

Data Analysis Committee

Overview of 2024 Gaps and Needs Survey Results

Process and Purpose

- Surveys are developed by the Data Analysis Committee.
- There is one survey for clients and another for community partners/providers.
- The surveys seek to answer the following questions:
 - What is going well with WIBOSCOC funded services?
 - What can be improved with WIBOSCOC funded services?
 - What other community supports are needed?
 - How can the WIBOSCOC address gaps, barriers, and concerns?

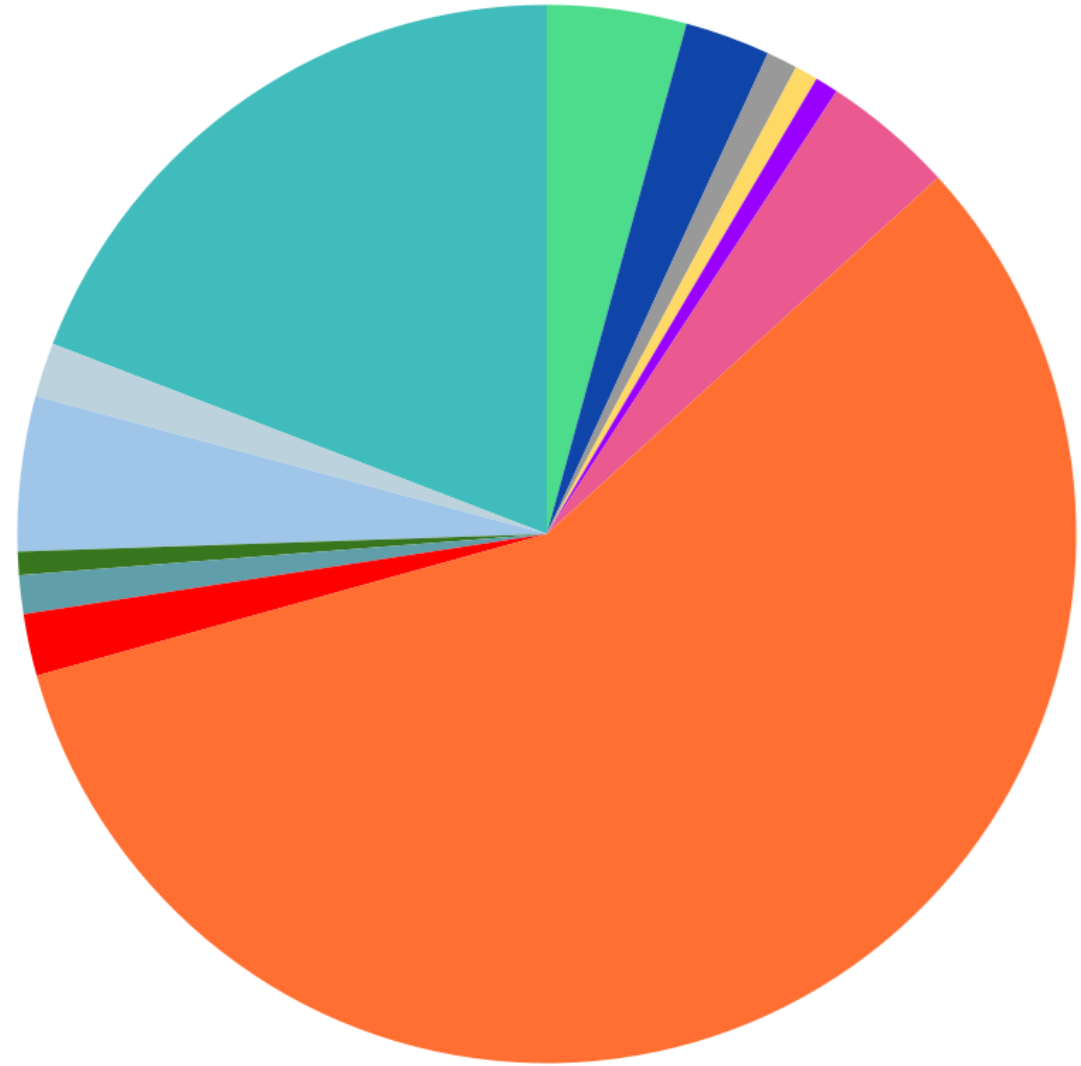
2024 Community Partner/Provider Survey Results

