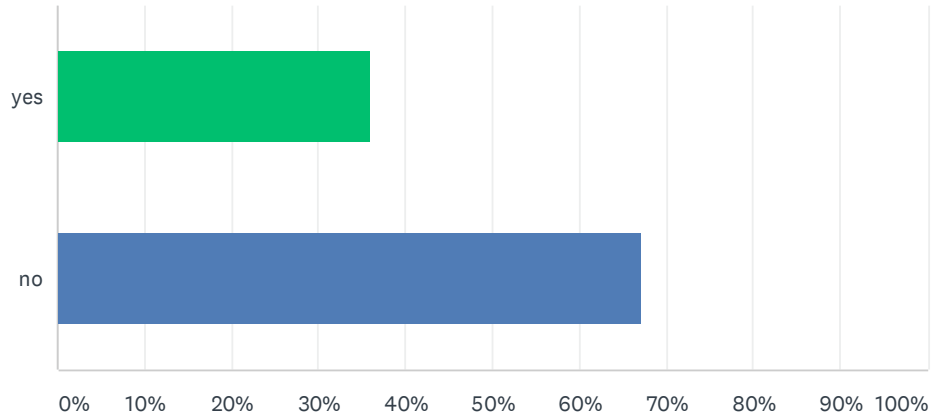


Q1 Have you heard of the term No Wrong Door Policy?

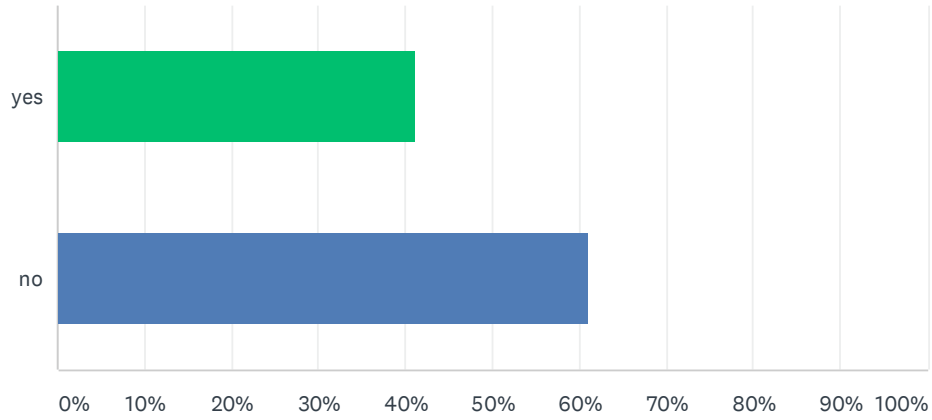
Answered: 462 Skipped: 3



ANSWER CHOICES	RESPONSES	
yes	35.93%	166
no	67.10%	310
Total Respondents: 462		

Q2 Have you heard of the term Coordinated Entry?

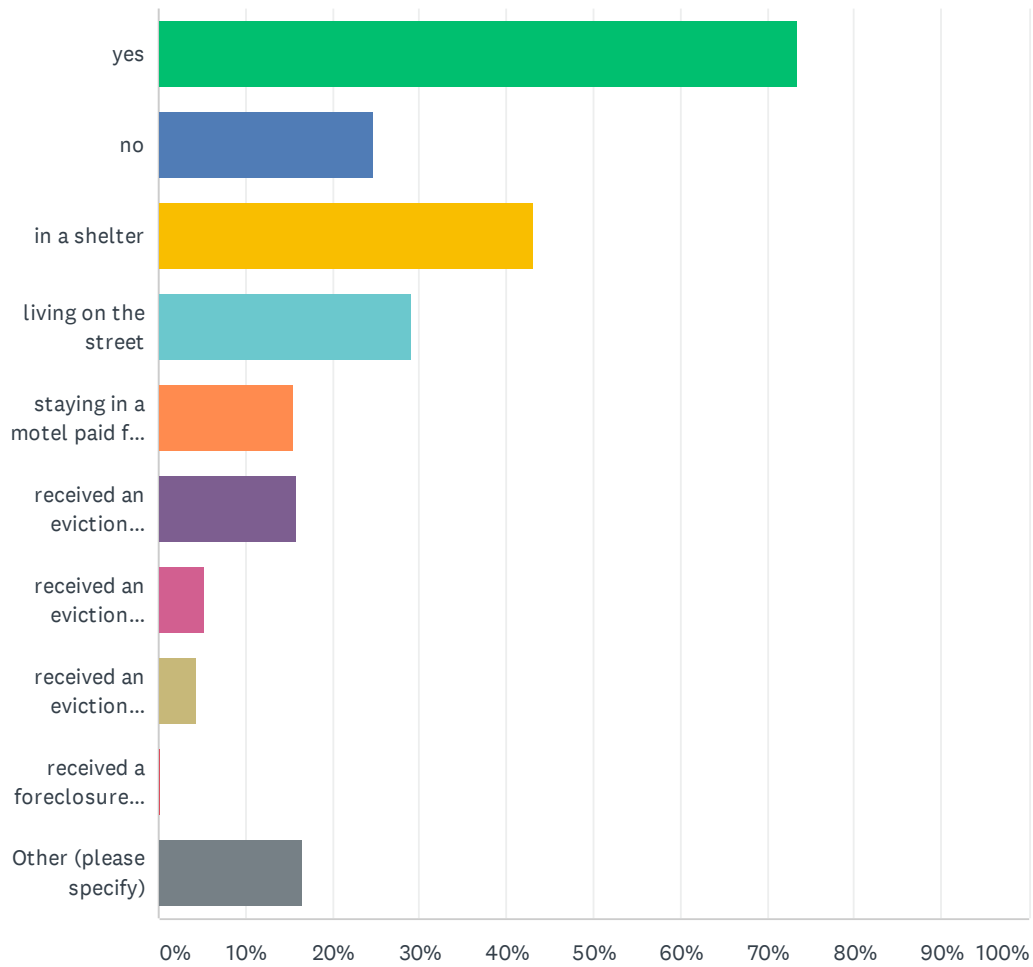
Answered: 461 Skipped: 4



ANSWER CHOICES	RESPONSES	
yes	41.21%	190
no	61.17%	282
Total Respondents: 461		

Q3 In the past 12 months, have you been either homeless or at risk of becoming homeless? If Yes, please check all that apply.

