

Coulee COC



After Hours Plan For Emergency Shelter & Coordinated Entry

The Coulee COC has 2-1-1 coverage through Great Rivers 2-1-1. This service offers 24/7 crisis/emergency service. If an individual or family is homeless and seeking housing or emergency shelter services after hours, Great Rivers 2-1-1 provides referral information related to emergency shelter.

The Coulee COC **After Hours Plan** has been developed, shared and approved by the Coulee COC membership. The **Coulee COC After Hours Plan** will be reviewed and approved annually every November. The After Hours plan is disseminated community wide and with law enforcement via an email list serve.

After Hours – Crawford County:

If an individual is or family is homeless in Crawford County after hours, the police or sheriff's department in Crawford County and may distribute emergency shelter motel vouchers which have been issued by the Salvation Army or EFSP. If a domestic violence situation is the catalyst of the homeless event, the individual or family should contact Catholic Charities, the Domestic Violence provider in Crawford County. Every person is instructed to contact Couleecap, Inc. or Catholic Charities to be connected with a no wrong door administrator of the coordinated entry system and to receive referral information about other services available.

Contact Information in Crawford County:

Prairie du Chien Police Department
221 N. Beaumont Rd.
Prairie du Chien, WI 53821
608-326-2421

Crawford County Sheriff's Department
224 N. Beaumont Rd.
Prairie du Chien, WI 53821
608-326-0241

Couleecap, Inc.
200 E. Blackhawk Avenue
Prairie du Chien, WI 53821
608-326-2463

Catholic Charities
104 E. Blackhawk Avenue
Prairie du Chien, WI 53821
608-326-1616

After Hours – La Crosse County:

If an individual or family is homeless in La Crosse County after hours, the police or sheriff's department contacts the Salvation Army Emergency Shelter. Shelter staff will make beds available when possible. Singles may also be served at the Catholic Charities Warming Center between November and May of each year. Police department staff or Sheriff's Department staff will contact Catholic Charities if the individual is interested in accessing the Warming Center. In the event of a domestic violence occurrence, law enforcement staff will work with the family or individual to enter the New Horizons Emergency Shelter. Any family or individual who is entering shelter in La Crosse County will be provided with information about the coordinated entry system by shelter staff along with other housing and emergency services available to them. Every person is instructed to contact Couleecap, Inc., the Salvation Army, the YWCA of La Crosse, New Horizons, or Catholic Charities to be connected with a no wrong door

administer of the coordinated entry system and to receive referral information about other services available.

Contact Information in La Crosse County:

City of La Crosse Police Department
400 La Crosse Street
La Crosse, WI 54601
608-789-7200

La Crosse County Sheriff's Department
333 Vine Street
La Crosse, WI 54601
608-785-9629

The Salvation Army of La Crosse
223 N. 8th Street
La Crosse, WI 54601
608-782-6126

Catholic Charities
413 S. 3rd Street
La Crosse, WI 54601
608-519-8060

New Horizons Shelters & Outreach Centers
1223 Main Street
La Crosse, WI 54601
608-791-2160

Couleecap, Inc.
700 N. Third Street, Suite 202B
La Crosse, WI 54601
608-782-4877

YWCA of the Coulee Region
3219 Commerce Street
La Crosse, WI 54603
608-781-2783

Independent Living Resources
4439 Mormon Coulee Rd.
La Crosse, WI 54601
608-787-1111

After Hours - Monroe County

If an individual is or family is homeless in Monroe County after hours, the police or sheriff's department in Monroe County and may distribute emergency shelter motel vouchers that have been provided by the Salvation Army or EFSP. If a domestic violence situation is the catalyst of the homeless event, the individual or family should contact Brighter Tomorrows, the Domestic Violence provider in Monroe County. Every person is instructed to contact Couleecap, Inc., Families First of Monroe County or Brighter Tomorrows to be connected with a no wrong door administer of the coordinated entry system and to secure referral information about other services available.

Contact Information in Monroe County:

Sparta Police Department
121 E. Oak Street
Sparta, WI 54656
608-269-3122

Tomah Police Department
805 Superior Avenue
Tomah, WI 54660
608-374-7400

Brighter Tomorrows

Families First of Monroe County

505 Douglas Street
Sparta, WI 54656
608-269-7853

1118 W. Veterans Street
Tomah, WI 54660
608-374-4141

Couleecap, Inc.
217 N. Black River Street
Sparta, WI 54656
608-269-5021

After Hours – Vernon County:

If an individual or family is homeless in Vernon County after hours, the police or sheriff's department in Vernon County and may distribute emergency shelter motel vouchers from the Salvation Army or EFSP. If a domestic violence situation is the catalyst of the homeless event, the individual or family should contact Family & Children's Center, the Domestic Violence provider in Vernon County. Every person is instructed to contact Couleecap, Inc., to be connected with a no wrong door administrator of the coordinated entry system and to receive referral information about other services available.

Contact Information in Vernon County:

Vernon County Sheriff's Department
1320 Bad Axe Ct.
Viroqua, WI 54665
608-637-2123

Viroqua Police Department
702 East Broadway Street
Viroqua, WI 54665
608-637-2121

Westby Police Department
200 N. Main Street
Westby, WI 54667
608-634-4411

Couleecap, Inc.
201 Melby Street
Westby, WI 54667
608-634-3104