Overview of Responses

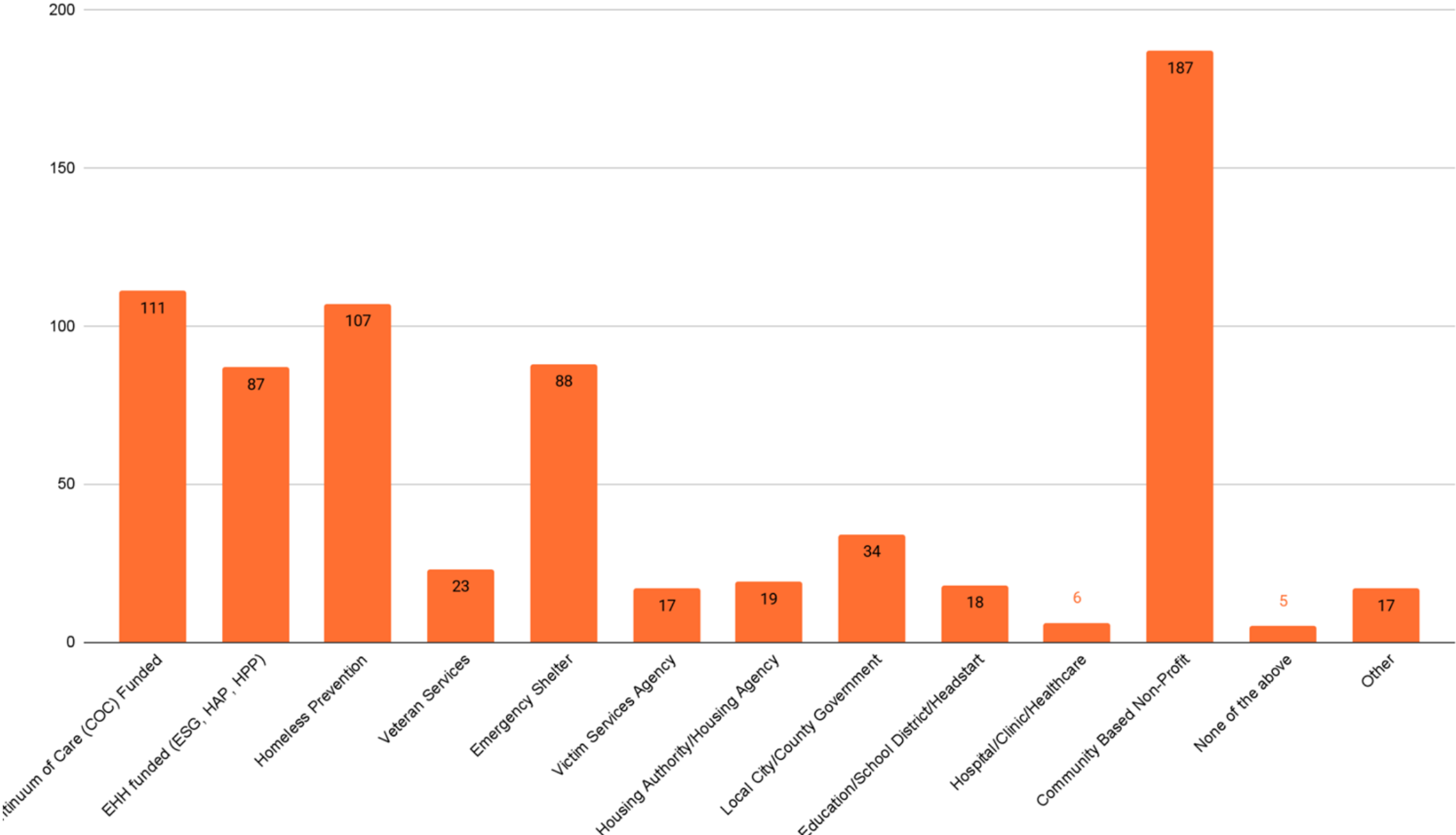
- Total Respondents: 394
- We asked for 20 responses from each coalition. The following coalitions met or exceeded that goal:
 - Brown
 - Coulee
 - Dairyland
 - Fox Cities
 - Rural North
 - Kenosha
 - Rock/Walworth
 - West Central
 - WinnebagoLand

System or Profession of Respondents

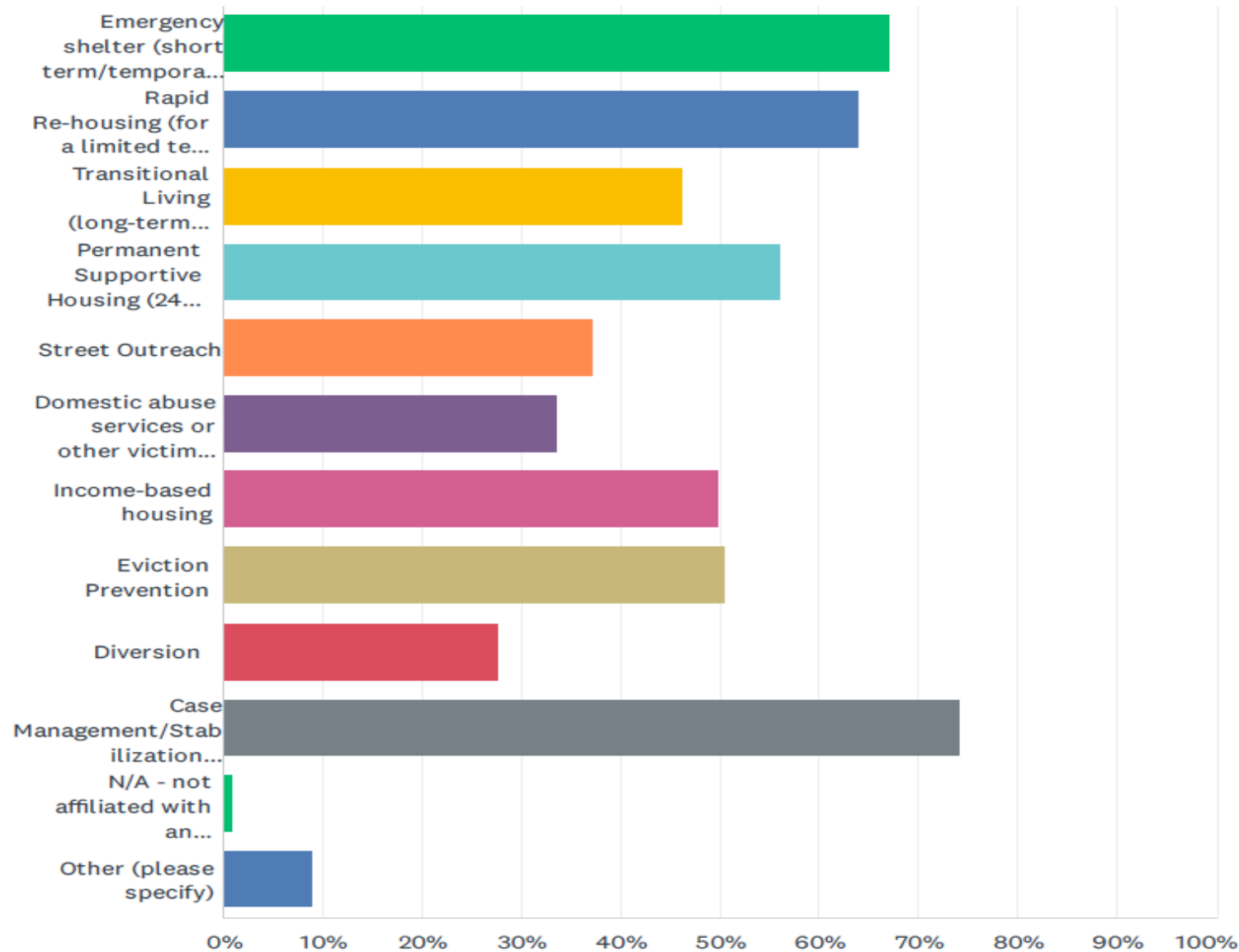
- Education
- Healthcare
- Private Business
- Appointed/Elected Official
- Legal Services
- Faith-Based Organization
- Human/Social Services
- Public Housing Authority
- Section 8 Housing/Subsidized Housing
- Law Enforcement/Public Safety/First
- Victim Services Agency
- I do not represent an agency
- Other