Answered: 463 Skipped: 2

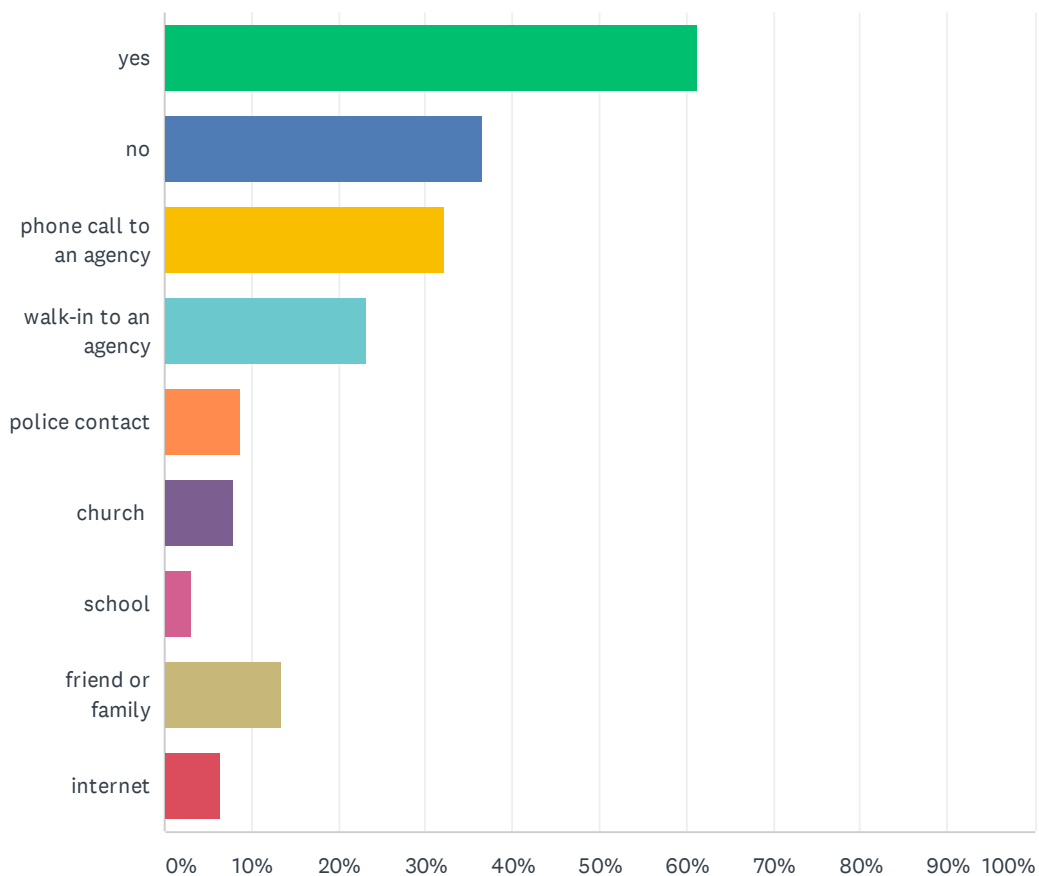


Client Survey 2019 - BOS Gaps and Needs

ANSWER CHOICES	RESPONSES	
yes	73.43%	340
no	24.62%	114
in a shelter	43.20%	200
living on the street	29.16%	135
staying in a motel paid for by a service agency	15.55%	72
received an eviction notice: past-due rent or fees	15.98%	74
received an eviction notice: dispute with tenants or landlord	5.18%	24
received an eviction notice: violation of the lease agreement	4.32%	20
received a foreclosure notice	0.22%	1
Other (please specify)	16.63%	77
Total Respondents: 463		

Q4 Within the first 24 hours of experiencing homelessness, were you able to get connected to services and resources? If Yes, please check all that apply.

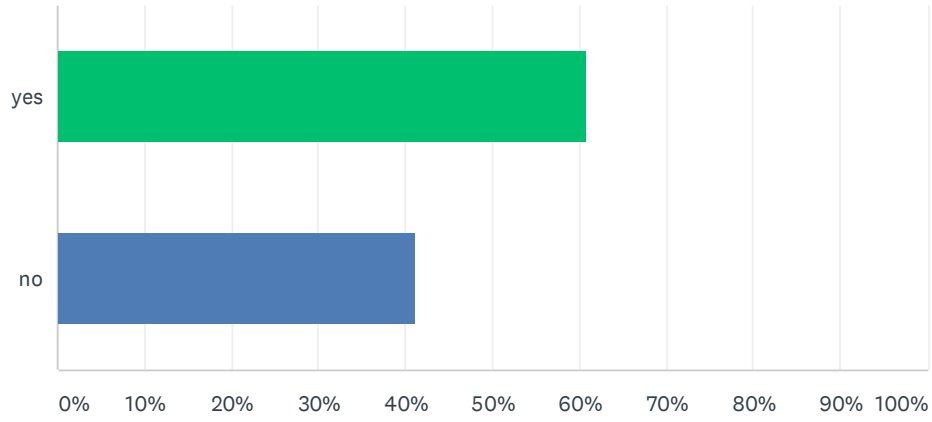
Answered: 435 Skipped: 30



ANSWER CHOICES	RESPONSES	
yes	61.38%	267
no	36.55%	159
phone call to an agency	32.18%	140
walk-in to an agency	23.22%	101
police contact	8.74%	38
church	8.05%	35
school	3.22%	14
friend or family	13.33%	58
internet	6.44%	28
Total Respondents: 435		

Q5 Did you seek emergency shelter?

