

Northwest Continuum of Care

After Hours Plan

The state of Wisconsin is covered by 211 emergency service 24 hours a day, 7 days a week and 365 days a year. If a person presents as homeless in the night, or not during regular business hours. 211 is an option for them to call. This number will connect those in need with nonprofit and government services in their area. call the three-digit number 211 or 877-947-2211.

The 211 system for some of the service area is operated out of Duluth MN and Ironwood MI. If a person states they are physically in WI a referral will be made to contact NWCSA for an assessment. The brochures, flyers and presentation materials for the Duluth MN Coordinated Entry system also include the phone number and contact person for NWCSA.

AFTER HOURS

After Hours for Domestic Violence situations;

Ashland, Bayfield, Douglas, Iron and Price Counties-
There is Embrace, New Day Advocacy Center and CASDA (Center Against Sexual and Domestic Abuse) that have a 24/7 Victim Advocate Hot Lines. If a person qualifies, they may obtain shelter, if available.

See attached list of specific providers by location.

After Hours Plan for Ashland County:

If presenting as homeless in Ashland County after hours, the police or sheriff's department in Ashland County is contacted and every attempt will be made to contact the Salvation Army for a Motel Voucher. A Salvation Army voucher is given for a motel if there is one available to take them in. Some motels will not accept the voucher. The Individual or families are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

After Hours Plan for Bayfield County:

If presenting as homeless in Bayfield County after hours, the Bayfield County Sheriff's Department is contacted. A Salvation Army voucher is given for a motel if there is one available to take them in. Some motels will not accept the voucher. The Individual or families are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

After Hours Plan for Douglas County:

If presenting as homeless in Douglas County after hours, the Douglas County Sherriff's or Superior Police Department is contacted. The Individual or families are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

After Hours Plan for Iron County:

If presenting as homeless in Iron County after hours, the Iron County Sherriff's department is contacted. A Department of Human Services voucher is given for a motel stay. The Individual or families are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

After Hours Plan for Price County:

If presenting as homeless in Price County after hours, the local Police Department or Price County Sheriff's department is contacted depending on location. St Vincent's is contacted for a hotel voucher and a referral is made to the Human Services Department. The Individual or families are given information to contact NWCSA the next business day to be connected with the coordinated entry system.

-See attached list of specific provider contact information by County.

EMERGENCY SHELTERS

There are 3 emergency shelter facilities within the NWCSA service area that Individuals and families can contact directly.

Ashland Community Shelter, Serving Individuals and families (715) 292-6115

Solid Rock Safe Haven, serving single males only (715) 392-6264

Harbor House Crisis Shelter, Serving women and families (715) 392-4157

*These 24 hour facilities operate outside of the hours of coordinated entry and clients are provided information on how to access coordinated entry and the office hours. The Clients are given information to contact NWCSA the next available business day to be connected with the coordinated entry system.

In Ashland County

The Ashland Community Shelter 2300 Lakeshore Drive, Ashland WI (715) 292-6115

*Shelter is open for families and individuals.

In Douglas County

Solid Rock Safe Haven 1004 N 6th St, Superior WI (715) 392-6264

*Shelter is open for single adult males.

Harbor House 1531 Hughitt Ave. Superior, WI (715) 394-9608

*An emergency shelter for women and families

DOMESTIC VIOLENCE SERVICE PROVIDERS

Center Against Sexual and Domestic Abuse (CASDA)

Serves Douglas, Bayfield and Ashland Co.

Bayfield/Ashland County Outreach Office (715)209-6917

Douglas County Superior Office (715)392-3136 Crisis Line 1-800-649-2921

Bad River Chippewa Tribe Domestic Abuse Program

Serves Tribal Members (715)682-7151

New Day Advocacy Center

Serves Ashland, Bayfield, Iron and Sawyer Counties

(715)682-9566 or 1-800-924-4132

Red Cliff Family Violence Program

Serves Tribal Members 715-779-3706 Ext. 5021

Embrace Services

Serving Price County 715- 339-4521 Crisis Line 1-800-924-0556

Dove Inc. (Domestic Violence Escape)

Serves Gogebic County, MI

Crisis Line: (906) 932-0310

Business Line: (906) 932-4990

COUNTY NON-EMERGENCY NUMBERS

if you are having an Emergency, Dial 911

Douglas County

Non-Emergency line (715)395-1371

Bayfield County

Non-Emergency line (715) 373-6120

Ashland County

Non-Emergency line (715) 682-7023 opt 1

Price County

Non-Emergency line (715) 273-5051

Iron County

Non-Emergency line (715) 561-3800

***COMMUNITY RESOURCES OUTSIDE THE NORTHWEST
SERVICE AREA***

DULUTH MN/SOUTH EAST ST. LOUIS COUNTY RESOURCES

SHELTERS

CHUM

102 West Second Street Duluth, MN

Administration: 218-720-0629

Outreach Hotline: 218-461-8505

Singles and families, youth are not accepted but are referred to Lifehouse.

Lifehouse

102 West Second Street Duluth, MN

Shelter serving youth 15-19, drop-in center, housing and supportive services.

218-722-7431

Loaves & Fishes

Dorothy Day House (For Men): 218-724-2054

Olive Branch (Women and families): 218-728-0629

DOMESTIC VIOLENCE SERVICE PROVIDERS

Dabinoo'Igan

Domestic Violence Shelter 218-722-2247
- Outreach Team 24 hr 218-461-8505

Safe Haven Shelter

24-Hour Hotline and Shelter Line: 218-728-6481

Safe Haven Resource Center

414 West 1st Street Duluth, MN 55802
Hours: Monday – Friday 8am-4pm
Resource Center phone: 218-623-1000

UPPER PENINSULA MI/GOGEBIC COUNTY RESOURCES

For available programs contact: (906)786-4701 or Dial 211

UPCAP (Upper Peninsula Commission for Area Progress)

*This After-Hours Plan has been distributed to all members of the local coalitions using the same email lists as those used for sending out meeting notices, agendas & other communications.

*This will plan will be reviewed in each year in the January Local Coalition Committee meeting(APAC). This plan was reviewed and approved by the APAC committee on September 25, 2017, January 27, 2020, April 25th, 2022 January 23rd, 2023, January 22nd, 2024.