

After Hours Plan for Washington County Continuum of Care

Acute Care Services of Washington County (ACS) is the after-hours point of contact for a person/family experiencing homelessness. ACS is available twenty-four hours a day and is in place to assess a homeless person/family and determine their immediate needs. Area law enforcement will contact ACS if they become aware of anyone homeless. ACS will complete the WIBOSCOC Pre-Screen form and make a referral to Family Promise for the next business day when the person/family can access the Coordinated Entry system for the county.

If the homeless person/family has children or medical issues, ACS may authorize a one-night motel stay in West Bend at the Quality Inn & Suites. Persons without children and with no medical issues, are not eligible for a motel stay. The CoC currently includes emergency shelter for families and victims of domestic violence. Emergency shelter for men and women without children is currently under construction and will be open February 12, 2017. This new shelter will operate twenty-four hours a day.

This plan will be communicated to all the Washington County CoC members via email, and it will be reviewed annually at a CoC meeting in the last quarter of the calendar year.

Revised December 2017