

NORTH CENTRAL Continuum of Care (NCCoC)
AFTER HOURS PLAN FOR HOUSEHOLDS
EXPERIENCING HOMELESSNESS AFTER BUSINESS HOURS

North Central Continuum of Care has arrangements for emergency shelter for households experiencing homelessness after normal office hours in place within the communities of Wood, Marathon, and Lincoln Counties. Each County in the Continuum has a specific plan in place to ensure households experiencing homelessness are connected to services. This plan will be reviewed each July with the North Central Continuum of Care (NCCoC).

The agencies that are partnering with North Central Community Action Program in the Coordinated Entry Process and after hours plan are; Marshfield Police Department, The Salvation Army of Wausau, Catholic Charities of Wausau, Wausau Police Department, Merrill Police Department, Lincoln County Sheriff's Department and St. Vincent De Paul of Merrill.

The process holds true to the entire Continuum of Care and it is required that all participating agencies are capable of:

- Assessing and determining the situation for crisis/homelessness and if the household is truly homeless and has no place to stay (Family, Friends or Shelter) for the night.
- Contact designated hotels to locate an available room to accommodate the number of person(s) in the household.
- Advise the household that they are to go to North Central Community Action Program (NCCAP) on the next open business day. North Central Community Action Program will offer Coordinated Entry and further assessment of barriers, potential housing services, and referrals to partner agencies where appropriate.

The afterhours homeless plans for specific regions will be shared on the NCCAP website and The Wisconsin Balance of State website. They will also be shared with local community partners and discussed at local community forums. This plan is also shared with the North Central Coalition.

Approved By Coalition on: July 25th, 2023

After Hours Plan
Emergency Lodging Assistance
Salvation Army- Marathon County

The Salvation Army of Wausau, located at 103 S 2nd St, Wausau, WI 54401, will assist North Central Community Action Program (NCCAP) in the afterhours arrangement of emergency lodging for homeless households who are ineligible to stay at The Salvation Army or when there is no room available at The Salvation Army Homeless Shelter. If the households cannot travel to The Salvation Army, they can call the shelter at (715) 845-7104.

The provision of emergency lodging arrangements by The Salvation Army will include the arrangement of transportation if necessary. Transportation will be provided by giving the household a bus token to get to another shelter, or to the motel. The Salvation Army will have resource information available for individuals including the requirement that they meet with North Central Community Action Program staff on the next business day to be connected to Coordinated Entry. If the household is unable to come to NCCAP office, they can call (715) 842-0681.

No person under the age of 18 and unaccompanied by an adult will be given emergency housing arrangements (law enforcement and the Department of Social Services will be notified of homeless minors).

Action Required for The Salvation Army staff:

1. Determine that the household is ineligible for Homeless Shelter Services according to internal policy and procedure.
2. Connect with Catholic Charities Warming Shelter to determine if there is a bed available to meet the needs of the homeless household.
3. Refer household for emergency lodging services after-hours (4:30pm until 8:00am Monday-Friday, weekends and holidays)
4. Send referral information as outlined on emergency lodging form.
5. Provide copy of intake information, completed Emergency Lodging Referral Form to appropriate contact group at NCCAP.

If a household is, fleeing or attempting to flee domestic violence in Marathon County they should contact The Woman's Community. Address: 3200 Hilltop Ave, Wausau, WI 54401. Phone Number: (715) 842-5663. This is a Domestic Violence Shelter only, and will not be able to assist with housing households that are not fleeing or attempting to flee domestic violence or sexual assault. This shelter is open 24 hours per day, 365 days per year.

After Hours Plan
Emergency Lodging Assistance
St Vincent de Paul—Lincoln County (Merrill)

St. Vincent de Paul, the Lincoln County Sheriff's Department, and the Merrill Police Department will assist North Central Community Action Program, Inc. (NCCAP) in the after-hours arrangement of homeless households in Lincoln County.

