



# WISCONSIN BALANCE OF STATE CONTINUUM OF CARE QUARTERLY MEETING

May 16-17, 2019

Radisson Hotel & Conference Center, Green Bay, WI

To register, please visit: <http://www.wiboscoc.org/quarterly-meetings.html>

## **Thursday, May 16<sup>th</sup>**

8:00 am Registration & Breakfast

8:30 Welcome and Introductions

8:45 Who is a Veteran? A presentation by Ken Corry, WI Dept. of Veteran Affairs (WDVA) and Jesse Cuff, County Veteran Service Officer (CVSO)

- Screening for military service
- Role of County Veteran Service Officers (CVSOs)
- Myths regarding Veterans such as they all qualify for VA benefits and healthcare
- Military Culture
- Q&A

9:45 An Overview of Behavioral Health Officers and Community Collaboration, Barb Gerarden and Erin Bloch, Behavioral Health Officers with Green Bay Police Department

10:45 am **BREAK**

11:00 Safe at Home, Wisconsin's Address Confidentiality Program – Rachel Glaza, WI Dept. of Justice (DOJ)

The Safe at Home program is Wisconsin's address confidentiality program for victims of acts or threats of abuse. Participants in the program are legally allowed to use a substitute address for all purposes to protect their actual home, work, or school address. This can be challenging when a participant's actual residential address is known, as may be the case with landlords, utility companies, and others who provide services based on a participant's address. We'll cover basics about the Safe at Home program and how it works, as well as discuss special considerations in placing participants into housing through HUD. Finally, we'll leave time for questions and provide some materials for you to take to your agencies.

12:00 pm Lunch

1:00 Coalition Showcase – Fox Cities: Panel Presentation & Discussion

- **Project RUSH** (Research to Understand and Solve Homelessness) – Betsy Borns

*A presentation highlighting a study completed in the Fox Cities to better understand the needs of people struggling with housing instability and homelessness.*

- **Pillars** (A Comprehensive Program Merger) – Joe Mauthe

*Pillars is a recent merger of three Fox Cities nonprofit agencies focused on providing shelter, support and solutions to those in our community struggling with homelessness or housing instability issues. Pillars provides over 45,000 nights of shelter to those without homes, as well as 150 safe, affordable homes. From homelessness to coming home, Pillars provides shelter, support and solutions to address the*

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*housing needs in the Fox Cities community.*

- **Ascend** (Pillars Initiative) – Jennifer Kelley

*A presentation on the program’s mission is to assist the young adults with their mental health recovery and develop the necessary skills to obtain employment that has a “living” wage income.*

- **Diversion** – Luanne Witthuhn

*A presentation on a Diversion program, funded through the local United way, that helps folks who are presenting for shelter avoid entry altogether. Through resource connection, landlord advocating and brokering, and client-based goal planning to ensure ongoing stability, the Diversion/Prevention Case Manager works on the front end to prevent episodes of homelessness and promote ongoing housing stability.*

- **Pillars Day Resource Center** – Tricia Raimondi

*A presentation on the recently opened Day Resource Center; how we made it come together and the impact it’s made on the community.*

- **Almost Home** – Nicole Kordus

*A presentation on the collaboration between the Greater Fox Cities Area Habitat for Humanity and Goodwill Industries.*

- **LEAVEN Community Resource Center (LCRC)** – Mary Parsons

*A presentation on the impetus for this new service delivery model, the research that supports it, and the benefits it provides to low-income people, to LEAVEN, and to the 14 organizations that comprise the LEAVEN Community Resource Center.*

2:30 pm	<b>BREAK</b>
2:45	Continue with Fox Cities panel
3:45	Roundtable and Discussion on Best Practices In Working With Landlords – Meredith McCoy, BOS Monitoring & Compliance Coordinator
5:00	Adjourn *BOS Board members will remain 30 minutes for any questions or discussion.



## Speaker Bios

**Ken Corry** is a United States Air Force Combat Veteran who served his country for 10 plus years with 3 of them deployed to Iraq and Afghanistan. He has his Associates Degree in Criminal Justice and Bachelor's degree in Business and Communications. He currently works for the Wisconsin Department of Veteran Affairs as a Veterans Outreach and Recovery Regional Coordinator helping veterans connect to community services and providing case management and support with a special focus on treatment and recovery. Ken works closely with community partners to include local law enforcement and mental health facilities along with many others.