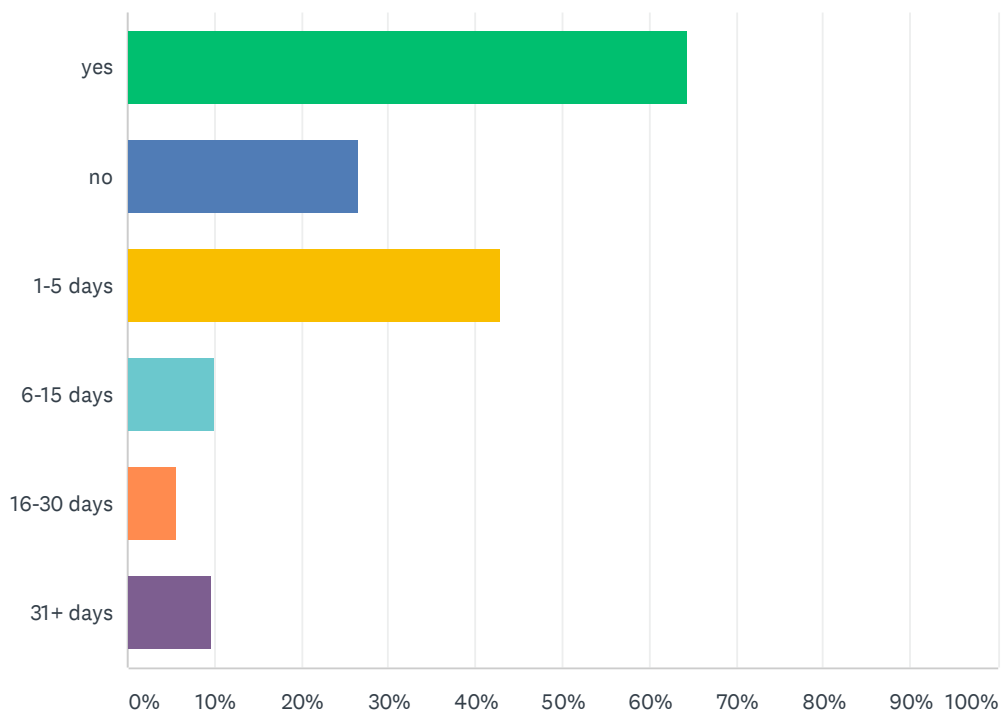
Answered: 440 Skipped: 25



ANSWER CHOICES	RESPONSES	
yes	60.91%	268
no	41.14%	181
Total Respondents: 440		

Q6 If yes, were you able to access it? If Yes, how many days did you wait before getting access, or how many days have you been waiting to get access?

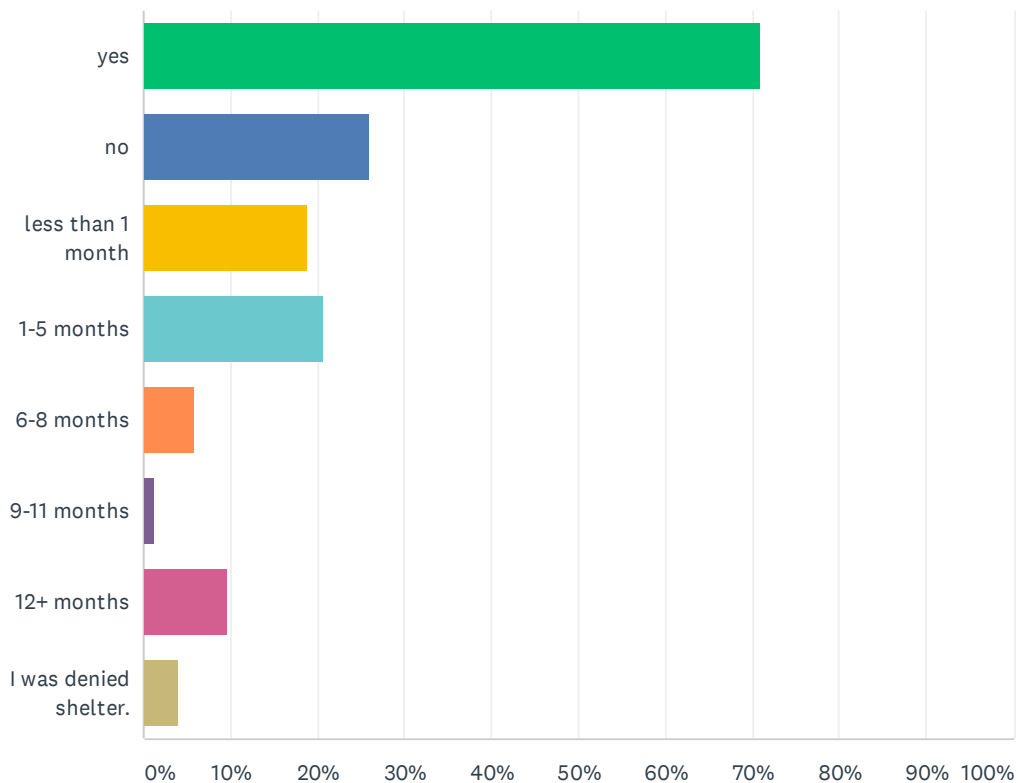
Answered: 331 Skipped: 134



ANSWER CHOICES	RESPONSES	
yes	64.35%	213
no	26.59%	88
1-5 days	42.90%	142
6-15 days	9.97%	33
16-30 days	5.74%	19
31+ days	9.67%	32
Total Respondents: 331		

Q7 Did you seek housing assistance? i. If you received housing assistance, how long did you wait?

