



Strategic Plan Challenge 2

Strategies to Address Challenges

The committee utilized the following criteria to determine possible strategies to address each challenge. WIBOSCO strategies must:

- Align with its mission to support agencies who serve, support and care about those experiencing homelessness.
- Build the capacity of coalition members to more effectively deliver on their mission locally.
- Improve the conditions of those experiencing homelessness (from their perspective) in visible, obvious, and tangible ways.
- Be financially sustainable (designated and/or allocated source of funding; break even or create a surplus [revenue – costs]; provide a persuasive ‘logic’ to potential funders).
- Be supported and implemented in light of current organizational capacity. (How easy is it for WIBOSCO to implement the strategy? Does this require expertise external to WIBOSCO? What type of demand does this place on current staff?)
- Position WIBOSCO as a leader (1) among its peers; and, (2) as a resource to be adapted by all programs (not limited to those experiencing homelessness) implemented by coalition members.

2. How can BOS and its local coalition members create, collaborate, and share best practices, ideas, and resources which reduce or remove barriers to those experiencing homelessness and address unfunded mandated activities?

Strategy	Who is responsible?	Goal Timeframe	Activities	Actual completion
Develop a means by which coalitions can collaborate as regional or similarly situated clusters to address specific homeless population trends.	BOS Staff	6/2022	*Peer to Peer PSH and RRH groups facilitated by Meredith McCoy *Youth Action Board worked on YHDP CCP Goals Objectives. *Ryan Graham expanded different levels of veterans, providers in CE, collaborated with DV providers and End Domestic Abuse, outreached to HMO’s that led to the successful development and implementation of an MOU which is currently in process and trained one 211 organization and Rock County Human Services *End Domestic Abuse trainings series	January-May 2022 On-going
Create a place where coalitions can: (a) Chat via statewide message board (b) Share flow charts, templates and best practices that local coalitions can utilize for their local communities and response systems that explain the process from	Public Awareness Committee	6/2022	*Public Awareness Committee researched various message boards, selected MOMO Board and completed set up. Currently preparing description to send out to membership. MOMO Board with instructions sent out to membership	2/2023 2/24/2023



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homeless episode to housed: value stream mapping or road maps.			MOMO Board presentation to the membership	11/2023
Provide opportunities for learning. (a) Locally-focused education – on the why and the best practices of Coordinated Entry and No Wrong Door. Why should we be doing this? How does it impact homeless community members? How does this contribute to our success? (b) Design breakout sessions during the quarterly BOS meeting. Participants can learn from subject matter experts across a variety of relevant topics.	(a) CE Committee	3/31/2022	*CE 101 Training created by Ryan Graham and posted to the BOS Website. *CE Access Training presented by Ryan Graham and posted to the BOS Website	4/2022 2/3/2023
	(b) Carrie and Executive Committee	5/1/2023	Plan to test run Committee Breakout sessions at the February Quarterly meeting – On Hold pending technology issues. Meetings in March to resolve technology issues that prevent the use of the breakout sessions virtually. Decision to move to new platform for virtual meetings.	
(c) Develop a training file that all agencies can use: Trauma Informed Care, VISPDAT, Mandated Reporter, Pre-Screen, No Wrong Door, Ethics and Boundaries, Implicit Bias, Motivational Interviewing, etc.	(c) Carrie and BOS Staff	5/1/2022	Planning for February 2024 Conference that will include breakout sessions	Began April 2023/ongoing
		12/31/2022	Revamp Training Tab on Website to host all of the recorded trainings and training materials	Spring 2022
			Streamline all trainings on the website to the revamped training tab including both free and trainings for cost trainings and registration for future trainings.	On-going
			Added Calendar to the BOS Home Page on the Website with links to access and register for trainings	2/2023
Continue to seek out opportunities for more flexible program funding to support local coalitions.	Carrie and Executive Committee	12/31/2022	HAP 2	5/2022
			DHS State Amendment for Medicaid Billing Housing Search and Case Management	10/2022



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			Vivent Health SAMHSA Grant Application to support the Coordinated Entry BOS COC Position	3/2023
			Otto Bremer Grant to support board leadership development	8/2023
Enhance strengths-based case management services and/or support services that provide encouragement, empowerment, and access to other resources specific to the population need/culture.	BOS Staff and BOS hosted Trainings	1/31/2023	Develop a Quality Case Management Toolkit	2/2023
		2/10/2023	Announce CQM curriculum at the February Quarterly meeting	2/10/2023
			Case Management Toolkit posted on Website	5/2023/enhancements on-going