



Green Bay
POLICE DEPARTMENT



Community Crisis Intervention Team

Working with Persons with Brain Disorders & Crisis De-escalation



“Best Practice” in working with persons in crisis



MAY 16, 2019

**GREEN BAY POLICE DEPARTMENT, GREEN
BAY, WI**

BARB GERARDEN & ERIN BLOCH



Objectives ..

- What is Memphis Model CIT & CIP
- What are Police doing to improve Crisis Response
 - CIT Training
 - Creating Partnerships
 - Jail Diversion
 - Full-Time Behavioral Health Officers





The History of CIT

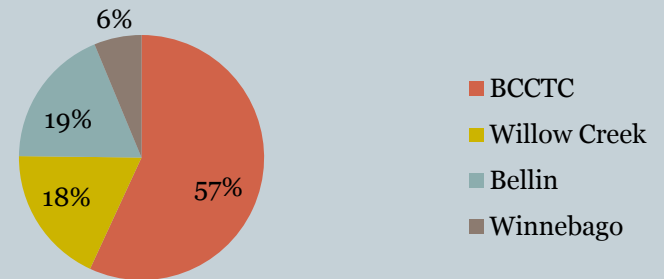
- Started in Memphis in 1988
 - ✦ **A result of tragedy**
- Update Wisconsin – Started 2004
 - **More than 1000 CIT officers at more than 65 agencies across the state**
 - **Started in Green Bay in 2006**
 - **Over 59 Officers Trained**
 - **2 Full-Time Behavioral Health Officers**
 - **Getting a Full- Time Clinician**

2018 Emergency Detention Summary

- **25 -Trips to Winnebago (Increased in 2018 by 4)**
- **63% under 3 hours police custody time (Improved by 13%)**
- 69% Required MC (**Increased from 63%**)
- 100 juveniles EM1's (**Increased 25%**)
- 9 Veterans Identified (**Decreased**)
- 34 Involving weapons (**Decreased**)
- 63 Intoxicated (**Increased**)
- 49 Homeless Identified (**Decreased**)
- 45 People had more than 1 ED – 10%
- 14 People identified as chronic with more than 3 ED's in 2018
- 2 People had over 4 ED's in 2018
- Greatest opportunity to reduce ED's & police hours in 2019 will be in the ER's promoting voluntary and crisis evaluation before completing EM1 paperwork. About 30 EM1's were voided after admissions to medical facilities in 2018.

