

## **After Hours Plan-Eau Claire County**

### Reasonableness

Since the Eau Claire area has a shelter for families with children, a DV shelter with 24 hour access, a Mission each for men and women and a shelter for individuals without children, it is rare that our community has people that become homeless and have nowhere to go. This after hours plan will address those rare occurrences when households seek assistance after hours or have some type of law enforcement contact. Some people have used their right to self determination and choose to be unsheltered.

### **Households with Children**

If a family contacts the Beacon House after hours by phone, through law enforcement or just show up at the shelter, the volunteer will call the oncall staff person for the Beacon House. That person will make contact by phone or in person. The family situation will be assessed. If the family has a safe place to stay they will be given the contact information for the Housing Navigator so that the prescreen and SPDAT can be completed the next day and the family can be placed on the Coordinated Entry List. If they present at the Beacon House, the volunteers on duty will contact the oncall person. That person will come to the Beacon House and assess the family's circumstance. If needed they will be allowed to stay in the living room until staff come in at 7:30am. They will be assisted in contacting the Housing Navigator who can place them on the Coordinated Entry list after the prescreen and VI-SPDAT are completed. More importantly if a family is Category 1 homeless, shelter options will be explored in addition to the assessments to be placed on the CE list.

### **Households Experiencing Domestic Violence and or Sexual Assault**

These households will be referred to Bolton Refuge House who have staff or volunteers available 24 hours a day to assess and assist those in need. These households will be referred by Bolton Refuge House to the Housing Navigator to complete the prescreen, VI-SPDAT and be placed on the Coordinated Entry list.

### **Households without children**

If a person is brought to Sojourner after hours by the ECPD, they will be admitted and offered access to the CE. If a person presents to Sojourner on their own and will be admitted if possible. If admitted outside of the normal admittance hours of Sojourner, they will be connected the next day with the Housing Navigator who will complete the prescreen and VI-SPDAT.

The above information will be given to Great Rivers 211 to update their information.

### **Review Plan**

This plan is a work in progress. It will be discussed monthly at the Eau Claire Housing Coalition meeting to review its usage, determine its effectiveness and explore any changes needed to the process to better serve those in need. The plan will be shared electronically with the entire Eau Claire Housing Coalition email list.