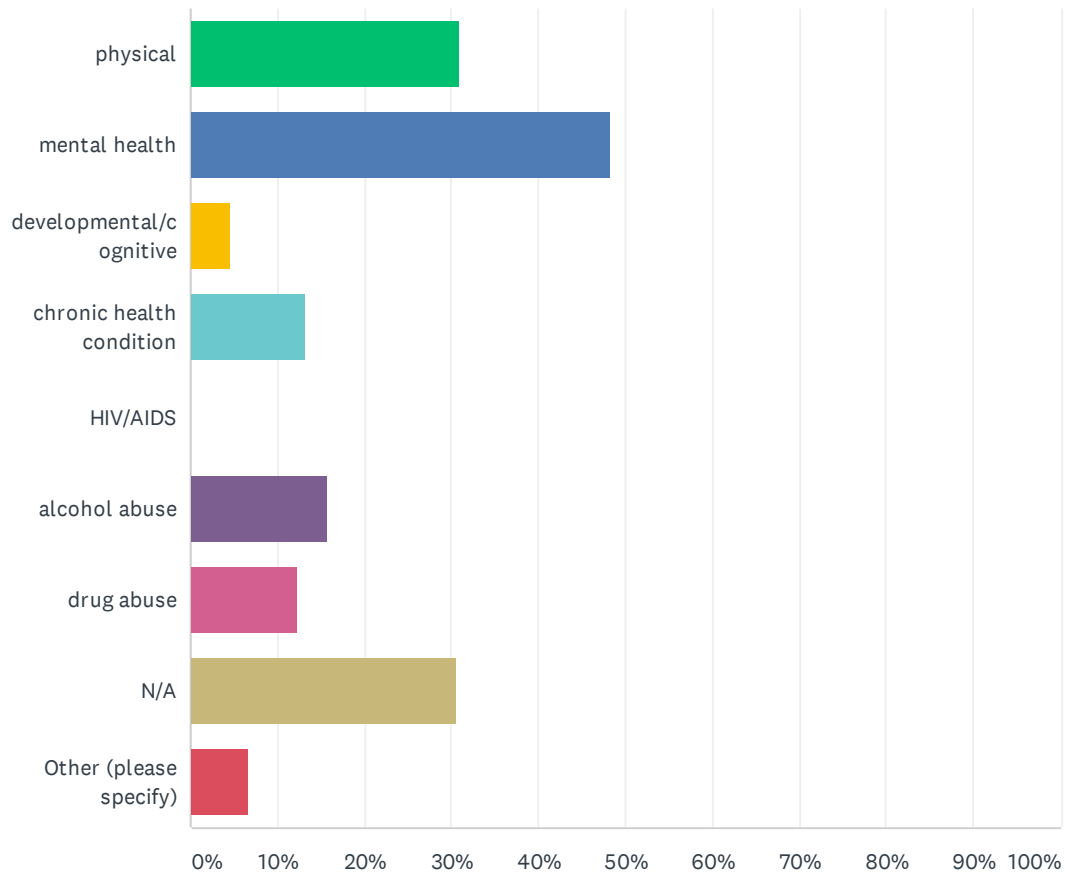
Answered: 446 Skipped: 19



ANSWER CHOICES	RESPONSES	
yes	70.85%	316
no	26.01%	116
less than 1 month	18.83%	84
1-5 months	20.63%	92
6-8 months	5.83%	26
9-11 months	1.35%	6
12+ months	9.64%	43
I was denied shelter.	4.04%	18
Total Respondents: 446		

Q8 Do you have any of the following disabilities? Please select all that apply.

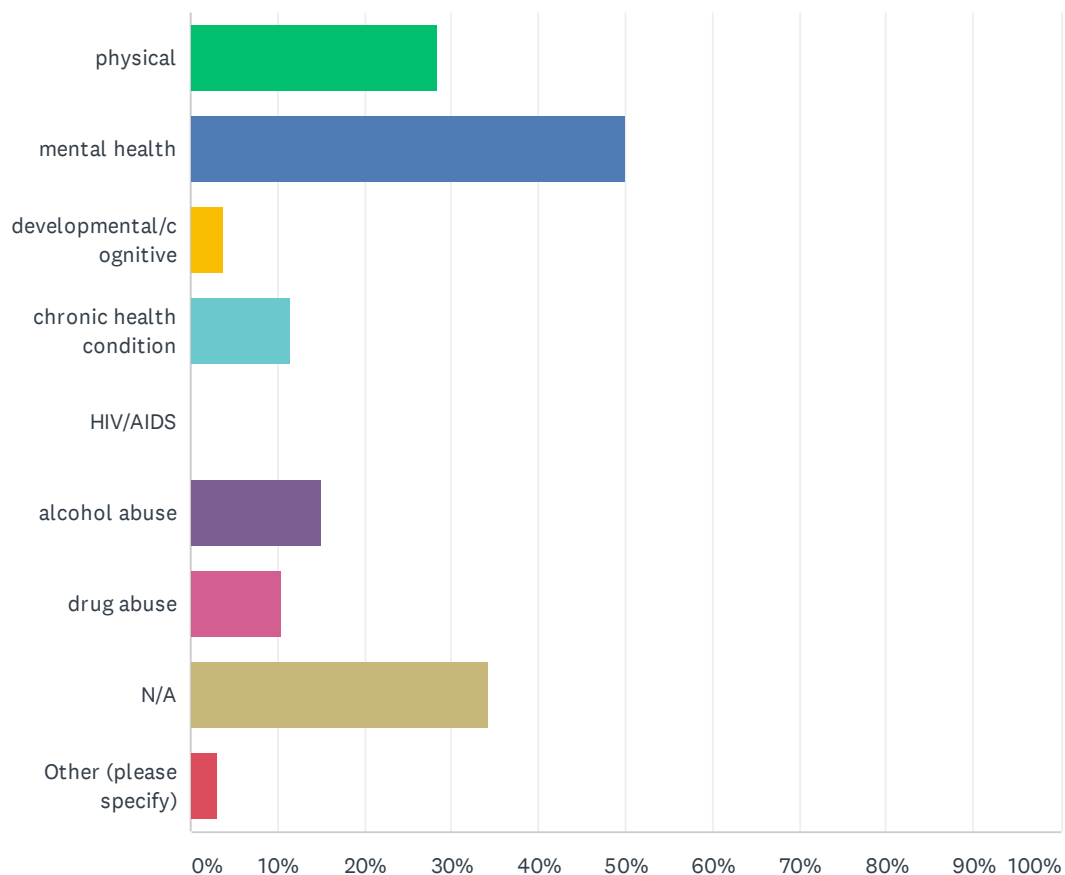
Answered: 438 Skipped: 27



ANSWER CHOICES	RESPONSES	
physical	31.05%	136
mental health	48.40%	212
developmental/cognitive	4.57%	20
chronic health condition	13.24%	58
HIV/AIDS	0.00%	0
alcohol abuse	15.75%	69
drug abuse	12.33%	54
N/A	30.59%	134
Other (please specify)	6.62%	29
Total Respondents: 438		

Q9 Have you ever received services for any of the following disabilities? Please select all that apply.

