

WI BOS Board of Director's Meeting

December 6, 2022 1:00 pm
GoTo Meeting Webinar



1. Meeting Called to Order by Lisa Haen at 1:06PM
2. Welcome New Board Members
 - a. Gina Strasser – North Central
 - b. Stephana Smith – Rural North
 - c. Brandon Casek - Veterans
 - d. Rosanne Northwood – Persons with Lived Experience
3. Roll Call/Introductions
 - a. In attendance: Wendy Schneider, Kristina Bechtel, Robin Adams, Tara Prah, Megan Mietchen, Lisa Haen, Cheryl Detrick, Millie Rounsville, Jessica Locher, Stephena Smith, Michelle Friedrich, Hannah Conforti, Kathleen Fisher, Peter Kilde, Mike Bonertz, Sara Krall, Dave Eberbach, Rosanne Northwood, Brandon Cacek
 - b. BOS Staff present: Carrie Poser
 - c. Excused: Marissa Heim, Michael Ethridge, Kim Cable
 - d. Absent: Gina Strasser
4. Approval of 11/1/2022 Board Meeting Minutes – **VOTE**
 - a. Motion made by Cheryl Detrick
 - b. Motion seconded by Peter Kilde
 - c. Any Discussion
 - d. All in Favor
 - e. Motion carries
5. Treasurers Report
6. Officer Election Results – Mike Bonertz
 - a. All current officers of the Executive Committee have been reelected
 - i. Lisa Haen – Chair
 - ii. Cheryl Detrick – Vice-Chair
 - iii. Kathleen Fisher – Treasurer
 - iv. Kristina Bechtel – Secretary
7. 2023 Board Meeting Survey Results
 - a. 18/23 have responded
 - i. 1st Tuesday of the month is the winner and we will continue to have our board meetings at that time
8. Committee Survey and Assignments
 - a. Carrie will be sending out new committee survey to assess board member interest in what committees they would like to be on after board meeting today
 - i. 4 standing committees
 1. Executive Committee
 2. Finance Committee
 3. Nominating Committee
 4. System Performance

*The Wisconsin Balance of State Continuum of Care's mission is to end homelessness
by supporting local coalitions throughout Wisconsin.*

WI BOS Board of Director's Meeting

December 6, 2022 1:00 pm
GoTo Meeting Webinar



ii. Additional Committees

1. Coordinated Entry
2. Discharge Planning
3. DEI
4. Emergency Shelter & Diversion
5. Gaps & Needs
6. Public Awareness
7. Veteran Advisory Board
8. Youth Advisory Committee
9. Lived Experience Committee

b. Will need all committees to have updated charters

c. Began discussion regarding all committees being necessary and what their direction and focus should be

9. Creative Solutions & Advocacy Discussion

a. Considering merging this work with an existing committee

b. Cheryl Detrick – some advocacy work needs to be done at a higher level than HUD

i. Recommended more education on how advocacy work can be done

1. End Domestic Abuse

a. Sara Krall will find out if they would be willing to do another training for us

10. Director Update – Carrie Poser

Grants

- SSO CE 22-23
 - on track
- SSO CE DV 21-22
 - APR submitted on time. Returned \$0.19.
- SSO CE DV 22-23
 - On track
- HAP 21-22
 - Close out submitted on time. Spent 100%
- HAP 22-23
 - On track
- DV 21-22
 - Still working on this. Waiting to hear from HUD Field Office to address overpayment (\$8000+). Unspent = approximately \$130,000. APR is due 12/29.
 - Still working on resolution for the DV RRH HUD monitoring that occurred this summer
 - DV 22-23
 - On track
 - YHDP SSO CE
 - New – started 10/1
 - YHDP SSO
 - New – started 10/1; 10 of the 16 system navigators have been hired
 - Missing sub-contract from Eau Claire HHS

The Wisconsin Balance of State Continuum of Care's mission is to end homelessness by supporting local coalitions throughout Wisconsin.

WI BOS Board of Director's Meeting

December 6, 2022 1:00 pm
GoTo Meeting Webinar



Important Events/meetings

- 11/14 – WI DHS Homeless Forum
- 11/16 - WI DHS & CoC check in, Dairyland coalition mtg, Mike Basford-DEHCR-COC check in
- 11/17 – WI DHS Media event re: Health Services Initiative; follow up with DHS
- 11/18 – BOS Quarterly meeting
- 11/29 – HUD field office training “Understanding CoC Monitoring”
- 11/30 – ICH Quarterly Meeting
- 12/1 – Eau Claire Housing Opportunities Commission: Regional Housing Conference
- 12/6 – ICH Workgroup meeting

Upcoming Events/meetings

- 12/8 – DHS TAC Mtg; Day 1 – Shared Housing training
- 12/9 – Day 2 – Shared Housing training; DHS mtg
- 12/14 – ICH Quarterly Meeting
- 12/15 – BOS Executive Committee mtg

Trainings

- Shared Housing – 100 spots, currently 38 filled
- Open registration for Alonzo Kelly & Shawn Smith trainings

Projects

- Feedback for local coalition packets
- Revamp action plans
- Realign C-7 support
- Finalize job descriptions – Project Coordinator & CE System Coordinator positions
- Year-end CoC & YHDP planning grant spending and match tracking
- DHS HSA – Letter of Support process
- Board – committee survey
- PIT (January) preparations; including formal invitation to State Senators & Assembly to join
- Racial Equity reports to local coalitions
- YHDP program support