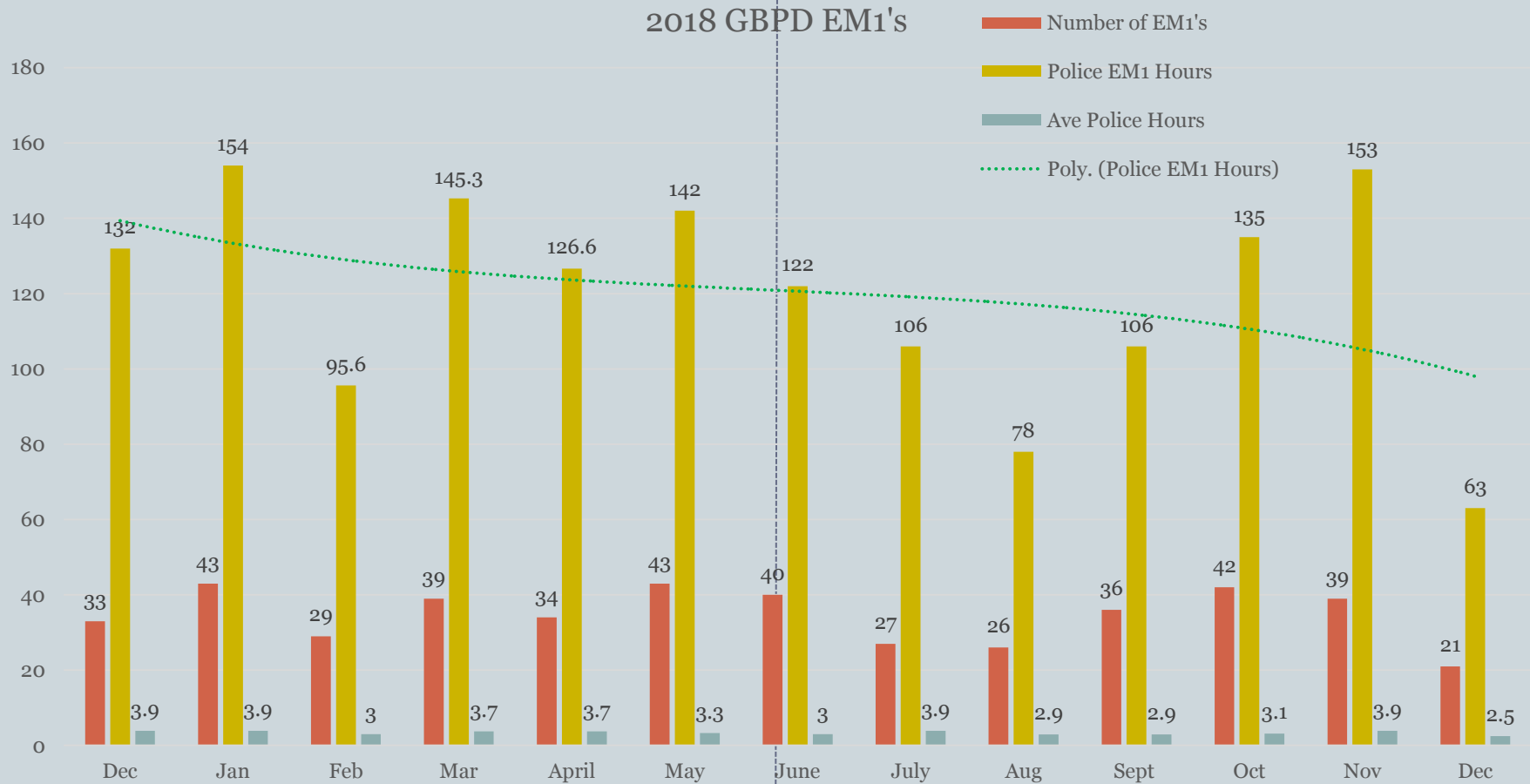
	Emergency Detentions	Ave Officer's Time	Winnebago Trips
2016	595	7.4	31
2017	495	4.9	21
2018	394	3.2	25

2018 Psychiatric Center Involuntary Admissions



