Coulee Collaborative to End Homelessness

*Collaborative, diverse, and compassionate individuals working to eliminate homelessness in La Crosse, Vernon, Monroe, and Crawford Counties.*

**CCEH Meeting Minutes for May 16, 2023**

**Present**

|  |  |  |
| --- | --- | --- |
| Abbi | Jeffers | Couleecap |
| Anthony | Larson | CVI |
| Becky | Koske | Couleecap |
| Billie | Wise | Couleecap |
| Brian | Sampson | City of La Crosse |
| Chris | Clemens | Viroqua Chamber of Commerce |
| Ebony | Hyter | Quartz Health |
| Hannah | Altimus | Western Wisconsin Workforce Development Board |
| Hope | Elliatt | Catholic Charities |
| Isaac | Hoffman | La Crosse Area Family Collaborative |
| Jessica | Thiss | Cia Siab, Inc. |
| Julie | McDermid | Karuna Housing |
| Kathy | Thoen | La Crosse County Veterans Service Office |
| Katie | Spaeth | ICA |
| Kevin | Hundt | Coulee Tenants United |
| Kristine | Herold | La Crosse County Human Services |
| Lauren | Heitman | DHS Area Administration |
| Lee | Walraven | Families First of Monroe County |
| Megan | Gruber | Couleecap |
| Michael | Fitzpatrick | Independent Living Resources |
| Michael | Basford | State of Wisconsin |
| Molly | Betts | MHS Health WI |
| Nancy | Parcher | YMCA |
| Randall | Brown | CAC |
| Rosanne | Northwood | YWCA La Crosse/RHYMES |
| Rose | Monhaut | Legal Action of Wisconsin |
| Sarah | Bowman | CAC |
| Shannon | Parker | Catholic Charities |
| Tabatha | Dahn | DVA |
| Vie | Matty | Head Start |

1. Introductions and Housekeeping were done via Zoom chat.
2. April Meeting Minutes: Motion by Lee Walraven, Vie Matty 2nd. No discussion. April meeting minutes were approved by unanimous vote.
3. [Data Dashboard](https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpublic.tableau.com%2Fviews%2FApril2023Dashboard_16836673520750%2FStory1%3F%3Alanguage%3Den-US%26publish%3Dyes%26%3Adisplay_count%3Dn%26%3Aorigin%3Dviz_share_link&data=05%7C01%7Clevans%40gruw.org%7C20a75d08bbe3472d424f08db50d3ebbd%7Cf00e7058532b4c039958222a8ffd4a16%7C0%7C0%7C638192643355480431%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=%2FpPyc35HJJ0pPsuARHQxRFmgknhrwyo00xGaLH1xVI8%3D&reserved=0) Update – Brian Sampson

The Data Dashboard was sent as a link in the agenda. It is a snapshot in time at the end of April and beginning of May. This is to keep an eye on how things are looking. Change made was an addition of the total household in shelter at the end of April. There is a Shelter Detail tab that details the 104 shelter households. The pie chart is the breakdown of the recommended interventions for those on the Prioritization List. Housing Interventions Over Time data point was fixed since last month. They are staying pretty steady. Shelter Detail shows where those in shelter received service on the last Wednesday of April. Question – Ruth House is not on the Shelter inventory. The Data Work Group will look into that. With inflow and outflow, have we explored a three-month rolling average that may make it less busy. Before making too many tweaks, we should keep in mind the purpose.

1. Balance of State Update – Kristi Bechtel provided an update. She is not able to attend the next BOSCOC quarterly meeting. The voting members have to approve an alternate delegate to cast a vote on behalf of our continuum. The only voting matters are the approval of minutes and meeting procedures. Please take a second to say yes or no on the survey Liz sent.
2. Reminder: Kristi is stepping off as the board representative and delegate soon. We need someone else to step up. The Board Representative doesn’t necessarily need to be the delegate. They are supposed to be two different people. We need someone to step into those positions. Kristi is starting a new job and may need to step off earlier than November. We will add this to the agenda in June as there is no CCEH meeting in July.