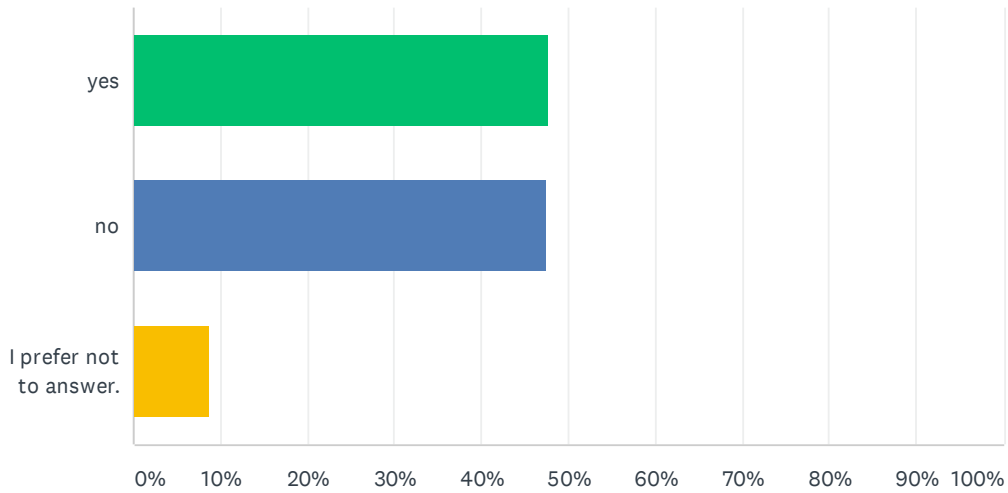
Answered: 394 Skipped: 71



ANSWER CHOICES	RESPONSES	
physical	28.43%	112
mental health	50.00%	197
developmental/cognitive	3.81%	15
chronic health condition	11.42%	45
HIV/AIDS	0.00%	0
alcohol abuse	14.97%	59
drug abuse	10.41%	41
N/A	34.26%	135
Other (please specify)	3.05%	12
Total Respondents: 394		

Q10 Are you a survivor of domestic violence or sexual assault?

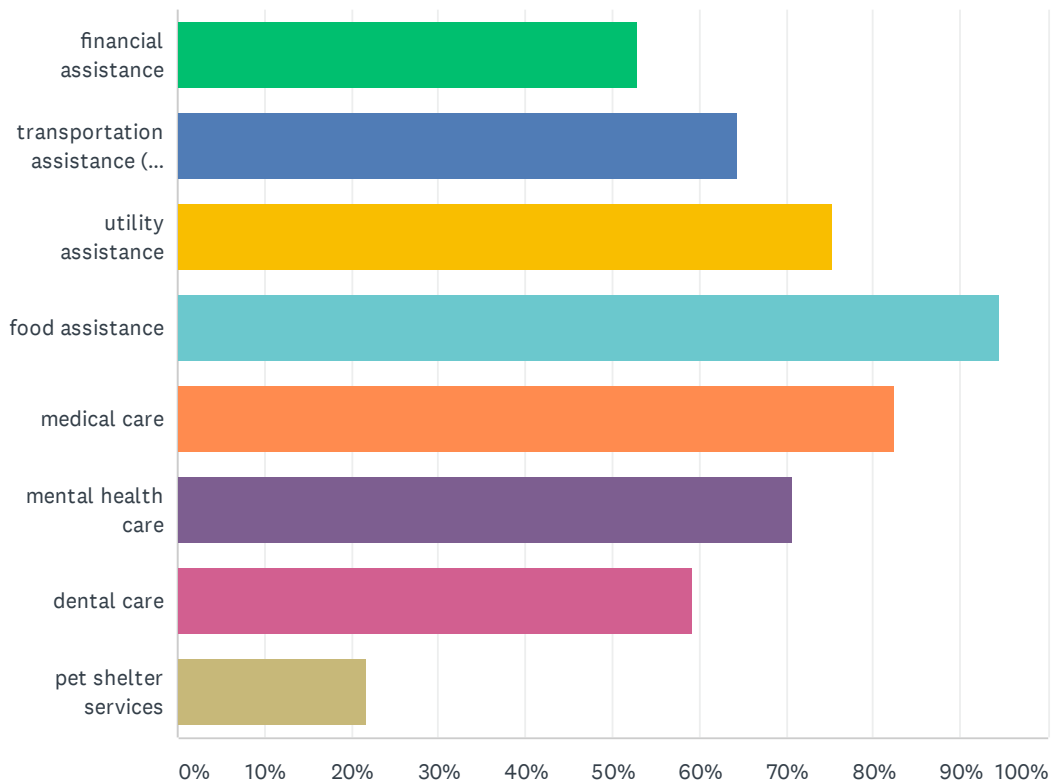
Answered: 455 Skipped: 10



ANSWER CHOICES	RESPONSES	
yes	47.69%	217
no	47.47%	216
I prefer not to answer.	8.79%	40
Total Respondents: 455		

Q11 Which of these services are available to you in your community?