What type of agency do you work for? (check all that apply)



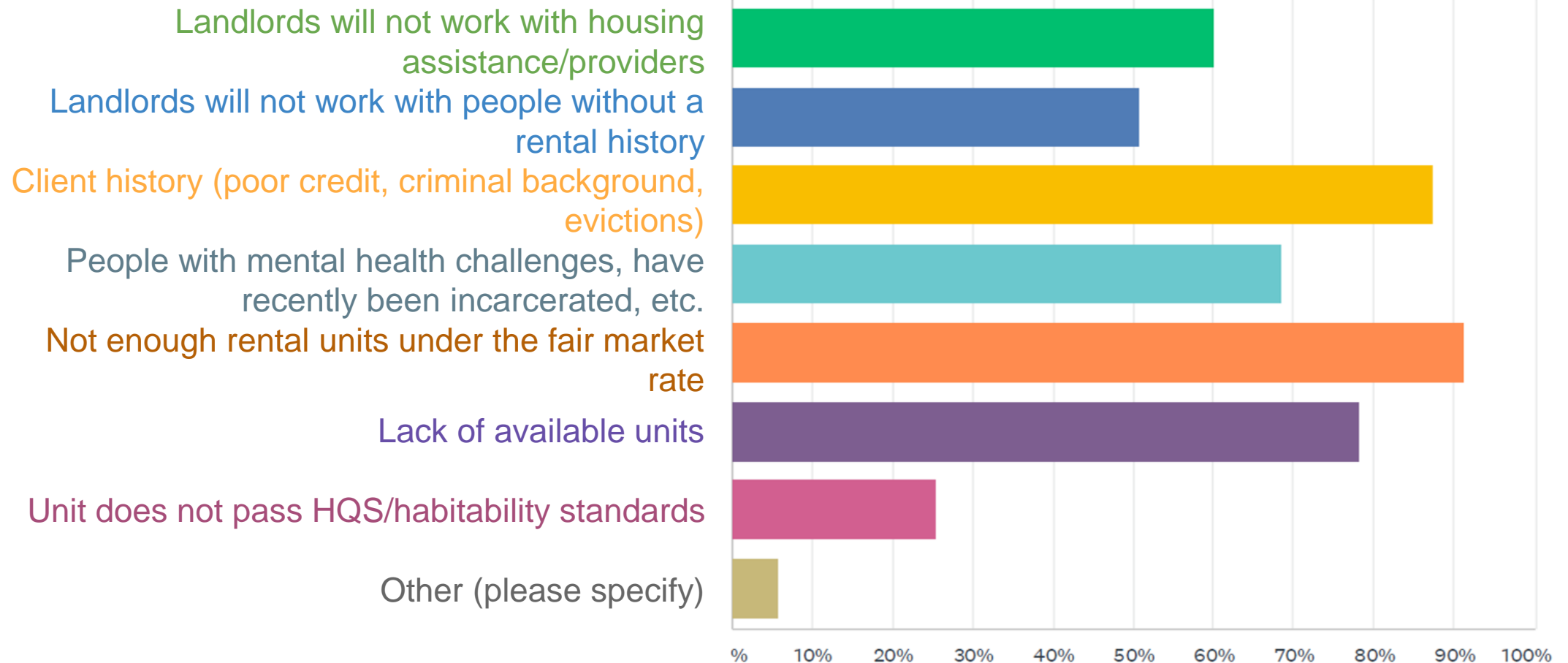
My agency most often works with people who are in need of (check all that apply):



From your perspective, what (if any) non-housing resources do you see as lacking in your local housing coalition that may be contributing to homelessness and housing instability in the communities you serve? Check all that apply.