**Jesse Cuff** is a veteran with ten years of service in the U.S. Army Reserve. He served from 2002 – 2012 as a Combat Engineer. In 2010 he deployed to Afghanistan and conducted route clearance operations in the vicinity of Zhari District, Kandahar Province. He came to the Waupaca County Veterans Service Office in 2014 after ten years of service with the Waupaca County Sheriff's Office Corrections Division, where he served as a Corrections Officer, and later as a Corrections Sergeant. While employed, Jesse held Wisconsin Certifications in both County Corrections and Law Enforcement.

**Barb Gerarden** holds a bachelor's degree in Criminal Justice from Marian University and has over 15 years of law enforcement experience with Green Bay Police Department. Before changing careers, she worked in the private sector as a manufacturing manager. Barb implemented the Green Bay Community Crisis Intervention Team (CCIT) in 2005 and is still the team Coordinator. She is currently a full time Behavioral Health Officer. Barb is a member of the POST (Police Officer Support Team). She is on the Board of Directors for NAMI (National Alliance on Mental Illness) Brown County and a member of the Brown County Coalition for Suicide Prevention. Barb's on the Mental Health Court Treatment Team and will be one of Green Bay's first Officer/Clinician Teams starting in 2019. She is a suicide survivor and a community advocate for overall wellness.

**Erin Bloch** holds an Associate's Degree in Criminal Justice-Law Enforcement and is in pursuit of a Bachelor's Degree in Health and Wellness Management. She has 6 years experience in law enforcement- is currently a Behavioral Health Officer, is an active member of the Green Bay Community Crisis Intervention Team (CCIT) and is the coordinator for the Police Officer Support Team (POST). She is on the Mental Health Court Treatment Team and will be one of Green Bay's first Officer/Clinician Teams starting in 2019.

**Rachel Glaza** is the Program & Policy Analyst for the WI Safe at Home program, a position she has held since October of 2017. In this role she provides direct services to program participants, as well as training and outreach to other state agencies, law enforcement, advocacy agencies, and others to ensure understanding of and compliance with the Safe at Home law. Prior to her work with the WI Dept. of Justice, she was a Project Coordinator and Grant Administration for the UW-Ext, Cooperative Ext. Her career and education focuses on community engagement, specifically to underserved and vulnerable populations, and she has experience with public health, food systems, public assistance programs, and victim services. She has an M.S. in Civil Society & Community Research, and a B.S. in Sociology with a concentration in Gender & Women's Studies, all from the University of Wisconsin-Madison.

**Betsy Borns** have been the project RUSH Manager for the Fox Cities Housing Coalition since July 2016. Betsy's role is to push forward the 8 strategic initiatives that came out of the Project RUSH study. Prior to joining the Housing Coalition, Betsy managed the rehabilitation program at Valley Packaging for 5 years, and the Vocational Director at Innovative Services for 8 years, where she created many new programs to support individuals with disabilities throughout the State of Wisconsin. Betsy has a Bachelor's degree in Education from the University of Wisconsin- Milwaukee. Betsy is a native of Appleton. She has been married to her husband, Chad, for 21 years, and live in Greenville with their two children- Mack and Zack- and their black lab, Demi.

**Joe Mauthe** is currently the Executive Director of Pillars, Inc. Pillars is a recent merger of three Fox Cities nonprofit agencies focused on providing shelter, support and solutions to those in our community struggling with homelessness or housing instability issues. Pillars provides over 45,000 nights of shelter to those without homes, as well as 150 safe, affordable homes. Prior to the merger, Joe led the Housing Partnership of the Fox Cities since 2013. Before joining the Housing Partnership, Joe worked for Plexus Corp for 7 years where he served as Senior Vice President with responsibility for the company's global Human Resources function. Prior to Plexus, Joe worked *The Wisconsin Balance of State Continuum of Care's mission is to end homelessness by supporting local coalitions throughout Wisconsin.*



for Kimberly-Clark, holding a variety of HR roles during his 22 year career. Joe received his Bachelor's of Natural Sciences degree from St. Norbert College in Green Bay, and later an MBA from Marquette University. Joe is a native of Appleton, married to his wife, Jean, for over 30 years with three grown sons, one daughter-in-law, and one granddaughter.

