

2023 After Hours Plan for Emergency Shelter
Oneida & Vilas County – N*WISH Coalition

Frederick Place will be the contact for anyone who needs emergency shelter after normal business hours. They are staffed 24/7.

- **Frederick Place Shelter, 715-369-9777**
or stop in at 204 Frederick St. in Rhinelander.

If there is a vacancy at Frederick Place and the household is eligible, they will secure emergency shelter at Frederick Place.

If the household's situation is domestic abuse/sexual assault related:

- **Tri-County Council on Domestic Violence & Sexual Assault Shelter, 715-362-6841** or toll-free 1-800-236-1222
- **Lac du Flambeau Domestic Abuse Shelter, 715-588-7660**
After normal business hours if there is no vacancy at Frederick Place or the household is not eligible, a motel voucher will be provided to the household to stay at a participating hotel.

If during normal business hours someone needs a motel voucher:

- **Salvation Army 715-498-4943** (8 am to 8 pm)
- **Frederick Place Shelter 715-369-9777** (8 pm to 8 am)
- **Newcap 800-242-7334** (can be contacted 24/7)

Staff will need to call the motel to arrange a motel room for the household hotel aware household that will be checking in.

- **Days Inn – 715-362-7100 Newcap**

Information will be given to the individual or family of who to contact the next day to complete an intake & assessment for the Coordinated Entry System and to receive additional resources to help them get housed:

- **Newcap, 800-242-7334**

This After Hours Plan for Emergency Shelter will be communicated and shared with the entire coalition at N*WISH meetings and emailed out to all service providers in each of the four counties of N*WISH, Forest, Langlade, Oneida & Vilas, so everyone is aware of the plan and process in order to direct customers to access emergency shelter and connect with the Coordinated Entry System.

The After Hours Plans for Emergency Shelter will be reviewed on an annual basis prior to the end of the year during an N*WISH meeting.

Reviewed 04/05/2023

Revised & Reviewed: 5/3/2023

Approved: 5/3/2023