Employment	47.01%	165
Transportation	 77.21%	271
Dental Services	18.80%	66
Substance Abuse Treatment	56.98%	200 
Food	18.23%	64
Clothing	13.11%	46
Medication Payment Assistance	17.66%	62
Insurance Coverage	15.38%	54
Access to Social Security Benefits	23.93%	84
Legal Assistance	35.04%	123
Ongoing Case Management	45.30%	159
Education	19.66%	69
Financial literacy	44.73%	157
Healthcare	17.38%	61
Mental Health Treatment	 75.50%	265
Sexual Assault/Domestic Violence/Human Trafficking Victim Services	20.51%	72
Childcare	49.00%	172
Other (please specify)	9.40%	33

What are the barriers for people accessing affordable housing in your area-respondents were able to choose more than one barrier.

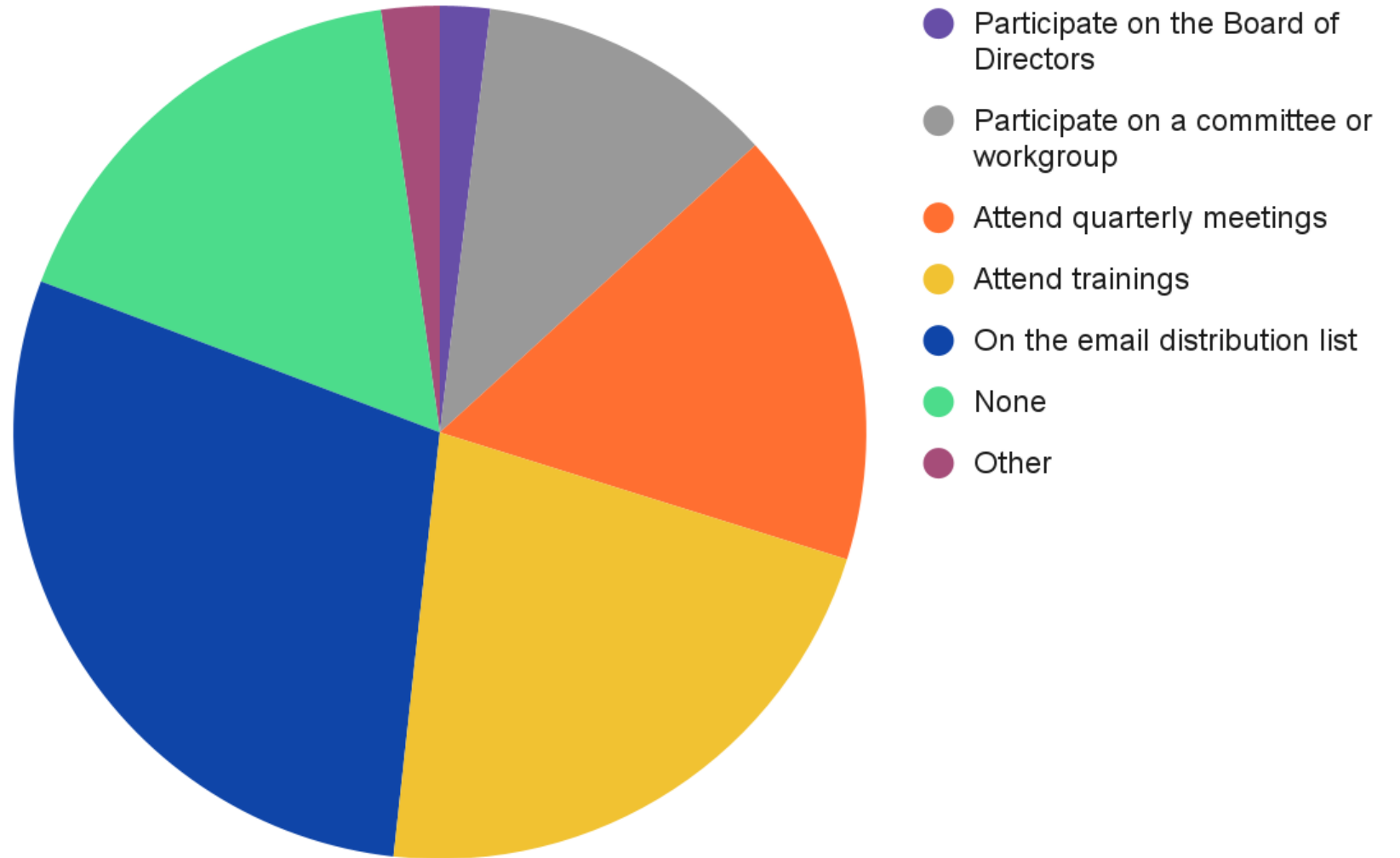


Level of involvement with local homeless coalition

- Attend local homeless coalition meetings regularly
- Participate on a committee or workgroup
- Participate in strategic planning efforts
- Attend case conferencing
- On the email distribution list
- None
- Other