Emergency Detentions 2018

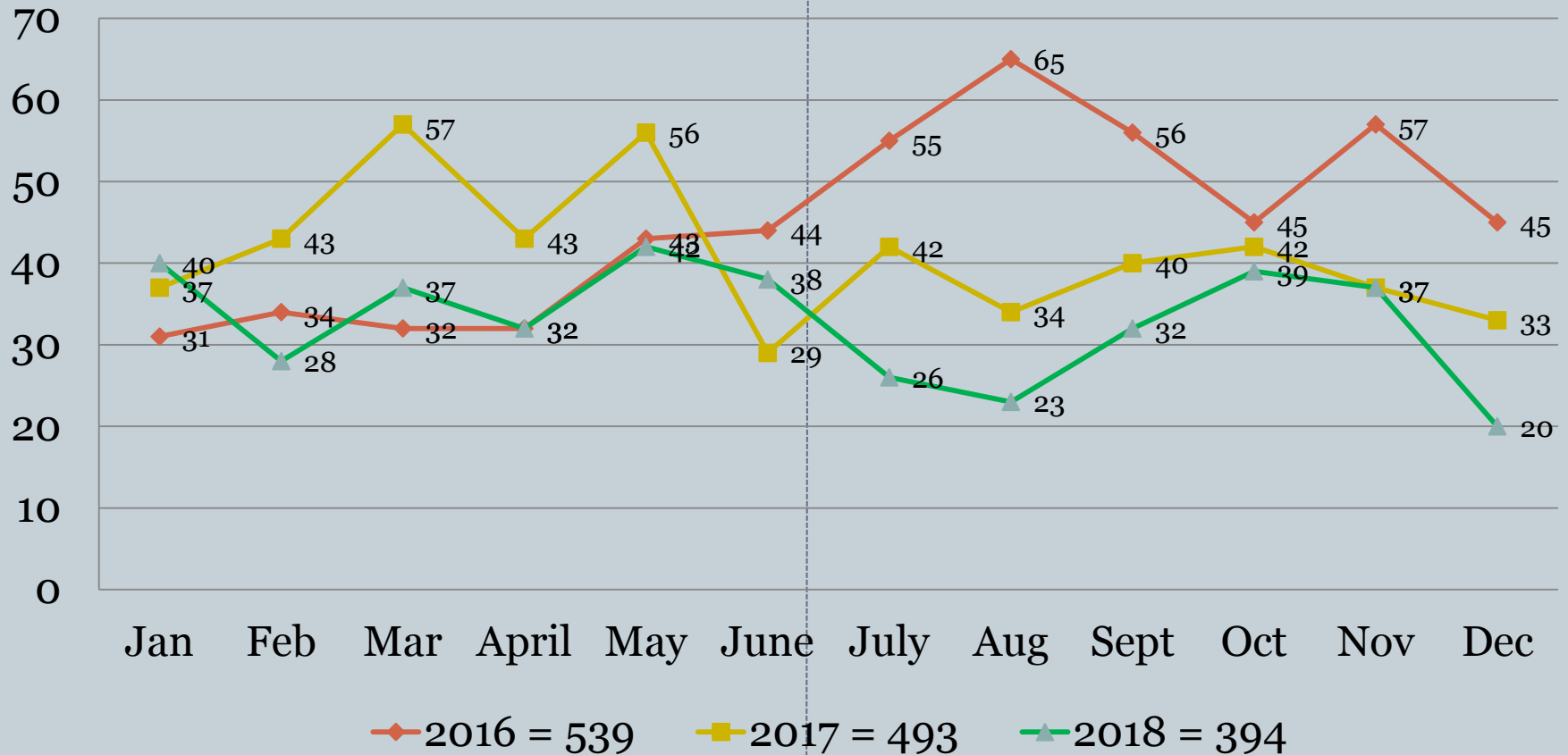
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ED's History (2016 – 2018)