Contact information for agencies collaborating with NCCAP in Lincoln County:

1. St. Vincent de Paul: 503 S Center Ave, Merrill, WI 54452, (715) 539-2666
2. Lincoln County Sheriff's Department: 1104 E 1st St, Merrill, WI 54452, (715) 536-6272
3. Merrill Police Department: 1004 E 1st St, Merrill, WI 54452, (715) 536-8311

Homeless households should contact the Merrill Police Department or Lincoln County Sheriff's Department. Both departments have information on how to contact St Vincent de Paul representatives. St Vincent de Paul will prepare a voucher for the local hotel. If the homeless household does not have their own transportation, Law enforcement will provide the transportation.

St. Vincent de Paul representatives instruct households that they must go to North Central Community Action Program (NCCAP) office the next business day. NCCAP Staff will offer Coordinated Entry and referrals to other mainstream services.

If transportation is not accessible to the household, St Vincent de Paul representatives and NCCAP staff visit the client at 8:30 am the next morning to offer Coordinated Entry.

NCCAP will further assess the barriers of the household, potential housing services, and referrals to partner agencies where appropriate.

If a household is, fleeing or attempting to flee domestic violence in Lincoln County they should contact HAVEN Inc. Address: 1106 E 8th St, Merrill, WI 54452. Phone Number: (715) 536-1300. This is a Domestic Violence Shelter only, and will not be able to assist with housing households that are not fleeing or attempting to flee domestic violence or sexual assault. This shelter is open 24 hours per day, 365 days per year.

After Hours Plan
Emergency Lodging Assistance
Marshfield Police Department—North Wood County

Marshfield Police Department will assist North Central Community Action Program, Inc. (NCCAP) in the after-hours arrangement of homeless households in North Wood County. They are located at 110 W 1st St, Marshfield, WI 54449 or can be contacted by phone at (715) 387-4394.

Marshfield Police Department staff (per written instruction by NCCAP) should complete the Motel Voucher Intake Form. The police department will contact the Park Motel (715-387-1741) for availability. Marshfield Police will complete the "Motel Placement Voucher" give to the homeless household to present to the Park Motel Staff for their records. The completed Motel Placement Voucher will also be sent to North Central Community Action Program. (NCCAP).

Marshfield Police Department will provide a ride if household does not have transportation.

The homeless household will be instructed that they are to contact NCCAP on the next business day and that their stay will not extend beyond the next business day. NCCAP will meet with the homeless household on the following business day and offer Coordinated Entry. NCCAP will further assess the barriers of the household, potential housing services, and referrals to partner agencies where appropriate.

In the event the Park Motel does not have a vacancy, place the homeless household at the Simplicity Inn.

If a household is, fleeing or attempting to flee domestic violence in North Wood County they should contact Personal Development Center (PDC). Address: 505 E Depot St, Marshfield, WI 54449. Phone Number: (715) 384-2971. This is a Domestic Violence Shelter only, and will not be able to assist with housing households that are not fleeing or attempting to flee domestic violence or sexual assault. This shelter is open 24 hours per day, 365 days per year.

After Hours Plan
Emergency Lodging Assistance
South Wood County

Households experiencing homelessness in South Wood County should contact North Central Community Action Program office in Wisconsin Rapids (715-424-2581). The homeless household should leave a voicemail, and will be contacted by a case manager on the following business day to be offered a referral to Coordinated Entry.

At this time, there is no further option available to homeless households in this area.

NCCAP will continue to work with agencies within South Wood County to obtain a better process for households experiencing homelessness after hours.

The closest shelters to South Wood County are:

1. The Salvation Army of Stevens Point: 1600 Briggs St, Stevens Point, WI 54481, Phone Number: (715) 341-2437
2. The Salvation Army of Wausau: 103 S 2nd St, Wausau, WI 54401, Phone Number: (715) 845-7104
3. Catholic Charities of Wausau: 360 Grand Ave Suite 800, Wausau, WI 54403, Phone Number: (715) 849-3311

South Wood County does not have a transportation option available for getting households to the above listed shelters. Transportation will be the responsibility of the household.

If a household is, fleeing or attempting to flee domestic violence in South Wood County they should contact The Family Center. Address: 500 25th St N, Wisconsin Rapids, WI 54494. Phone Number: (715) 421-1511. This is a Domestic Violence Shelter only, and will not be able to assist with housing households that are not fleeing or attempting to flee domestic violence or sexual assault. This shelter is open 24 hours per day, 365 days per year.