

After Hour Plan– Jefferson County

- For urgent or life-threatening situations, **call 911**.

Business Hours:

Most agencies in Jefferson County operate Monday through Friday, from 8:00 a.m. to 4:30 p.m.

CACSCW (Community Action Coalition for South Central Wisconsin) has an extended intake line available 24/7 via voicemail, call will be returned within 1-2 business day(s).

CACSCW Intake Line (for Coordinated Entry):

(608) 237-1255

www.cacscw.org

Emergency Shelter Options – After Hours

Jefferson County does not have a dedicated homeless shelter. If a household presents after normal business hours in need of emergency shelter, follow this process:

1. Diversion First – Safe Alternatives to Shelter:

Providers will assist in exploring options to stay with:

- Family, friends, or known community members.
- Safe place to park vehicles overnight (no extended stay)

2. Law Enforcement Support

Contact their **non-emergency** numbers:

- **Jefferson County Sheriff's Office:** (920) 674-7310
- **Fort Atkinson Police Department:** (920) 397-9905
- **Jefferson Police Department:** (920) 674-7707
- **Johnson Creek Police Department:** (920) 699-2111
- **Lake Mills Police Department:** (920) 648-2354
- **Palmyra Police Department:** (262) 495-4201
- **Waterloo Police Department:** (920) 748-2343
- **Watertown Police Department:** (920) 261-6660
- **Whitewater Police Department:** (262) 473-0555

Domestic Violence Shelter & Crisis Support

If an individual or household is fleeing a domestic violence situation:

- **New Beginnings – Domestic Violence Support**
(262) 723-4653 www.newbeginningsswalworth.com
- **PAVE (People Against a Violent Environment) – 24/7 Crisis Line**
(800) 775-3785 www.pavedc.org
- **The Women’s Center – Waukesha Women’s Shelter – 24/7 Crisis Line**
(262) 542-3828 twcwaukesha.org
- **National Domestic Violence Hotline – 24/7 Crisis Line**
(800) 799-7233 www.thehotline.org

If an individual or household member is in a mental health crisis situation:

- **988 – Suicide and Crisis Lifeline – 24/7 Crisis Line**
- **Rogers Behavioral Health - 800-767-4411 – 24/7 Crisis Line**
- **Jefferson County Human Services – Intake Line – (920) 674-7594**
Staff may help coordinate a temporary solution or connect the household to services.

Next Steps & Coordinated Entry Follow-Up

- Households who receive after-hours support should be instructed to call **CACSCW’s intake line** the following business day at **(608) 237-1255** to begin or continue the Coordinated Entry process.
- **Note for Partner Agencies:**
Agencies including law enforcement are provided with updated **“Where to Find Help” guides** listing available resources in Jefferson County and guidance for assisting with after-hours shelter.

This plan is reviewed annually in March at the Jefferson County Coalition Meeting. Revisions are made based on service changes, resource updates, and feedback from community partners and the Balance of State (BOS).