6

GBPEmergency Detentions



Homeless Outreach

- GBPD initiative to prevent unsheltered deaths
- Community donated money for vouchers
 - Used 59 vouchers in 2018 at Village Inn Motel
 - Most used for families unable to access local shelters
 - Used 15 in 2019 YTD
 - Patrol & HOT Team Tool

Unsheltered Deaths	
2016	1
2017	4
2018	0*

* Possibly 1 unsheltered death. Pending open investigation outcome.

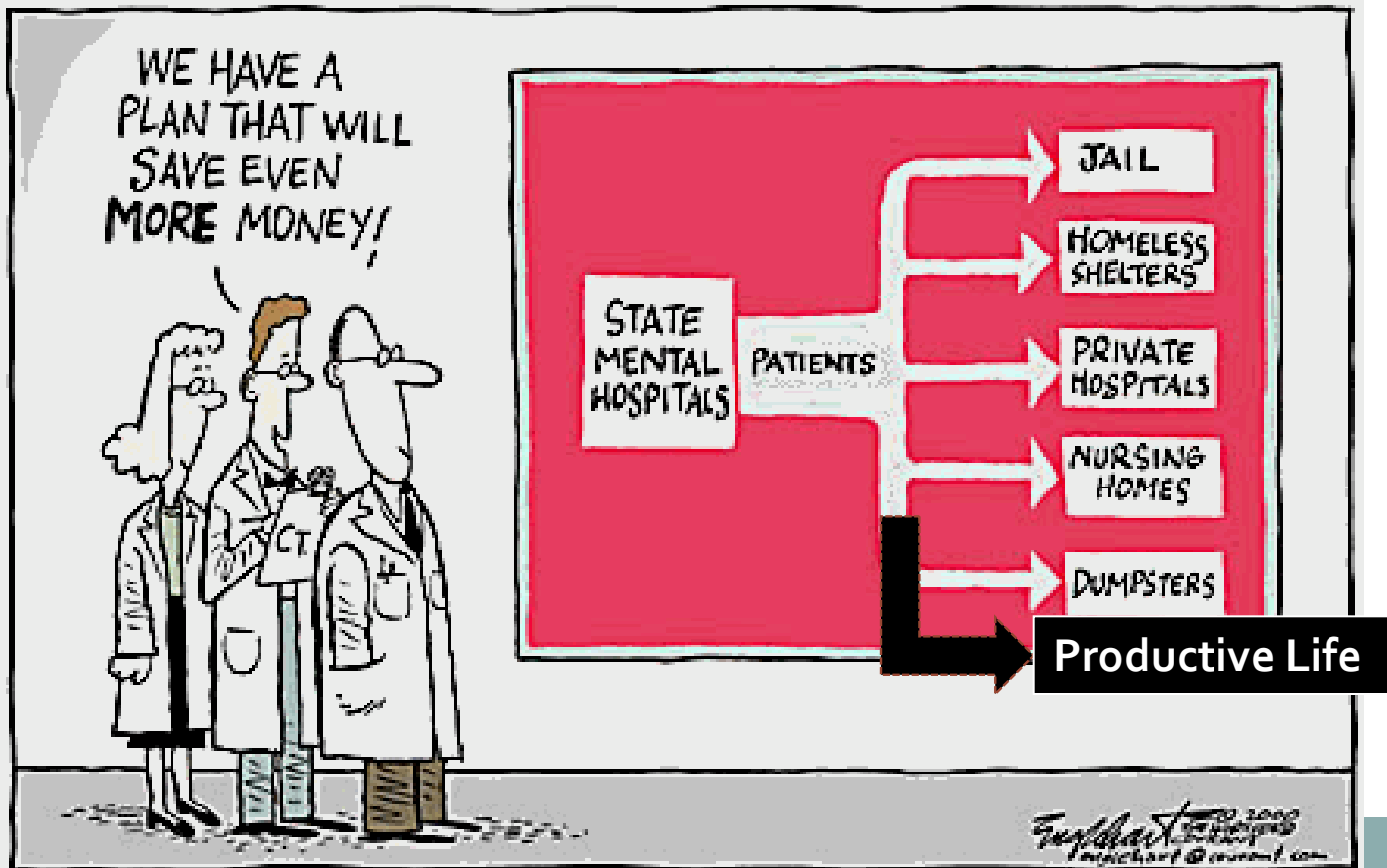


- Community Outreach (All of Brown County)
 - Monthly meetings with Community Partners serving our homeless population working on a better continuum of care within all county systems
 - Total number of homeless in the county on the prioritization list eligible for housing as of December 10th 2018:
 - × **216 single adults**
 - × **200 families**
 - Total number of homeless that were served in programs which includes shelters, transitional living, motel vouchers and housing programs as of **October 31st 2018**
 - × **496 people**
 - The current number of homeless veterans listed as of **Oct 31st, 2018:**
 - × **18 People**





Decentralization of MH services since the 60's left us with a shifted responsibility





Why CIT?

- Growing percentage of calls involving mental health issues
 - National estimate crisis calls = 10%
 - National estimate of 40% of all calls
- Access to MH services – Shortage of Psychiatrist
- Insurance limitations
- **Are any of these likely to change soon?**



