

Central Continuum of Care

After Hours Plan

The Central coalition's service area includes Adams, Columbia, Dodge, Juneau and Sauk counties. The After Hours Plan was developed to provide reasonable access to emergency shelter after regular business hours and provide access to the Coordinated Entry System during regular business hours and ensure households are able to connect with agencies on the next business day to ensure prompt assistance referring them to the Coordinated Entry System.

Wisconsin is covered by 211 emergency service. If a person presents as homeless in the night, 211 is an option for them to call for shelter (homeless or domestic violence) and other resources as needed. This number will connect those in need with resources 24/7.

This plan is shared across the local coalition. The plan is available in hard copy or digital copy. The plan is also sent out to all participants in the Point in Time Count, those participating in the actual count and those identifying homeless in the Service Based Post-Count. The plan will be reviewed and approved at the March Central Coalition Quarterly meeting each year.

Domestic Violence; Adams, Columbia, Dodge, Juneau and Sauk

Hope House of South Central Wisconsin and PAVE (People Against a Violent Environment) DV Shelters have a 24/7 Victim Advocate Hot Line. If a person qualifies, they can obtain shelter, if available, at either shelter. At Hope House, emergency transportation to shelter is available and victims may be picked up at a safe location (hospital, police station, etc.). At PAVE, transportation to shelter is available by taxi service (PAVE provides a voucher for this service) or outside entities like law enforcement. Both shelters have Case Managers who will administer the VI-SPDAT and enter clients onto the non-HMIS list for coordinated entry. Case Managers will also provide communication regarding accessing all available resources in the local coalition.

Hope House of South Central Wisconsin Baraboo 608-356-9123

PAVE DV Shelter Beaver Dam 920-887-3810

After Hours – Adams County:

If presenting homeless after hours in Adams County, the police or sheriff's department will make every attempt to contact the Salvation Army for a Motel Voucher. If they are unable to contact the Salvation Army, they will try to contact The Red Cross.

Households are encouraged to contact the Adams County Social Services on the next business day. Adams County Social Services will refer them to a No Wrong Door Agency in order to be connected with the coordinated entry system. They will also provide information on shelters based on their unique needs such as; Hope House DV Shelter or River Haven Homeless Shelter. The person/household will also be provided information on the No Wrong Door Agencies. Persons/household can then contact one of the agencies during regular business hours in order to be connected with the coordinated entry system and for other resources as needed.

After Hours – Columbia County:

If presenting homeless after hours in Columbia County, the Portage Police Department or Columbia County Sherriff's department are contacted. If there is availability at a local motel that accepts the Salvation Army voucher, the person/household would be provided a voucher. If there is no availability at the motels the person/household can sleep in the lobby of the Portage Police Department. Information for River Haven Homeless Shelter and/or the HOPE House of South Central Wisconsin is provided. The person/household will also be provided information on the No Wrong Door Agencies. Persons/household can then contact one of the agencies during regular business hours in order to be connected with the coordinated entry system and for other resources as needed.

After Hours Dodge County:

If presenting homeless after hours in Dodge County, the Beaver Dam Police Department or Dodge County Sherriff's department are contacted. A Salvation Army voucher is provided for a motel stay. Information for the New Beginnings Family Shelter and/or PAVE DV Shelter will be provided. In addition, the person/household will be provided information on the No Wrong Door Agencies. Persons/households can then contact one

of the agencies during regular business hours in order to be connected with the coordinated entry system and for other resources as needed.

After Hours Juneau County:

If presenting homeless after hours in Juneau County, the Juneau County Sheriff's department is contacted. A motel voucher will be provided from either the Department of Human Services or the Salvation Army. The Sheriff's department is able to offer rides within a reasonable distance to a local motel. The person/household will be provided information on the No Wrong Door Agencies. Persons/household can then contact one of the agencies during regular business hours in order to be connected with the coordinated entry system and for other resources as needed.

After Hours Sauk County:

If presenting homeless after hours in Sauk County, the Sauk County Sheriff's department is contacted. They may be able to provide transportation to shelter and/or allow them to stay in the lobby based on weather conditions. A Salvation Army voucher may be provided for a motel stay. Persons/households are provided with information for the Pathway Homeless Shelter and/or Hope House of South Central Wisconsin DV shelter. Persons/households are provided information on the No Wrong Door Agencies. Persons/household can then contact one of the agencies during regular business hours in order to be connected with the coordinated entry system and for other resources as needed.

Wisconsin Dells/Lake Delton area:

Each situation will be handled on an individual basis. The Wisconsin Dells Police Department allows homeless persons/households to sleep on a bench in their lobby. A motel voucher or bus ticket may be provided depending on the situation. The person/household is provided with information for River Haven Homeless Shelter in Portage, Pathway Homeless Shelter in Baraboo and/or Hope House of South Central Wisconsin DV shelter in Baraboo. Persons/households are provided with information on the No Wrong Door agencies. Persons/households can then contact one of the agencies during regular business hours to be connected with the coordinated entry system and for other resources as needed.

No Wrong Door Homeless Shelters Participating in Coordinated Entry;

River Haven Homeless Shelter
108 East Pleasant
Portage, WI 53901
608-742-7687

New Beginnings Homeless Shelter
134 South Spring Street
Beaver Dam, WI 53916
920-885-9559

Pathway Home – Baraboo Area Homeless Shelter
1200 Silver Circle
Baraboo, WI 53913
Shelter Land Line 608-356-3069
After Hours Cell 608-432-6602

For Domestic Violence Agencies, please see page 1

No Wrong Door Agencies Participating in Coordinated Entry;

County	Agency	Phone Number
Adams County	Renewal Unlimited, Inc.	608-742-5329
	CWCAC	608-254-8353
Columbia County	Renewal Unlimited, Inc.	608-742-5329
	CWCAC	608-742-3320
Dodge County	Renewal Unlimited, Inc.	608-742-5329
	CWCAC	920-885-9559
Juneau County	Renewal Unlimited, Inc.	608-742-5329
	CWCAC	608-847-1124
Sauk County	Renewal Unlimited, Inc.	608-742-5329
	CWCAC	608-355-4812

Approved by Central Coalition Quarterly Meeting. September, 2023