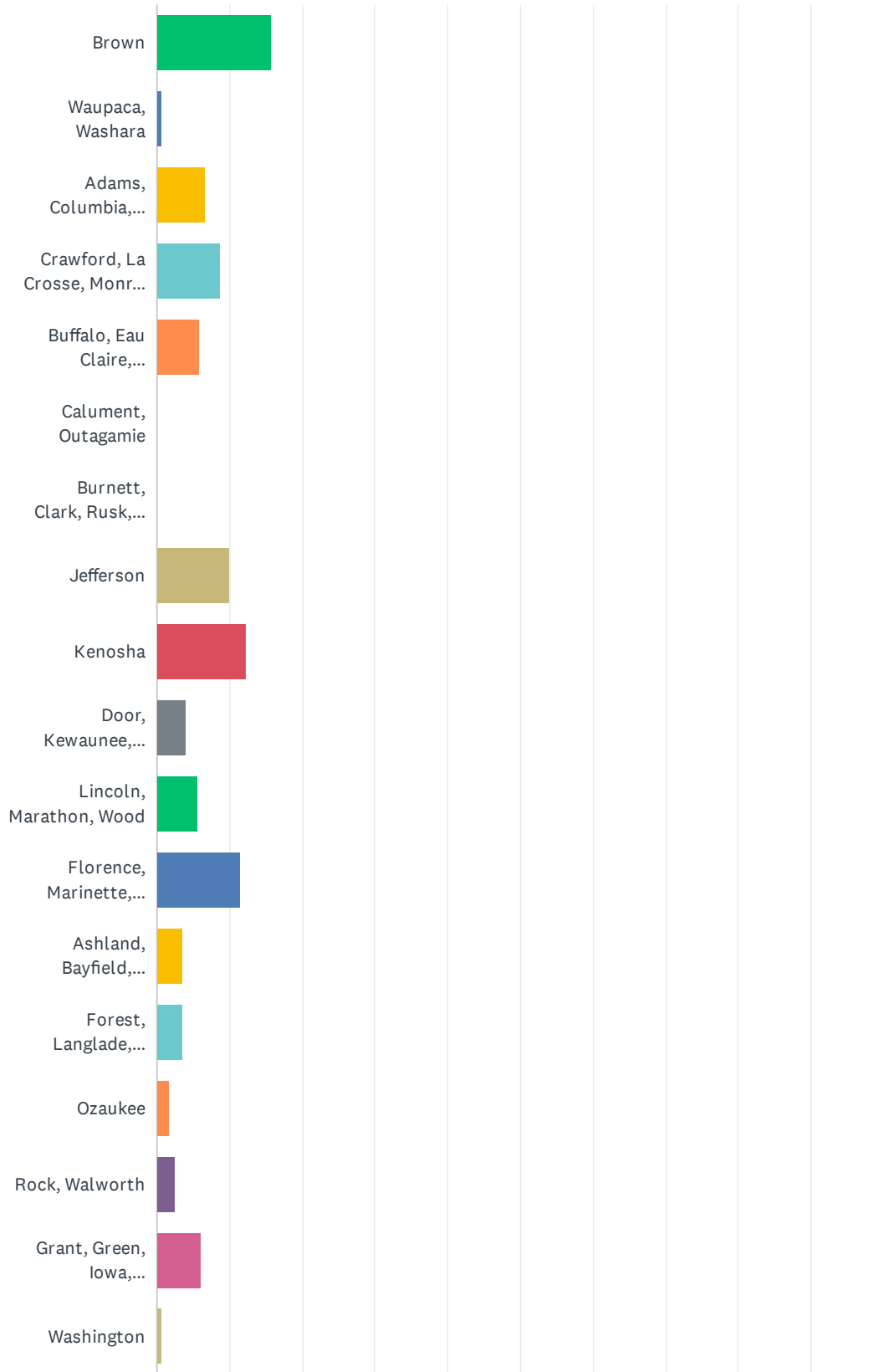
Answered: 431 Skipped: 34



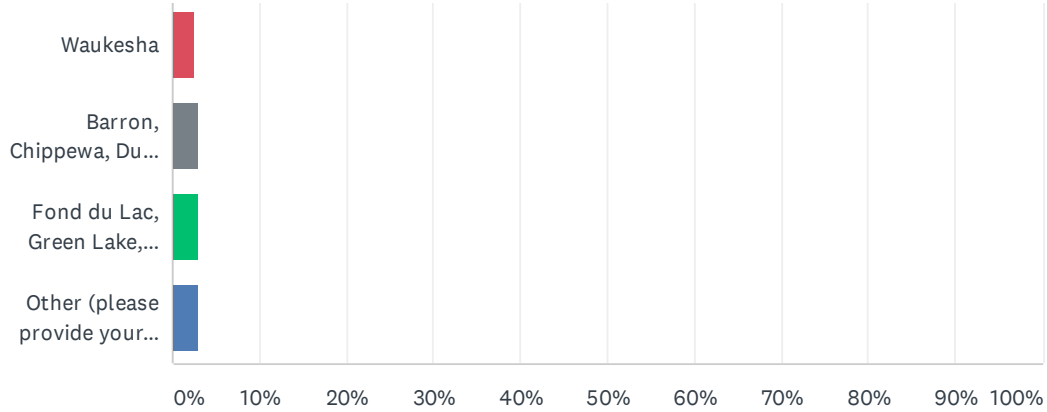
ANSWER CHOICES	RESPONSES	
financial assistance	52.90%	228
transportation assistance (bus tokens or gas cards)	64.50%	278
utility assistance	75.41%	325
food assistance	94.66%	408
medical care	82.37%	355
mental health care	70.77%	305
dental care	59.16%	255
pet shelter services	21.81%	94
Total Respondents: 431		

Q12 Of the areas or counties listed, which best represents where you live or seek services?

Answered: 455 Skipped: 10



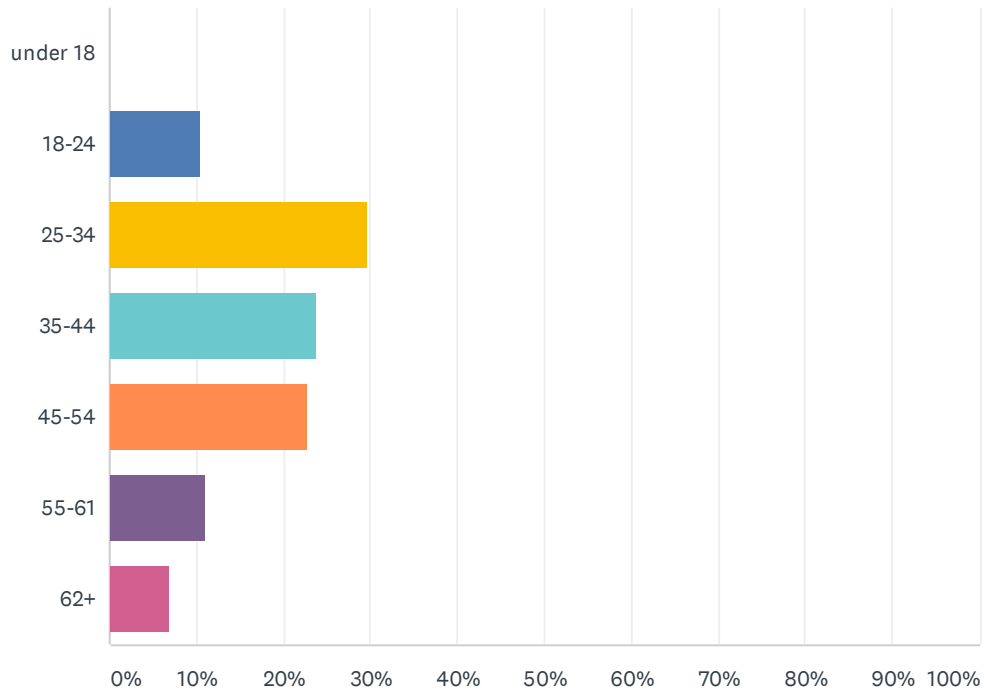
Client Survey 2019 - BOS Gaps and Needs



ANSWER CHOICES	RESPONSES	
Brown	15.60%	71
Waupaca, Washara	0.66%	3
Adams, Columbia, Dodge, Juneau, Sauk	6.59%	30
Crawford, La Crosse, Monroe, Vernon	8.79%	40
Buffalo, Eau Claire, Jackson, Trempealeau	5.93%	27
Calument, Outagamie	0.00%	0
Burnett, Clark, Rusk, Sawyer, Taylor, Washburn	0.00%	0
Jefferson	10.11%	46
Kenosha	12.31%	56
Door, Kewaunee, Manitowoc, Sheboygan	3.96%	18
Lincoln, Marathon, Wood	5.71%	26
Florence, Marinette, Menominee, Oconto, Shawano	11.43%	52
Ashland, Bayfield, Douglas, Iron, Price	3.52%	16
Forest, Langlade, Oneida, Vilas	3.52%	16
Ozaukee	1.76%	8
Rock, Walworth	2.42%	11
Grant, Green, Iowa, Lafayette, Richland	6.15%	28
Washington	0.66%	3
Waukesha	2.42%	11
Barron, Chippewa, Dunn, Pepin, Pierce, Polk, St. Croix	2.86%	13
Fond du Lac, Green Lake, Winnebago	2.86%	13
Other (please provide your specific location)	2.86%	13
Total Respondents: 455		

Q13 Of the age categories listed, which represents you?