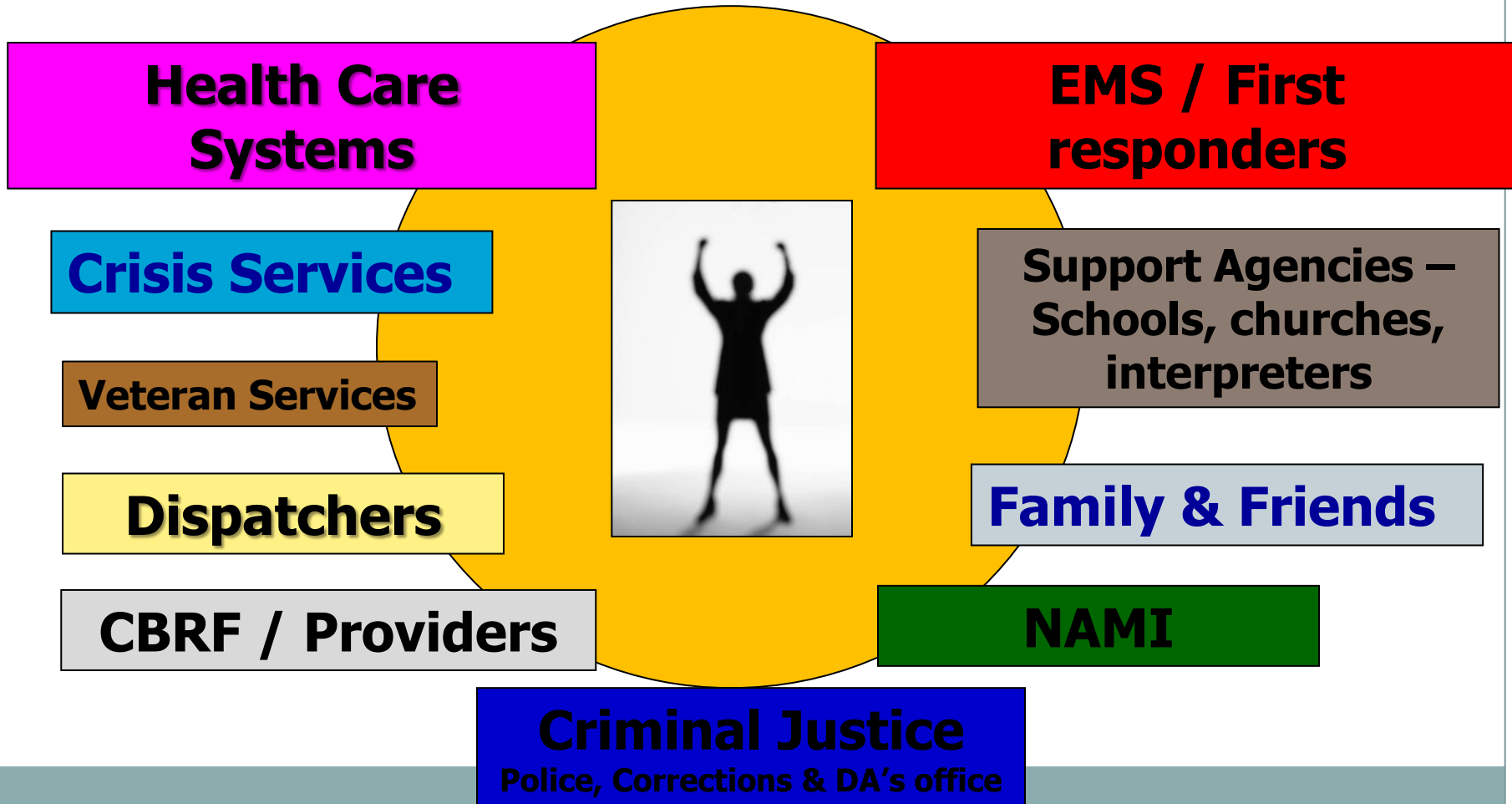
Core Outcomes of CIT



- Reduce incidents of injury to officers and others
- Reduce repeat patrol calls for service to mental health consumers
- Enhance the working relationship of patrol officers with MH providers
- ⌘ Increase involvement of family and friends of MH consumers as a crisis response alternative
- ⌘ Increase awareness and availability of community resources to MH consumers and their family which may assist in recovery



We have learned that CIT *completes* “The Circle of Care”





Behavioral Health Officers

- 🚓 Dispatched/Respond to Crisis Calls
- 🚓 Officer Referrals – Review Crisis Calls & follow up
- 🚓 Liaison if arrested – Ex. DVO calls
- 🚓 AODA & Homelessness
- 🚓 Family & Citizen referrals
- 🚓 Liaison Community partners
- 🚓 Community Outreach
- 🚓 Community Partnerships





BHO Dispatched/Call Response

- 🚓 Check & Update FI
- 🚓 Engage Case Workers
- 🚓 Explore Voluntary Options & Safety Plan
- 🚓 Mobile Crisis Response
- 🚓 Develop Relationships
- 🚓 Communication – Police & Partners
- 🚓 Potential for Emergency Detention (Ch.51 or 55)
- 🚓 Arrest is always a last resort and avoided if possible






🚓 Example – jumping a patrol call – successful intervention









BHO Follow ups

Field Intelligence

-  Emergency contact info
-  Known diagnosis – treatment providers
-  Case managers name & contact info
-  De-escalation tips
-  Vehicle information – Important when in Crisis or have Dementia

Premise notes

-  Medical concern
-  Caution indicators
-  Emergency contacts
-  Triggers or Tips






BHO Follow ups

 **Corona Alerts – monitoring concerns**

 Over 600 people

 **Referrals - Outside Agencies**

 Micah Center, APS, CPS, Veteran Services, ADRC, Case Workers (Homeless & County Services), NAMI, Gathering Place, Bellin Psych, Willow Creek, BCCTC, Crisis, Specialty Courts, Defense Attorneys, Juv. Intake, CABHU, SROs, Youth Coordinator, POST, Curative, Guardians, Dementia Care Specialist, Autism Society, AODA services, CBRFs, Family, & Friends





BHO Initiatives

- 🚓 Emergency Detention – Reducing custody time
 - 🚓 Keeping stats with goals
 - 🚓 Collaborating – engaging partners
 - 🚓 Training the team – Explore voluntary options
- 🚓 Mobile Crisis Response
- 🚓 Reducing time in custody & in handcuffs
- 🚓 More safety plan options
- 🚓 ER's – Crisis allowed and more assessments - police
- 🚓 911 checklist – goal everyone stays safe!





