

Ozaukee County Continuum of Care After Hours Procedures

The Ozaukee County Local Continuum of Care has developed and implemented the following procedures for individuals or families who are identified, or identify as homeless between the hours of 5:00 pm – 8:00 am, Monday through Friday and all day on Saturday and Sunday. Advocates of Ozaukee, who has a 24-hour hotline, has been designated as the agency to assess each individual/families situation. Family Promise of Ozaukee County is the agency that oversees the Coordinated Entry System for Ozaukee County.

1. Advocates of Ozaukee receives a call from a homeless individual or family.
 - a. Advocates of Ozaukee staff will complete the WIBOS COC Pre-Screen form with the household to assess the situation if it is a non-dv homelessness call.
 - If the household has DV, then the Advocates of Ozaukee staff will conduct an intake into shelter
 1. If there is no opening at the DV shelter, the household will be placed in a motel.
 2. Advocates of Ozaukee staff will contact motel and provide voucher. Advocates of Ozaukee will fund voucher.
 - If the household has no DV, they will be placed in a motel.
 1. Advocates of Ozaukee staff will contact motel and provide voucher. Salvation Army will fund voucher.
 2. Advocates of Ozaukee staff will make a referral to Family Promise of Ozaukee County on the next business day
2. If law enforcement identifies a household who is experiencing homelessness a call will be made to Advocates of Ozaukee.
 - a. Advocates of Ozaukee staff will complete the WIBOS COC Pre-Screen form with the household to assess the situation if the household does not identify fleeing DV.
 - If the household has DV, then the Advocates of Ozaukee staff will conduct an intake into shelter.
 1. If there is no opening at the DV shelter, the household will be placed in a motel.
 2. Advocates of Ozaukee staff will contact motel and provide voucher. Advocates will fund voucher.
 - If the household has no DV, they will be placed in a motel.
 1. Advocates of Ozaukee staff will contact motel and provide voucher. Salvation Army will fund voucher.
 - a. Advocates of Ozaukee staff will make a referral to Family Promise of Ozaukee County on the next business day.

Motel vouchers will only be provided for those currently homeless in the county. Prescreen forms are only filled out and sent to Family Promise for follow up if the household has not been previously connected. Motel vouchers will not be provided if household has already been assessed by Family Promise or Advocates of Ozaukee for a shelter stay and denied, unless there are extenuating circumstance (ie. severe weather).

Motel vouchers will not be provided as an option for jail release.

Referrals to outside resources and shelters will be provided via phone for those who are homeless out of county and those not eligible for vouchers.

This plan is shared with all members of the local coalition via email and will be reviewed annually at the local coalition meeting.

Approved 3/15/2022