

## After Hours Plan

The After Hours Plan is designed to cover the entire CAP local coalition (previously known as local CoC) to provide access to shelter services to those experiencing homelessness after hours and to understand how to access coordinated entry, if they chose, during operating hours. This After Hours Plan includes Portage, Waupaca, Waushara and Marquette counties.

211 can be utilized as a resource to seek shelter, food and other resources for those experiencing homelessness.

### **Domestic Violence**

When those experiencing homelessness present with domestic violence issues, the Family Crisis Center (FCC) should be contacted. The hotline has crisis counselors 24/7 who can determine if shelter is appropriate or has available space in shelter.

Transportation is available to shelter when no other transportation is available. A list of resources to access services for housing, food pantries, clothing pantries, health and human services, and other emergency needs will be provided.

Family Crisis Center 1-800-472-3377

### **Non Domestic Violence Homelessness**

For those experiencing homelessness, law enforcement (Stevens Point PD, Plover PD, Portage County Sheriff's Department, Waupaca County Sheriff's Dept., Marquette County Sheriff's Dept., and Waushara County Sheriff's Dept.) and Outreach volunteers can connect with the Salvation Army Hope Center and/or the warming shelters (if open for season) for those found unsheltered. Police must present individuals to the warming shelter after hours. The Hope Center has staff available 24/7. If shelter is not available, attempts will be made to provide a motel voucher. Motel vouchers, if available, and decided on a case by case basis, through local law enforcement grants, county specific Human Services agencies, Salvation Army and Operation Bootstrap may be utilized. A list of resources to access services for housing, food pantries, clothing pantries, health and human services, and other emergency needs will be provided.