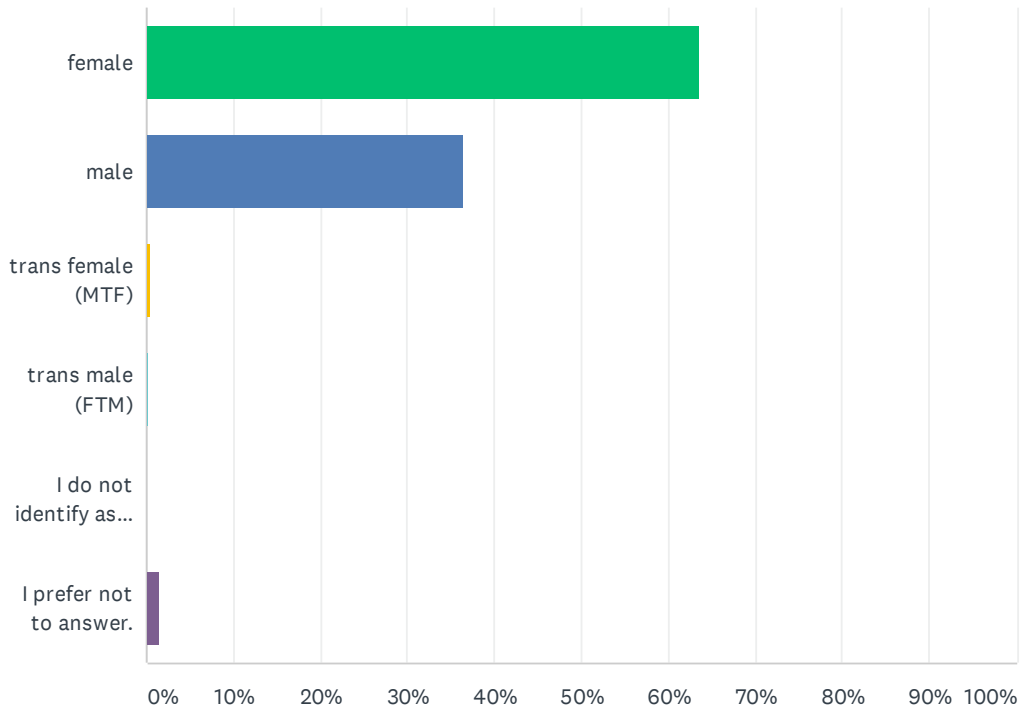
Answered: 457 Skipped: 8



ANSWER CHOICES	RESPONSES	
under 18	0.00%	0
18-24	10.50%	48
25-34	29.76%	136
35-44	23.85%	109
45-54	22.76%	104
55-61	11.16%	51
62+	7.00%	32
Total Respondents: 457		

Q14 What gender do you identify with?

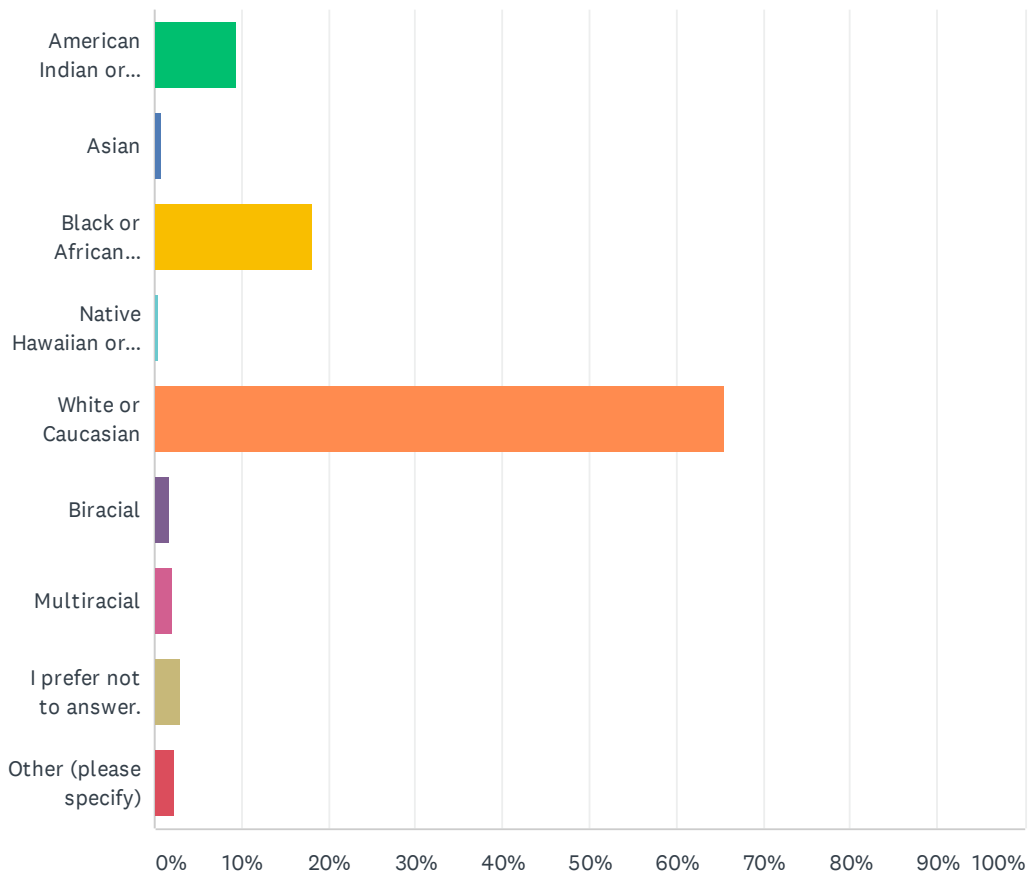
Answered: 457 Skipped: 8



ANSWER CHOICES	RESPONSES	
female	63.68%	291
male	36.32%	166
trans female (MTF)	0.44%	2
trans male (FTM)	0.22%	1
I do not identify as female, male, or transgender.	0.00%	0
I prefer not to answer.	1.53%	7
Total Respondents: 457		

Q15 What race do you most identify with?

