

# WI BOSCOC Quarterly Meeting

February 12, 2021 GoTo Meeting Webinar

## **Business Meeting**

Meeting called to order by Jeanette Petts at 9:06 am

## 1. Delegate Roll Call

Coalition –Member	Delegate	Attendance
Brown	Megan Borchardt	x
Central	Suzanne Hoppe	x
Coulee	Kim Cable	x
Dairyland	Jeanne Semb	x
East Central	Ed Wilson	x
Fox Cities	Nikki Gerhard	x
Jefferson	Jeanette Petts	x
Kenosha	Tamarra Coleman	x
Lakeshore	Kate Markwardt	x
North Central	Katie Schumer	x
Northeast	Erin Evosevich	x
Northwest	Millie Rounsville	x
NWISH	Debbie Bushman	x
Ozaukee	Kathleen Fisher	x
Rock Walworth	Jessica Locher	x
Rural North	Stacey Feidt	x
Southwest	Sarah Bourland	-
Washington	Hannah Hamberg	х
Waukesha	Jackie Smith	х
West Central	Robyn Thibado	Unpaid but present
Winnebagoland	Lu Scheer	x

## 2. Approval of Agenda

- Motion to approve the agenda made by Suzanne Hoppe
- Second made by Megan Borchardt
- No further discussion

The Wisconsin Balance of State Continuum of Care's mission is to end homelessness by supporting local coalitions throughout Wisconsin.

- All in favor
- Motion carries

## 3. Review and approval of minutes

- Motion to approve the 2020 November Quarterly Business meeting minutes with corrected grammar and spelling errors (Page 5 – google doc not googler doc and Page 7 – COVID not corvid; association not associate, WRAP not WWRAP, Isaak not Isaack) made by Suzanne Hoppe
- Second by Megan Borchardt
- No further discussion
- All in favor
- Motion carries

### 4. Financial Report

November 2020 Financial Report was reviewed by Kathleen Fisher. Due to COVID-19, we have
a loss of conference revenue which helps cover audit and financial services. Jeannette
appreciates Kathleen and Carrie's work on getting the financials to be more in depth. No
questions.

#### 6. Board Chair's Report – Jeanette Petts

- a. There is a new task force called Lived Experience Compensation Policy who will create policy to on compensating board members with lived experience.
- b. Board is working on the Strategic Plan that was created in 2020 and a new committee will be formed: Diversity and Inclusion Committee and will be chaired by Kim Cable. Also addressing how BOS and coalitions can work together to create public awareness and complete unfunded work that is mandated.
- 7. CoC Director's Report was presented by Carrie and highlighted the following:
  - a. Facilitated training for Shawn Smith's Trauma + Resilience training and Motivational Interviewing training. Facilitating training on 5/13 with Ryan Dowd about how to communicate with homeless before the quarterly meeting.
  - b. Hosted a Fair Housing Training on 11/24 with Metropolitan Milwaukee Fair Housing Council.
  - c. Attended monthly Executive Committee and Board meetings.
  - d. Prepared HIC monthly and prepared documents for the January 2021 PIT.
  - e. Ongoing collaboration with HMIS Lead monthly.
  - f. Local coalition presentations at 7 coalitions.
  - g. Reviewed local coalitions action plans and developed form for collation to document progress.
  - h. COVID data collection along with ongoing requests of information and needs of coalitions. Advocating for prioritized COVID vaccines for shelters.
  - i. Submit comments for the WI Interagency Council's Hand and the Home Plan.
  - i. CoC Grants
    - 1. Submitted invoices for all grants to fiscal agents. Closed out the RRH (19-20) grant and submitted APR and was accepted by HUD.
  - k. National Conferences/Trainings/Webinars
    - 1. Rural & BOS Community of Practice calls
    - 2. NLIHC: National calls on COVID and Housing and Homelessness
    - 3. HUD Office Hours: Planning and Response for Homeless Assistance Providers

The Wisconsin Balance of State Continuum of Care's mission is to end homelessness by supporting local coalitions throughout Wisconsin.

