. Substance Abuse Treatment
   5. Food
   6. Clothing
   7. Medication Payment Assistance
   8. Insurance Coverage
   9. Access to Social Security benefits
   10. Legal Assistance
   11. Long term Case Coordination/Case Management
   12. Education
   13. Financial literacy
   14. Healthcare
   15. Mental Health Treatment
6. As a service provider, on a scale of 1 to 5, how familiar are you with the term Coordinated Entry?
   1. 1 = What is Coordinated Entry?
   2. 2 = I have heard it mentioned but not exactly sure what it is
   3. 3 = I know that people seeking homelessness services must use Coordinated Entry to access services but I am not sure how it works.
   4. 4 = I have referred people to an agency that uses Coordinated Entry
   5. 5 = I have been trained in coordinated entry, make referrals and use the list to fill program vacancies
7. Does your agency post/provide marketing materials explaining Coordinated Entry?
   1. yes
   2. no
   3. unsure
8. Would you and/or your agency benefit from more intensive Coordinated Entry training?
   1. yes
   2. no
   3. unsure
9. Do you know what “housing first” means?
   1. yes
   2. no
   3. unsure
      1. If yes, has your agency adopted the Housing First Philosophy?
         1. yes
         2. no
         3. unsure
10. Does your Local CoC conduct street outreach to people experiencing homelessness?
    1. yes
    2. no
    3. unsure
11. Does you agency participate in the January and July Point in Time Count?
    1. yes
    2. no
    3. unsure
12. Do the services offered within your local CoC meet the needs of those experiencing homelessness?
    1. yes
    2. no
    3. unsure
       1. If no, please explain the services needed to meet the needs of those experiencing homelessness.
13. In your opinion and without additional financial resources, do you believe services and/or service delivery could be improved to better meet the needs of those experiencing homelessness?
    1. yes, I think services and/or service delivery could be improved within my local CoC level to better meet the needs of those experiencing homelessness without additional financial resources.
    2. no, I believe our local CoC is providing the best possible services with the resources provided and services could not be improved without additional financial resources.
    3. Other, please specify
14. As a key partner or service provider in your local CoC, do you have any other feedback on how to improve services to end homelessness in your community and throughout Wisconsin?