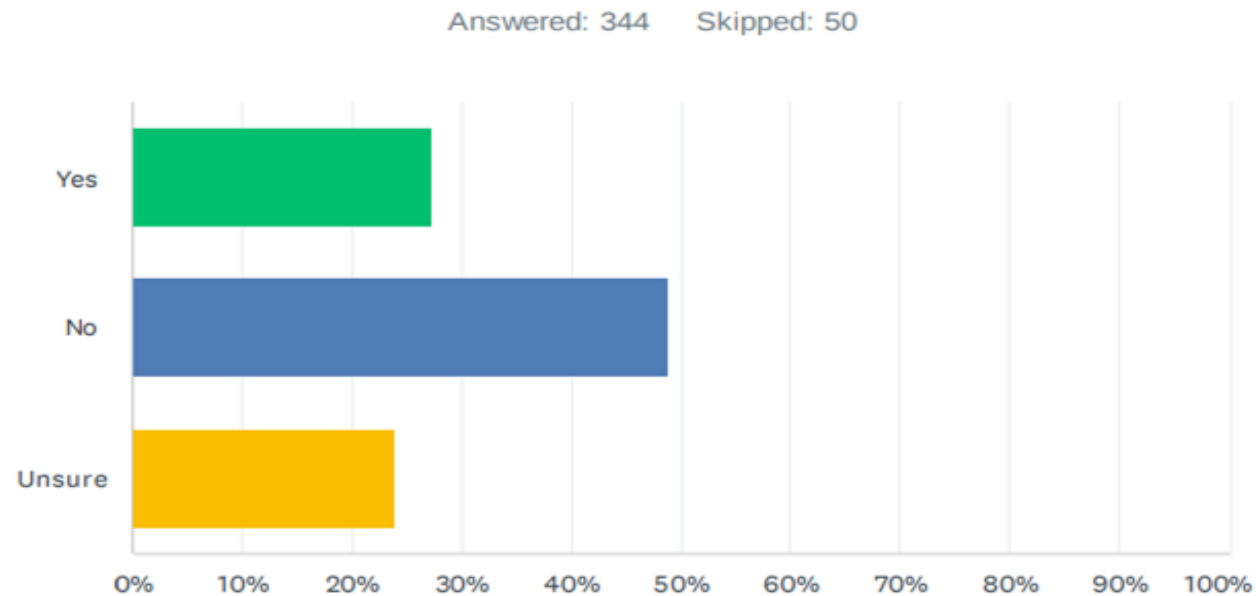
Level of involvement with WIBOSCOC



Do the services within your local housing coalition meet the needs of those experiencing homelessness?

- 27% of respondents said yes
- 49% of respondents said no
- 24% of respondents were unsure
- Common sentiments include:
 - The need for more affordable housing
 - The need for more emergency shelter
 - The need for more landlords who are willing to work with providers
 - The need for more case management and wrap around services
 - Not enough funds
 - Demand is greater than the services available

Do the services within your local housing coalition meet the needs of those experiencing homelessness?



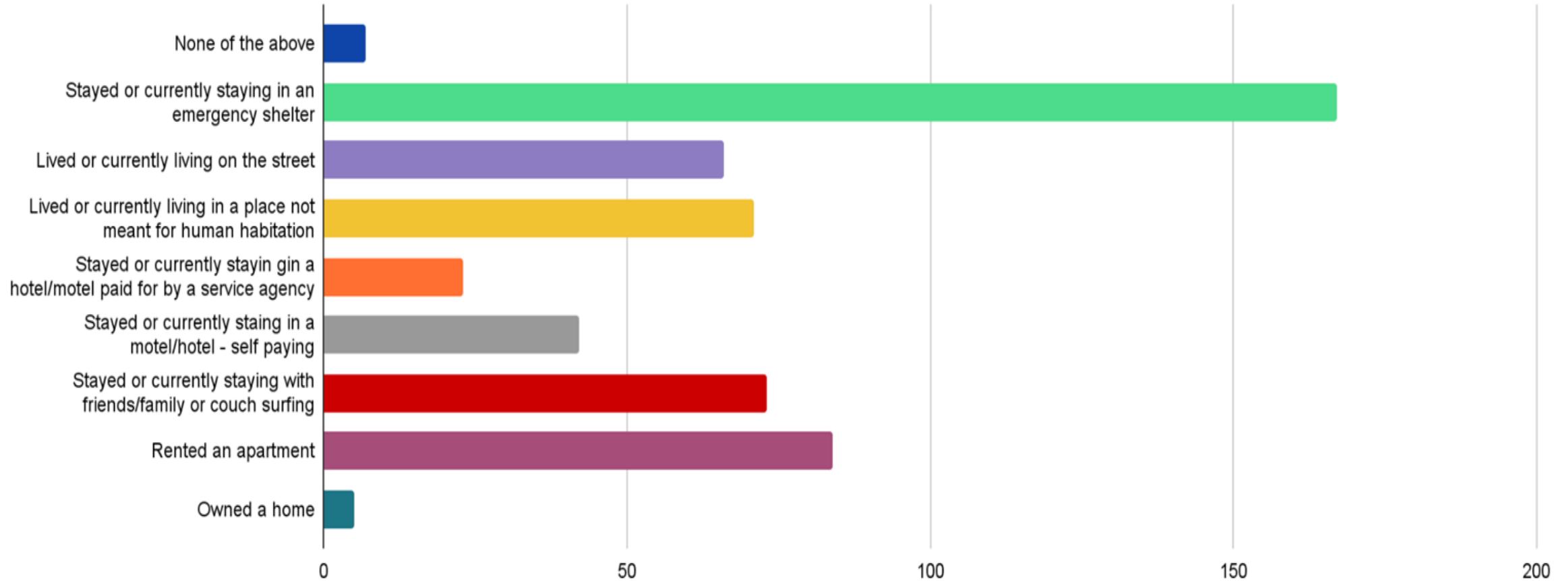
ANSWER CHOICES	RESPONSES	
Yes	27.33%	94
No	48.84%	168
Unsure	23.84%	82
TOTAL		344