Quarterly Meeting

- 115 people attended
- 6 poll questions
 - How many meetings in 2022? 45% (4), 23% (3), 14% (2), 18% (1)
 - Are you involved in more than 1 local coalition? 40.5% (yes), 59.5% (no)
 - Are you involved with a committee? 57.3% (yes), 42.7% (no)
 - Which committee? Coordinated entry (#1), Emergency Shelter & Diversion (#2), System

Performance (#3)

- Survey sent through go-to webinar *sent out again*
 - How helpful was the information provided during the partner update? 43.75% (5), 31.25% (4), 25% (3) Average Rating = 4.2

*The Wisconsin Balance of State Continuum of Care's mission is to end homelessness
by supporting local coalitions throughout Wisconsin.*

WI BOS Board of Director's Meeting

December 6, 2022 1:00 pm
GoTo Meeting Webinar



- How helpful was the information provided during the CoC Director & staff update? 37.5% (5), 37.5% (4), 25% (3) Average rating = 4.1
- How helpful is it to have ICA provide an update during these meetings? 25% (5), 37.5% (4), 31.25% (3), 6.25% (2) Average rating = 3.8
- Virtual platform preference: go to webinar (59%), Zoom with breakout rooms (41%), Zoom (35%)
- Ideas for Speakers/topics
 - Tips for effective outreach with landlords
 - More help fighting false narratives & misconceptions people have about providing housing for people with low incomes
 - Grant writing
 - Case management & record keeping
 - Match ideas
 - Local coalition guidance – growth, membership, structure
 - In depth trauma informed care
- What would you like to get out of the committee presentations & discussion?
 - Key dates & deadlines
 - Who is doing what
 - Tips & reminders
 - Information to bring back to local coalition partners
- Any other information to share?
 - Please consider making them shorter. Some of the topics could be special webinars on their own. It's a big ask to have an agency spend a good part of the day on a computer listening.
 - Keep it virtual. We don't have the budget to send people for two days or pay for registration.
 - I really think it's time to get back in person. It seems like there is such a disconnect between coalitions right now and I suspect the lack of in-person meetings a primary source.
 - I found this meeting very informative and really enjoyed it. I see so many avenues to learn and grow. I want to join more work groups and committees. I just have a lot of work to do in our coalition, but it will get easier. I enjoy learning more about being inclusive and making things accessible for everyone.
 - Please continue virtually.
 - I believe if there is to meaningful opportunities for discussion there needs to be a means of having smaller groups - and that is why I choose Zoom with Breakouts. I would suggest there is a designated facilitator for each breakout room - my experience is with out that it will take the group a lot of time to get the discussion rolling - depending on who's in the group.
 - I want to start meeting in person again. If not every quarterly meeting, at least twice a year. So many people are missing out on networking at the meeting and building those relationships with other agency staff that are providing the same types of programs.

The Wisconsin Balance of State Continuum of Care's mission is to end homelessness by supporting local coalitions throughout Wisconsin.

WI BOS Board of Director's Meeting

December 6, 2022 1:00 pm
GoTo Meeting Webinar



- Glad the meeting is virtual and recorded. So many more ways to access the information.

11. Local Coalition Updates (Opportunity for Coalitions to discuss upcoming events, issues, or concerns)

- a. Robin Adams - Dairyland
 - i. How are other coalitions paying for their membership dues?
- b. Jessica Locher
 - i. Question about finding qualified case managers?
- c. Lisa Haen
 - i. Added three new providers to CE

12. Committee Reports (Time permitting)

- a. System Performance Network – Dave
 - i. Scheduled to meet next Tuesday – nothing to report
- b. Coordinated Entry – Wendy, Hannah, Marissa
 - i. Continuing to work on assessment
 - ii. Evaluation team working on strategic plan to evaluate the CE process
- c. Discharge Planning – Kristina
 - i. Introduced website that provides discharge planning instructions for hospitals and pitched the idea of having a website specifically for Wisconsin. Carrie and Kristi will set up meeting with DHS to determine if they would be willing to partner with us to create website
- d. Emergency Shelter – Meghan
- e. Veteran Advisory Board –Robin
 - i. Have not met since October – meeting in two weeks
- f. Gaps and Needs – Michelle and Sara
 - i. Surveys are open and ready to be distributed
 - ii. Responses coming in
 - iii. Will be open until January 15th
 - iv. Sara can provide flyers with QR code to coalitions to put up in their agencies
 - v. Lisa will put up on website
 - vi. Jessica will post on FB page
- g. Public Awareness – Jessica and Michael
 - i. Nothing to report
- h. Fiscal and Audit – Kathleen and Millie
 - i. Nothing to report
- i. Nominating Committee – Mike and Tara
 - i. Just got a nomination for Ozaukee so will plan to meet to discuss
 - ii. Working on conflict of interest
- j. Diversity, Equity, and Inclusion Committee – Kim
 - i. Carrie and Lisa met with Kim and Tamarra to review strategic plan and revisions were made
- k. Lived Experience Committee – Cheryl

The Wisconsin Balance of State Continuum of Care's mission is to end homelessness by supporting local coalitions throughout Wisconsin.

WI BOS Board of Director's Meeting

December 6, 2022 1:00 pm
GoTo Meeting Webinar



- i. Not on the call to make the report
- I. Youth Advisory Board – Carrie
 - i. YAB meeting calls are going to be put on hold after the 1st of the year to allow local coalition System Navigators time to figure out how to generate more participation from youth
- 13. No other business
- 14. Adjourn – Next Meeting TBD
 - a. Motion made by Dave Eberbach
 - b. Motion seconded by Mike Bonertz
 - c. Any Discussion
 - d. All in Favor
 - e. Motion carries