**Jennifer Kelley** joined Pillars Inc (formerly the Housing Partnership of the Fox Cities) at the inception of the Young Adult Housing Program. A sociology graduate of the University of San Francisco and then St. Thomas University School of Law in Miami, Jen spent the past 25 years in the nonprofit and criminal justice arenas advocating for people with mental health needs. She began her career in social work by providing case management and socialization skills to adults with chronic and persistent mental illness. As a forensic social worker for the Miami-Dade County Public Defender's Office, Jen spent many years presenting criminal courts with mitigation and diversion plans for those facing the death penalty in the Florida court system.

**Luanne Witthuhn** is a 2014 graduate from Marian University, with a BA in Communication and a minor in Information Technology. Luanne worked at Kimberly-Clark for 26 years prior to joining Pillars, enabling and empowering employees to identify improvement opportunities through coaching and providing lean knowledge, eliminating 5,600 hours of waste within business processes. Luanne is passionate and energized to be in a role where she can impact homelessness. Luanne provides case management, support, and resources to help clients set goals to stabilize housing and avoid entry into shelter. In three months, Luanne has diverted and prevented 19 clients from going into shelter by motivating, inspiring, and collaborating with clients to be self-sufficient and giving clients hope to believe the impossible is possible.

**Tricia Raimondi** is currently the Pillars Resource Center Program Manager. She has worked nearly 20 years in the field of social services, with over ten years in case management in high risk and crises situations. For the past ten years, Tricia has worked as an adjunct instructor teaching undergraduate psychology courses for several colleges and universities both in classroom and online. Tricia has expanded her knowledge of client-centered approaches by completing the UW-Madison Extension Motivational Interview Professional Certificate program. In an extension to her Motivational Interviewing skills, Tricia is a certified trauma professional and has completed extensive training in trauma and the effects of trauma. Tricia holds a BSW from the University of Wisconsin-Whitewater and a Masters of Psychology with an emphasis in Health Psychology from National Louis University. Currently, she is pursuing her Doctoral degree in Higher Education Leadership from National Louis University.

**Nicole Kordus** is a Program Coordinator for the Almost Home program, a program that helps current Habitat for Humanity homeowners remain successful in their ownership, and helps Habitat pre-applicants improve their status for eligibility for homeownership. Prior to working with this program, Nicole was a Program Coordinator for Apricity, Inc, helping people in recovery from alcohol and drug addictions.

**Mary Parsons** is the Executive Director of LEAVEN, a Fox Valley-based nonprofit organization that helps stabilize and empower people in financial crisis by providing financial assistance, case management, and referrals to address their near-term and long-term basic needs. Mary has been with the agency for 16 years, beginning as the Director of Client Services. In this role, she gained a real understanding of the struggles facing individuals and families in the community. She used this knowledge to implement strategic improvements, most notably the opening of the LEAVEN Community resource Center in September 2018.

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## Friday, May 17<sup>th</sup>

- 8:00 am Registration & Breakfast  
8:45 Special Opening – Bob Brown, Oneida Nation’s Cultural Advisor  
Welcome and Introductions  
New Attendees
- 9:00 Balance of State CoC Committee Meetings
- 10:15 Special Guest – Rep. Jim Steineke, Wisconsin State Representative, Majority Leader, 5<sup>th</sup> Assembly District
- 10:30 **BREAK**

Upon conclusion of the break, the Business meeting will be called to order.

1. Roll Call of Delegates
  - Confirmation of Coalition Governing Documents
2. Approval of Agenda
3. Delegate Vote – Approval of Coalition Director Nominations  
Delegate Vote – Approval of Nominating Committee Director Nominations
4. Drawing for Director Terms
5. Review and approval of minutes
6. Financial Report
7. Board Chair’s Report
8. CoC Director’s Report
9. Institute for Community Alliances (ICA) Update – David Eberbach
10. Committee Presentations and Discussion – *current chairs listed*
  - System Performance Committee– David Eberbach & Susan Tucker
  - Coordinated Entry – Debbie Bushman
  - Discharge Planning - Duana Bremer
  - Emergency Shelter & Diversion – Alexia Wood
  - Finance and Audit Committee –Millie Rounsville
  - Public Awareness & Advocacy – Kathleen Fisher & Renee Greenland
  - Gaps & Needs – Adrienne Roach
  - Veteran Advisory – Don Roach
  - Youth Advisory – Meika Burnikel & Lisa Haen
11. Coordinated Entry & the Balance of State CoC
12. FY2019 CoC Competition Update
13. Other Business

**\*\*We will break for lunch from 12:00 until 1:00pm.**

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