Other update: the quarterly meeting is this Friday. If you want to attend, but haven’t registered yet, there is still time: https://attendee.gotowebinar.com/register/1775119072557029465

There are training opportunities as well. The biggest issue is the HAP funding. Housing Assistance Program. Comes from state to the CoCs. If your organization is interested in applying for any HAP funding, take a look at the email Liz forwarded earlier today.

1. Action Plan Progress – Becky – What does the group want to focus on? Increase diversity of CCEH membership or Diversity Training in the community. Poll launched in the Zoom meeting. 14/29 Increase Diversity of CCEH; 15/29 Diversity Training for Community. Members provided reasoning for their choices. The Action Plan group will continue to meet. The hope is there is overlap in the two goals. There has been a group of 5 meeting on the Action Plan. New participants are welcome. Email Liz if you wish to be on the committee. Current committee members are Randall, Meredith, Molly, Lee, Becky, Brian. Time commitment is about an hour every-other week. Ebony is interested in joining the committee. Discussion on engaging the Chamber of Commerce.
2. Homeless Connect Update – Becky – Homeless Connect is coming up in July 27. Location will be at English Lutheran Church in La Crosse. Subcommittees are working on various projects. Many organizations have received information on save-the-date and having booths. Important to have resources available for people while they are there: applications for programs, give-aways, etc. There will be some services available at the event. Suggestion to have a table/booth to promote the landlord mitigation program. There is one success through the program, but it hasn’t been used much. There are two slots filled, two more coming in June, and 6-7 available. Struggling to find hairdressers to do hair cuts for the event. Foot care has been offered in the past through the Public Health Department, but the person who used to provide that is no longer there. If anyone has leads please email Molly Betts, Billie Wise [billie.wise@couleecap.org] or Becky Koske.
3. Family Winter Sheltering Plan Wrap Up and Lessons Learned – Isaac Hoffman presented.

Family Winter Sheltering ran from November 1 through April 30. It was very much a team effort from concept to implementation.

Started with Friday meetings over the summer. A subgroup for families was formed. Intended to be an emergency plan for the winter, November-April. Separate plan for families was needed because support needs are different and shelters were focusing on adults.

Key Factors:

* Single-Point of Entry.
* Resource Identification
* Secure Agency Commitments

The plan was communicated to the community. The communication was consistent throughout all involved – CCEH member organizations, churches, 211. It was a big commitment for team members.

Impact: 86 families presented (intake done). 27 were diverted at that point. Done through discussion of different options. 59 families were provided Emergency Shelter. From entering the Reach Center to leaving with a check-in time for hotel could be as quick as 30 minutes.

59 Families were provided case management – including 23 who retained their current case manager rather than get an additional one.

Benefits – clear and consistent messaging = predictability. Efficient one-stop at one location. 12 different hotels partnered with the group providing location choice for families.

Looked up to see if family was on the Coordinated Entry list – if they weren’t, Couleecap staff went through the coordinated entry assessment to get them on the list. Abbi – it’s not always about funding. A huge part of what made this successful was the case management component. If a family already had a case manager, they worked to re-connect. The team thinks it’s worth continuing this approach.

1. Balance of State Funding Opportunities – EHH & Homeless Assistance Prevention Grant: EHH grant has similar deadline as HAP. YWCA is the lead organization for EHH. They are pulling together partners. Connect with Roseanne Northwood at YWCA La Crosse regarding the funding opportunity.
2. After Hours Plan – Revision and Vote: Abbi took the After Hours Plan to the Implementation Team a workgroup of the Coordinated Entry committee of BOSCOC for feedback. Feedback requested the RHYMES address, which was added. Other feedback was to add drop-in services and texting options. Unless we have drop-in services available afterhours, it is not recommended to include that. Liz will send out the feedback forms and link to vote on the plan again to the voting members.
3. Agency Updates

Liz requested assistance in connecting people to the Compass Now Survey which will be coming out later this week or early next week.

Julie – There is a Celebration of Life Service coming up for Cali Mike. Julie will send a notice to Liz to forward to CCEH.

Other: Add Homeless Person’s Memorial planning to the calendar for August.

Randall motion to adjourn, Vie Matty seconded. No discussion. Unanimous vote in favor of ending the meeting.

Next Meeting: June 20, 2023

Minutes Submitted: 5/24/2023 by Liz Evans