- 4. HUD TA Call
- 5. NAEH presentation conducting PIT in COVID, Homeless Policy in Biden Administration
- 6. Org Code Leadership Training
- I. Policy Development revising CoC Governance charter.
- m. State and National Collaboration & Advocacy Efforts
  - 1. United Way EFSP Set-Aside Board
  - 2. DCF PATHS RFP Evaluation Team
  - 3. Attended State Disaster Medical Advisory Committee call
  - 4. Governance TA to BOS in Pennsylvania
  - 5. PC follow-ups call on PATH with DHS
  - 6. Discussion with Children Hospital Wisconsin staff about CoC, local coalitions and CE.
  - 7. Advocacy with State Assembly and Senator office vaccine prioritization, 2 follow-up calls; develop ongoing plan to provide more information to elected officials on needs and data.
  - 8. Participated in a presentation on CoC-School connections for DPI
  - 9. Collaboration conference calls with other WI CoCs
  - 10. Participate in WI Interagency Quarterly Meeting
  - 11. Attend WI IAC work group meeting virtually (DWD)
  - 12. 4 WI CoC leadership discussion with state agency staff on collaboration efforts, addressing issues and concerns.
  - 13. Participate in DEHCR ESG office hours.
  - 14. Participate in EFS 6 Weekly Briefing.

### 8. Institute for Community Alliances (ICA) Update

a. Dave Eberbach reported the four Wisconsin CoC, in conjunction with the HMIS Advisory Board, voted in 2020 to switch HMIS vendors from WellSky (ServicePoint) to BitFocus (Clarity Human Services.) This decision was made after a thorough review of the HMIS vendor market in a RFI and RFP process. Based upon the available options in the software vendor market, we feel strongly that the HMIS stakeholders have made a very solid choice. As of March 31st, 2021, Wisconsin's ServicePoint site will no longer be available for data entry. Migration will start immediately. April 1st WellSky will create a file for immigration into new system. New system will hopefully be up on April 15th. Will be completed in stages; HUD data elements first then other custom elements will be in second stage. Training for all users will be available in March and will need to be completed before login information will be provided. No further training on ServicePoint for new users. HMIS staff will have access to ServicePoint for at least 30 days for reporting purposes.

#### 9. Partner Update

- a. Michael Basford, Director, WI Interagency Council.
  - 1. Very happy with the new stimulus bill with its relief efforts for housing/homelessness.
  - 2. Looking forward to working the new administration as there will be increased infrastructure funding that will include housing.
  - 3. New workgroup that is working with DHS to included supportive services for the homeless in housing programs through Medicaid.
  - 4. Hand and the Home Plan update will be completed this year and will have a strong focus on racial disparity in homelessness and housing markets. There is a racial equity workgroup that meets to help address this issue and provided actions that are

- addressable.
- 5. 3 areas in WI that will be a part of \$10 million WHEDA grant to start a rural housing program.
- 6. Working on collecting eviction data from CCAP.
- 7. Emphasized advocacy with our State Assembly and Senators that proposed funding bills are important to our services we provide.
- 8. Please invite to your local coalition meetings as he would like to attend and hear directly from you and he can be reached at mike.basford@wisconsin.gov.

### b. Sarah Isaak, DOA DEHCR

- 1. ESG 27% and ESG CV 28% spent statewide in January.
- 2. ESG CV special completive grant announcements will be made by end of February along with Round 2 funding formula allocations.
- 3. 75% of Round 1 needs to be spent by end of June 2021; if not you will lose ½ of Round 2 funds. Funds can be moved to where it is need or add new recipients to spend out dollars. April 30, 2022 is when all ESG CV funds must be spent.
- 4. Monthly Lead Agency meetings have been good so far and will be adding sub-recipients to the meetings for opportunity to clarify information.
- 5. ESG CV funds shelters are not allowed to require any activity of shelter residents. Can encourage but cannot require for example: case management, chores, drug testing, etc.

#### 10. Committee Presentations and Discussion

- a. System Performance Network (CoC & EHH) Dave Eberbach reported leadership transitioning with 2 new co-chairs, Chandra and Randall. Encouraged missing local coalitions to join the committee. Jesse Dirkman showed the committee a tool called Explore Your APR. SPM #1 went from an ART report to a canned report.
- b. Coordinated Entry (CE) Ryan Graham reported they are always looking for members. Much of the work is completed in workgroups. Working on how to evaluate CE and how it is working during COVID-19. The threshold for Prevention CE has been suspended currently due to COVID-19. New pre-screen form available on BOS website with new COVID and DV questions. Workgroups are working on refreshing the CE manual. Please be as responsive as possible to fixing errors that SSOs send out so we can keep CE data up to date and correct.
- c. Discharge Planning Kristi Bechtel reported they are working on a new meeting schedule and will have a more to report at next meeting.
- d. Emergency Shelter & Diversion Jessica Mudgett reported they are working on a new meeting schedule and will have more to report at next meeting. Shelter Standards and comments from membership will be reviewed and hopefully will have it available to be voted on this summer.
- e. Fiscal & Audit Committee Kathleen Fisher reported that we have engaged Hawkins Ash CPA's to audit the 2020 financial statements of the WIBOS. Committee is working on strategies with Carrie to use CoC grant admin fees to help cover cost from lost revenue needed to cover audit and financial services.
- f. Gaps & Needs Committee presented on the 2020 Provider Survey Results.
  - 1. Did not receive a good turnout for participants. 197 respondents in 2020 v 483 in 2019
    - 1. 72% of respondents indicated they had one or more disabilities.
    - 2. 81% of respondents were homeless or at risk of becoming homeless in the past 12 months. 50% were living in a shelter; 32% were living on the street.

