

Kenosha Continuum of Care

After Hours Plan

When a family or individual present as homeless in Kenosha County after hours, Law Enforcement contacts Kenosha Human Development Services, Inc. (KHDS) Adult Crisis Unit. Law Enforcement and the Adult Crisis Counselor will initially assess for any medical or mental health needs and will then refer to the appropriate support services. A Family or an individual experiencing homelessness are connected to the Shalom Center Emergency Shelter. Any family or individual experiencing domestic violence and/or sexual assault are connected to Woman and Children Horizons Domestic Violence Shelter. Kenosha County PATH Street Outreach Worker assists families or individuals living on the street to access emergency shelters services. Information is also given to connect families and individuals with the KHDS Coordinated Entry Specialist who will complete the coordinated entry process on the next business day.

The Kenosha COC After Hours Plan is communicated through the Homeless Awareness Prevention and Partnership meeting that is held every third Tuesday of each month and will be reviewed bi-annual through this committee.

After Hours Plan for individuals and families' experiences homelessness

Individuals and Families experiences homelessness after regular business hours can access coordinated entry system through the three agencies of Kenosha Human Development Services, Inc., Shalom Center, and Woman and Children Horizon that participate in the No Wrong Door Policy

KHDS offers a 24 hours adult and juvenile crisis line that collects basis information to identify each individual caller need. If the individual/ families is experiencing homelessness

1. referrals to mainstream resources are provided to the caller.
2. Provided information to emergency shelters
3. Documentation is forward to KHDS Coordinated Entry Specialist next business day
4. Coordinated Entry Specialist follows with individuals/families experiencing homelessness

1. 24 KHDS hours crisis line
2. 24 hours Emergency shelter crisis line
3. 24 hours Domestic Violence Shelter line
4. 24 hours Juvenile Crisis

Emergency Shelter Entrance

1. Access 24 hrs if there are openings

Follow-up by Coordinated Entry Specialist and PATH program to assist individuals and families experience homelessness