2024 Client Survey Results

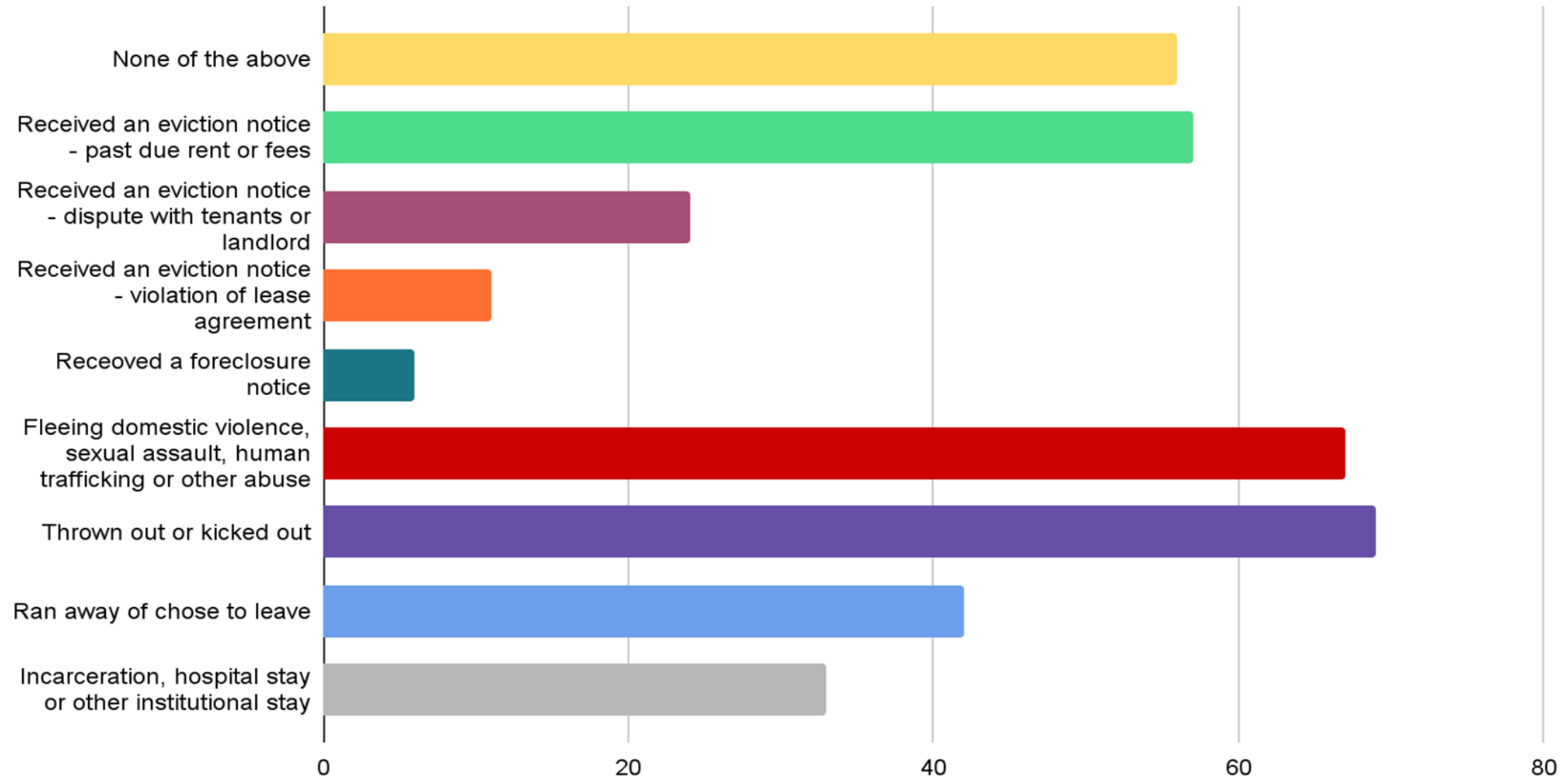
Overview of Responses

- Total Respondents: 276 (significant decrease from prior years)
- We asked for 20 responses from each coalition. The following coalitions met or exceeded that goal:
 - Brown
 - Kenosha
 - Rock/Walworth
 - Waukesha
 - West Central
 - Winnebago/land