BHO Initiatives

- 🚓 Adult Protective Services – APS Partnership
(Case Ex. Crystal)
- 🚓 Collaboration – Calls increasing annually
 - 🚓 MOU
 - 🚓 Co-Response - Emergency Protective Placements
 - 🚓 Improved Communication
 - 🚓 Vulnerable Adult Interdisciplinary Team
 - 🚓 Presenting on collaboration
 - 🚓 Certified – Dementia Awareness & Skills Trainers
Community presentations & trainings



BHO – Jail Diversion

- 🚓 Using citations to promote treatment
- 🚓 Voiding citations when appropriate – Incompetent
- 🚓 Contacting MH Professionals at jail
- 🚓 Contacting Defense Attorneys – MH Court referrals
- 🚓 75-80% jail population with MI
- 🚓 Mental Health Court
- 🚓 Advocate in CJS for treatment vs incarceration





BHO – Community Engagement

- 🚓 **NAMI – National Association on Mental Illness**
 - 🚓 Board of Directors – Education, Support, & Advocacy
 - 🚓 NAMI Walk – CCIT Team
 - 🚓 Action on the Square – Lobbying
 - 🚓 Education – Conferences
 - 🚓 Referrals – Individuals and families struggling with MH Crisis Situations





Understanding the Value of an Arrest








When Other Options Are Not Working

- Court ordered evaluation
- Medications
- Supervision
- Employment
- We have a mental health court in Brown County
 - BH Officers part of the Team – (Case Ex. Chris & Barb)
 - Specialty Courts
 - ✦ Mental Health, Veteran, Heroin, Drug, OWI





BHO – MH Court

-  **Identify Potential Participants & Referral**
 -  Excessive Police Calls for Service – due to Illness
 -  Arrested due to untreated illness
 -  Lacking support & refusing treatment
-  **Contact Defense Attorneys**
-  **Provided bikes & license to participants with transportation needs**
-  **Medication safes – Crime prevention**





BHO – Suicide Prevention Coalition

- ☀️ Part of Team – study suicides and trends
- ☀️ Identify opportunities
- ☀️ Awareness – Be the Light Walk
- ☀️ Ribbons for squad cars
- ☀️ Fighting stigma
- ☀️ Sub-Committee – Veteran & LE Suicide Prevention
 - ☀️ Education – CIT & CIP Training
 - ☀️ PSA – Targeting police population
 - ☀️ Media Outreach
 - ☀️ Zero Suicide Panel

	Brown County Completed Suicides
2014	34
2015	37
2016	43
2017	40
2018	25



← Lowest in a decade

GET HELP
MAKE THE CALL
920-436-8888



be the light walk



Most Common Police Crisis Calls..

🚒 AODA & MI – Co-occurring Disorders

🚒 Homeless population – low level nuisance type of calls

🚒 Open Intoxicants

🚒 Disorderly Conduct

🚒 Trespassing/Loitering

🚒 Citations/warnings/Arrests

🚒 Alcohol Hold /Voluntary – Detox

🚒 Referrals/Housing Assistance/Treatment Options

🚒 Suicidal, Homicidal, Self Harm, & Inability to Care

🚒 De-escalate Situation

🚒 ED considerations

🚒 Voluntary Options

🚒 Safety Plan



Most Common Police Crisis Calls Cont..

- 🚒 Disturbances – DVO's
- 🚒 Person out of control – Often family member or roommate calling police
- 🚒 Arrest – Domestic's are mandatory arrest – state law
- 🚒 Person screaming or yelling
- 🚒 Welfare Checks – (Case Ex. Sam)
- 🚒 Dementia
 - 🚒 Loved ones or passer by concerned about someone's welfare

Intervention Options:

- Voluntary treatment
- Emergency Detention
- Safety Plan
- Warning
- Arrest
- Dual Detention
- Do Nothing



Understanding the Value of Early Intervention

- A CIT officer will recognize the signs & symptoms of MI and will know that early intervention is far better than increased calls for service and risk of injury to the public and fellow officers.