

Northwest Continuum of Care

After Hour Plan

Wisconsin is covered by 211 emergency service. If a person presents as homeless in the night, 211 is an option for them to call for shelter, food, substance abuse and other resources. This number will connect those in need with resources 24/7.

The 211 system for some of the serve area is operated out of Duluth MN. This organization completes the-prescreen and referral to an assessor for Minnesota. If a person states they are physically in WI a referral will be made to contact NWCSA for an assessment. The brochures and presentation materials for Duluth's Coordinated Entry system also include the phone number and contact person for NWCSA.

After Hours – Ashland, Bayfield, Douglas, Iron and Price Counties Domestic Violence situation. Both Northwood's Women and CASDA (Center Against Sexual and Domestic Abuse) shelters have a 24/7 Victim Advocate Hot Line. If a person qualifies, they can obtain shelter, if available, at either shelter.

After Hours – Ashland County:

If presenting homeless in Ashland County after hours, the police or sheriff's department in Ashland County is contacted and every attempt will be made to contact the Salvation Army for a Motel Voucher. A Salvation Army voucher is given for a motel if there is one available to take them in. Some motels will not accept the voucher. The homeless are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

After Hours – Bayfield County:

If presenting homeless in Bayfield County after hours, the Bayfield County Sheriff's Department are contacted. A Salvation Army voucher is given for a motel if there is one available to take them in. Some motels will not accept the voucher. The homeless are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

After Hours Iron County:

If presenting homeless in Iron County after hours, the Iron County Sherriff's

department is contacted. A Department of Human Services voucher is given for a motel stay. The homeless are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

After Hours Price County:

If presenting homeless in Price County after hours, the local Police Department or Price County Sherriff's department is contacted depending on location. St Vincent's is contacted for a hotel voucher and a referral is made to the Human Services Department. The homeless are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

Douglas County/Superior:

There are 3 emergency shelter facilities that homeless can contract directly- CASDA, Solid Rock and Harbor House. These 24 hour facilities operate outside of the hours of coordinated entry and clients are provided information on how to access coordinated entry and the hours. The homeless are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

*This After Hours Plan has been distributed to all members of the local coalitions using the same email lists as those used for sending out meeting notices, agendas & other communications.

*This plan was reviewed and approved by the APAC committee on September 25, 2017. This will plan will be reviewed in September of each year.