- 3. 59% of respondents were connected to services within 24 hours.
- 4. 35% of respondents have heard of the "No Wrong Door" policy.
- 5. 46% of respondents have heard of the term Coordinated Entry.
- 2. 217 total provider responses.
  - 1. 71% responses were from human/social services.
  - 2. 61% responses were from Emergency Shelter.
  - 147 responses stated lack of affordable housing in the most significant need in their community; 79 respondents stated Emergency Shelter; 74 respondents stated Eviction Prevention.
  - 4. 163 respondents stated transportation was lacking in as a non-housing service their community; 108 respondents stated long term coordination/case management; 104 respondents stated employment; 102 respondents stated substance abuse treatment.
  - 5. 152 respondents know what Housing First means.
  - 6. 57% of respondents stated their local coalitions have orchestrate a street count/PIT count.
  - 7. 39% of respondents stated the services in their local coalitions do not meet the needs of those experiencing homelessness. They stated more affordable housing, emergency shelters, case management and training on the CE process is needed.
  - 8. 49% of respondents stated they believe services could be improved in their community without additional financial assistance.
- 3. Always looking for new members to join committee.
- g. Nominating Lisa Haen reported the nominating committee met this past Tuesday, and reviewed our policies and procedure and we have identified several goals for 2021:
  - Develop a training for new board members, that will most likely be recorded and posted the training on the website and we are also looking to post an electronic version of the Board of Director Binder on the Website
  - Provide support to other BOS committees with recruitment and act as the contact to provide information to members who are looking to join a committee
  - Provide any needed support to local coalitions with expiring board terms in November 2021 there are 7 local coalitions (Brown, Dairyland, East Central, Fox Cities, Jefferson, Northeast, Southwest) and 1 additional director position (HMIS Lead).
  - We are currently looking for a few more members to join our committee
  - · Next meeting is scheduled for April
- h. Public Awareness & Advocacy Kim Cable reported they just met. Working on media releases for the BOS. Will be collecting success stories that we can share statewide. Will be sending a survey asking for top 3 advocacy needs the committee should focus on. Also updating committee charter.
- i. Veteran Advisory Casey Levrich reported first veteran case conferencing session next week. If you would like an invite, please contact her know.
- j. Youth Advisory Cheryl Detrick reported there is new leadership in the committee, and they are working on a new meeting schedule and will have a more to report at next meeting.
- 11. Coordinated Entry & the Balance of State CoC Carrie reported on CE data through February 8, 2021.

- a. 74% are HH w/out children Feb.'21 v Feb.'20 is the same.
- b. Currently 1,360 people on CE waiting list without children; 310 people are chronically homeless; 13,435 people have been referred since the beginning of CE.
- c. Currently 475 families on CE waiting list; 41 people in the families are chronically homeless; 9,606 families have been referred since the beginning of CE.
- d. Demographics have not changed much since November's Quarterly Meeting.
- e. Need a total of 2,048 units. 575 PSH units, 866 RRH units with intensive CM, 443 other RRH units on lower barrier, 165 units for people not prioritized due to missing #months of homeless.
- f. Coalitions with the most/longest have stayed similar.
- g. Need to make sure we are doing follow-ups to clean CE lists clean.
- h. Make sure your After Hour Plan is updated.
- i. Went over SPM that cover reoccurrence.
- 12. CoC Competition 2020 & 2021 Carrie reported FY20 CoC Competition was waived; no new bonus \$s. FY21 CoC Competition will likely occur May-June 2021; ranking and scoring will not change even though things look different for programming due to COVID-19.
- 13. Other Business Jeannette announced the next Home For Everyone Conference will be May 10-11, 2022 with of theme of advocacy.
- 14. Meeting was adjourned at 12:47 pm
  - a. Motion to adjourn made by Suzanne Hoppe
  - b. Second by Cheryl Detrick
  - c. No further discussion
  - d. All in favor
  - e. Motion carries

Respectfully submitted,
Jessica Locher, Secretary