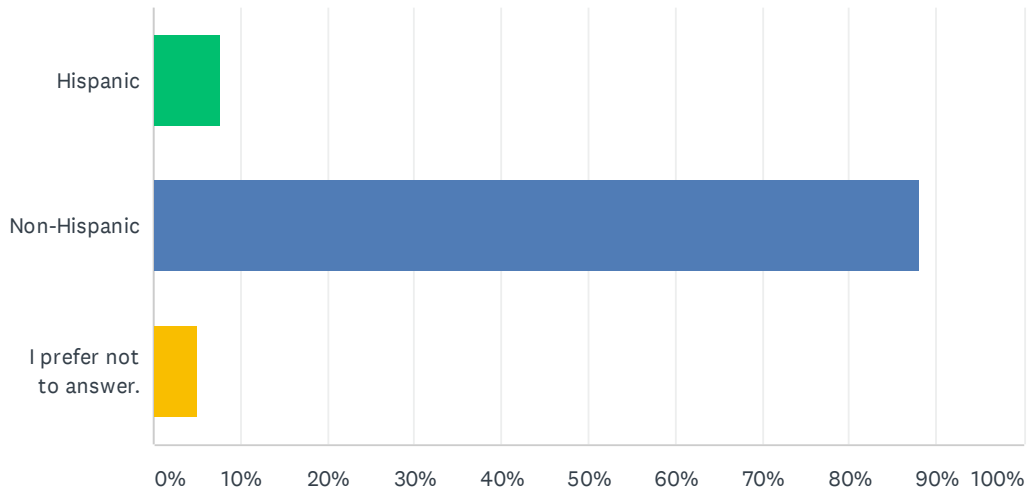
Answered: 458 Skipped: 7



ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	9.39%	43
Asian	0.87%	4
Black or African American	18.12%	83
Native Hawaiian or other Pacific Islander	0.44%	2
White or Caucasian	65.50%	300
Biracial	1.75%	8
Multiracial	2.18%	10
I prefer not to answer.	2.84%	13
Other (please specify)	2.40%	11
Total Respondents: 458		

Q16 What is your ethnicity?

Answered: 443 Skipped: 22



ANSWER CHOICES	RESPONSES	
Hispanic	7.67%	34
Non-Hispanic	88.04%	390
I prefer not to answer.	4.97%	22
Total Respondents: 443		

Q17 What is the primary language spoken in your household?

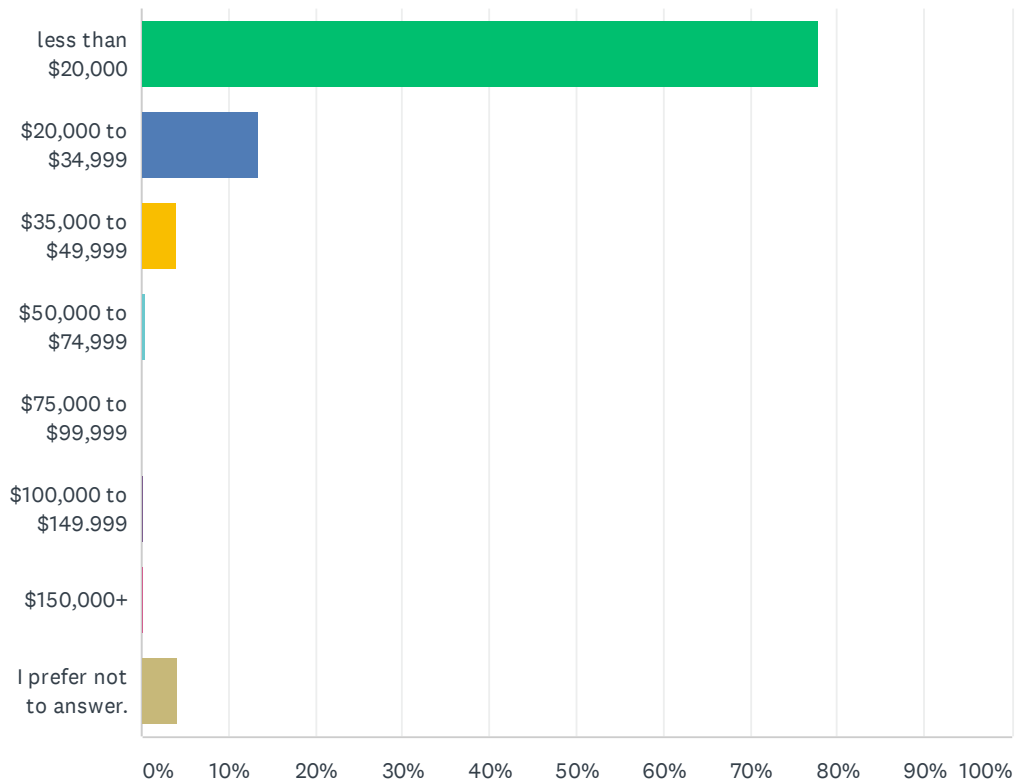
Answered: 443 Skipped: 22

Q18 How many people are in your household?

Answered: 447 Skipped: 18

Q19 What is your annual household income (total yearly income for all adults living in the household)?

Answered: 457 Skipped: 8



ANSWER CHOICES	RESPONSES	
less than \$20,000	77.90%	356
\$20,000 to \$34,999	13.35%	61
\$35,000 to \$49,999	3.94%	18
\$50,000 to \$74,999	0.44%	2
\$75,000 to \$99,999	0.00%	0
\$100,000 to \$149,999	0.22%	1
\$150,000+	0.22%	1
I prefer not to answer.	4.16%	19
Total Respondents: 457		

Q20 This survey is designed to identify what services are needed in our community. Is there anything else you would like to share about what services are needed in this community?

Answered: 213 Skipped: 252

Q21 What else would you like us to know?

Answered: 137 Skipped: 328