

2023 After Hours Plan for Emergency Shelter  
Forest County – N\*WISH Coalition

Contact **New Hope Shelter's** main line, 715-478-3669 and if no one is available to answer the phone (no matter the time), the caller will hear an emergency contact number and have the choice to leave a message. That emergency contact number is the New Hope Shelter Director's cell phone. If the need is encountered face-to-face by any of our other local agencies (police, fire, etc.) the local dispatchers have the shelters emergency contact information (Shelter Director's cell phone number). If a shelter bed is unavailable, or at the discretion of the shelter director, the person/s presenting the need are housed in one of the local hotels, paid for by the shelter.

If the household's situation is domestic abuse/sexual assault related:

- **Tri-County Council on Domestic Violence & Sexual Assault Shelter**, 715-362-6841 or toll-free 1-800-236-1222
- **AVAIL, Inc.** 715-623-5177

If they have a vacancy the household will be referred there, the shelters are staffed and open 24 hours/day.

**Motel Voucher Option**

**Newcap**, 800-242-7334. (can be contacted 24/7)

Information will be given to the individual or family of who to contact the next day to complete an intake & assessment for the Coordinated Entry System and to receive additional resources to help them get housed:

- **Newcap**, 800-242-7334.

This After Hours Plan for Emergency Shelter will be communicated and shared with the entire coalition at N\*WISH meetings and emailed out to all service providers in each of the four counties of N\*WISH, Forest, Langlade, Oneida & Vilas, so everyone is aware of the plan and process in order to direct customers to access emergency shelter and connect with the Coordinated Entry System.

The After Hours Plans for Emergency Shelter will be reviewed on an annual basis prior to the end of the year during an N\*WISH meeting.

Reviewed 4/5/2023

Revised & Reviewed – 5/3/2023

Approved -

5/3/2023