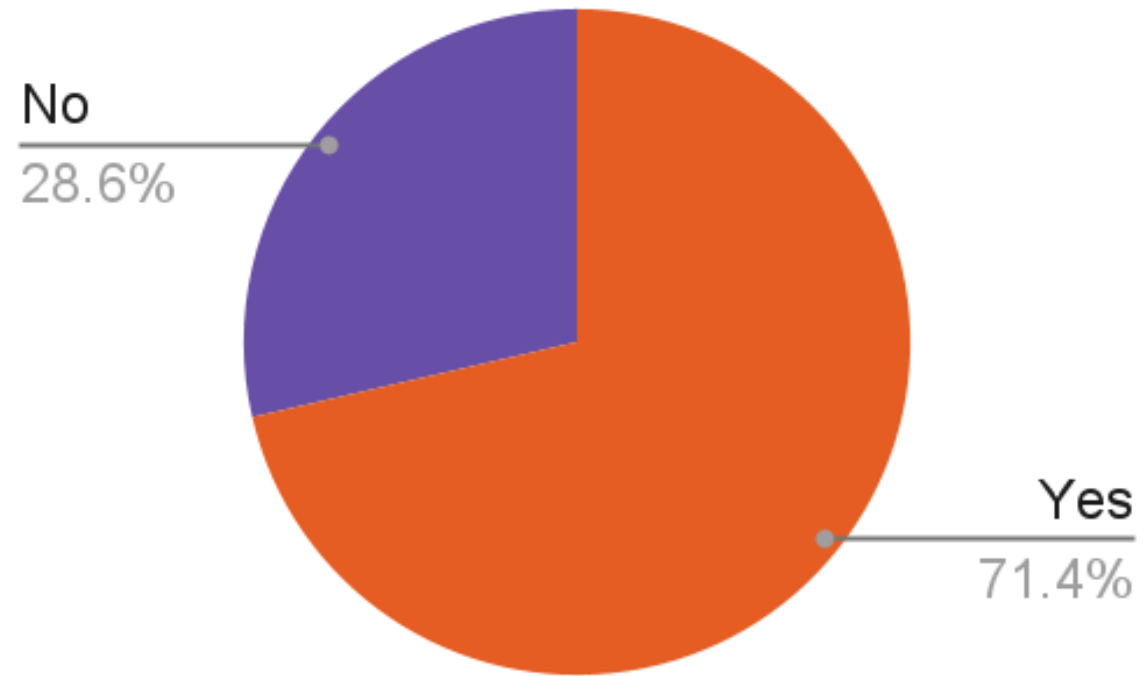
Please check all that apply to your living situation in the past 12 months:



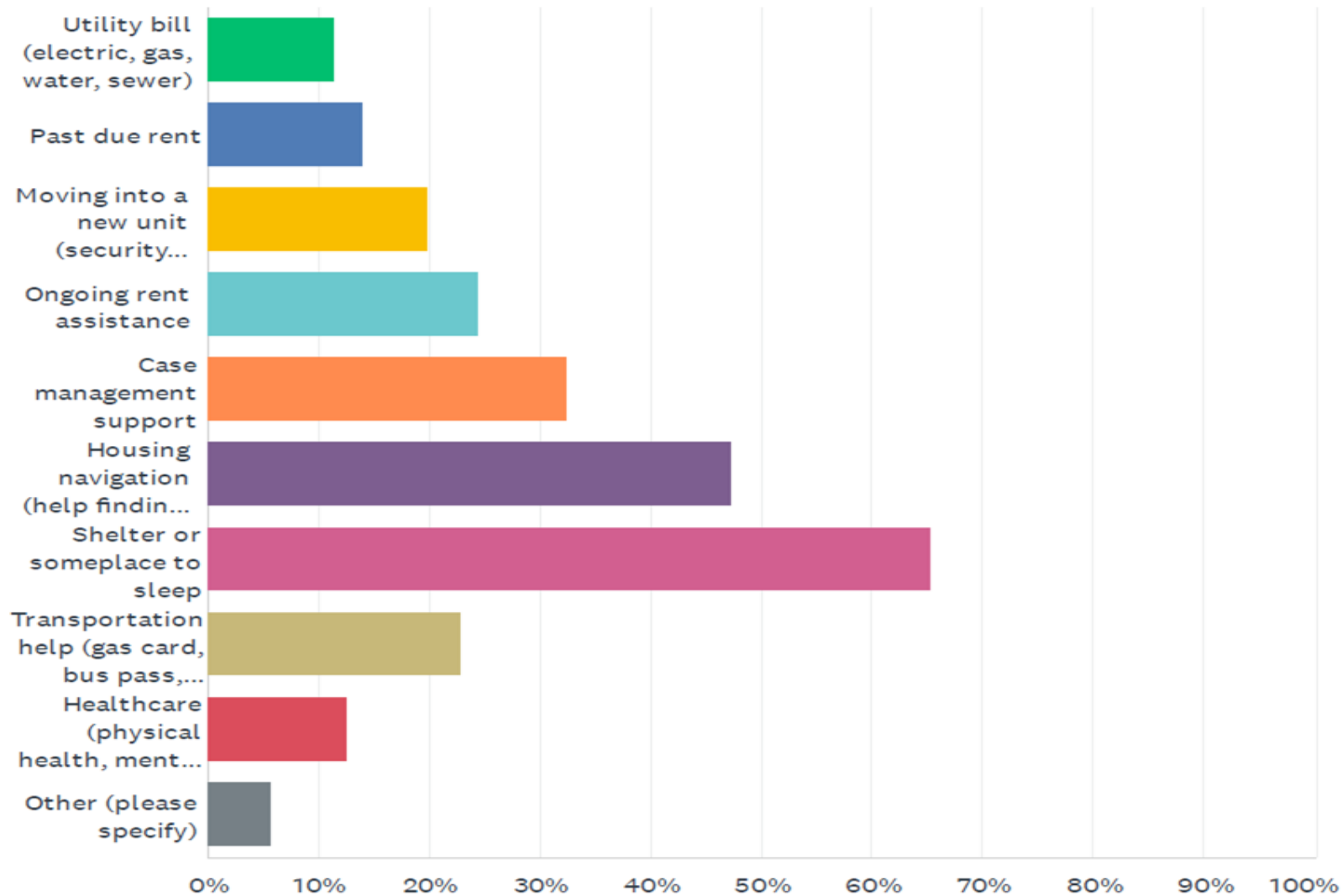
What led up to your situation of being homeless or at risk of becoming homeless?



