

**After Hours Plan for Emergency Shelter
Langlade County – N*WISH Coalition**

Contact **Antigo Police Department** (walk in or 715.627.6411) or **AVAIL** 715.623.5177).

1) Talk with client about situation.

*Have they received 5 days of hotel stay since 10/1? (check list at AVAIL)

*Are there issues of DV/SA/Human Trafficking? If yes, admit to DV shelter.

*Are other options present? (friends/family, existing homeless shelters)

2) Do barriers exist to accessing homeless shelters such as transportation, offender status, restriction to county residence?

* Can family/friends or Salvation Army assist with transportation to existing homeless shelter? Consider doing a gas card or fill.

Salvation Army Wausau 715.845.4272

Frederick's Place Rhinelander 715.369.9777

New Hope Crandon 715.478.3669

* Is it possible to verify restricted status?

3) If no other options exist, have client wait or get phone number for returned call. Phone local hotels with agreed upon rates to check on availability:

Super 8 715.623.4188

4) AVAIL staff will contact voucher writers to see who is available. If none are available, refer client to Antigo Police Department for emergency services.

5) Much of the paperwork is able to be done over the phone or via email. If these options don't work an AVAIL voucher writer will meet in public place to do voucher paperwork & advise that client is eligible for up to 5 days of hotel stay for homelessness from 10/1 to 9/30. Voucher writer will provide additional resources:

Intake & Assessment for Coordinated Entry System

NEWCAP 800.242.7334 (can be contacted 24/7)

Housing info for long term

Antigo Housing Authority 715.623.5768

NEWCAP 800.242.7334

Rural Housing 888.400.5974

Housing info for short term Emergency Rental Payment

Forward Service Corporation Emergency Assistance Program

800-771-8420

Emergency Food Box from Antigo Food Pantry

Hygiene products from Help 4 Homeless Drive

Info about AVAIL Outreach House for clothing/household items

This After Hours Plan for Emergency Shelter will be communicated and shared with the entire coalition at N*WISH meetings and emailed out to all service providers in each of the four counties of N*WISH, Forest, Langlade, Oneida & Vilas, so everyone is aware of the plan and process in order to direct customers to access emergency shelter and connect with the Coordinated Entry System.

The After Hours Plans for Emergency Shelter will be reviewed on an annual basis prior to the end of the year during an N*WISH meeting.

Reviewed: 4/5/2023

Approved: 05/03/2023