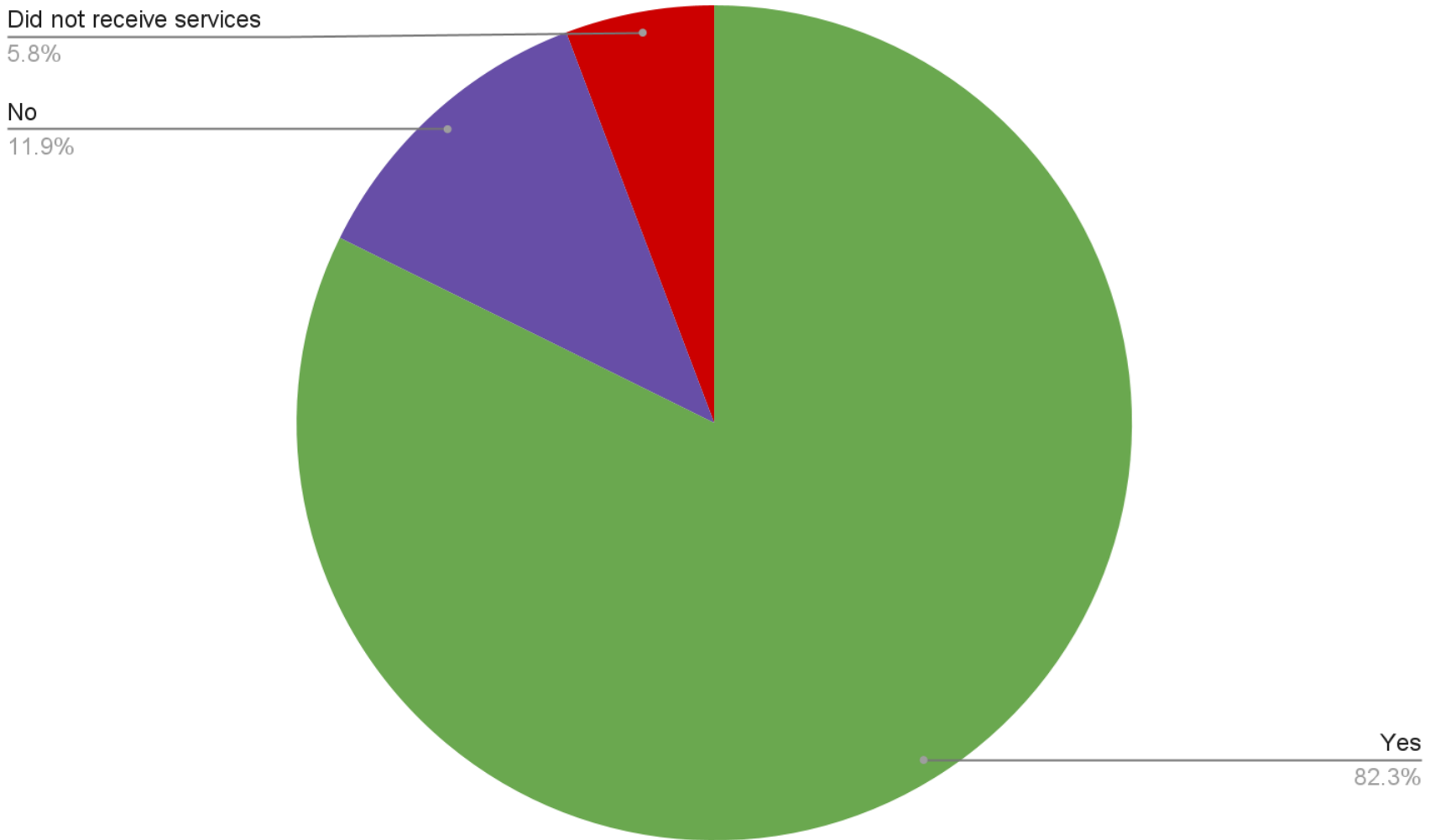
Within the first 24 hours of experiencing homelessness or at risk of homelessness, were you able to get connected to services and resources?



When you first reached out for assistance, what were you seeking services for? (check all that apply)



Did the services you received help you get access to resources and options that fit your primary needs?



How do you feel overall about the resources and responses that you received from service providers to help resolve your immediate concerns? (5 stars=great! 1 star=not great)

4.0★
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	6.61% 17	8.17% 21	14.01% 36	19.84% 51	51.36% 132	257	4.01

What's Next?

- Annual Report on survey results will be submitted to the WIBOSCOC.
- Coalition leads will receive survey data spreadsheets from our committee with their specific results.
 - What do you notice from your local data?
 - Discuss at coalition meetings and create goals based on feedback.
 - How do we work together to improve outcomes for those we serve?